


# FAQ and Product Questions – new Amasty extension

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We are happy to introduce you our new Magento 2 extension – [FAQ and Product Questions](#).

**Let customers ask questions right on product pages to instantly receive any specific information they need. Create and manage your own product knowledge base to provide store visitors with the answers to the most frequently asked questions.**

## NEW AMASTY EXTENSIONS



**FAQ AND PRODUCT QUESTIONS**

**USEFUL FOR: PRODUCT PAGE IMPROVEMENT**

**FEATURES:**

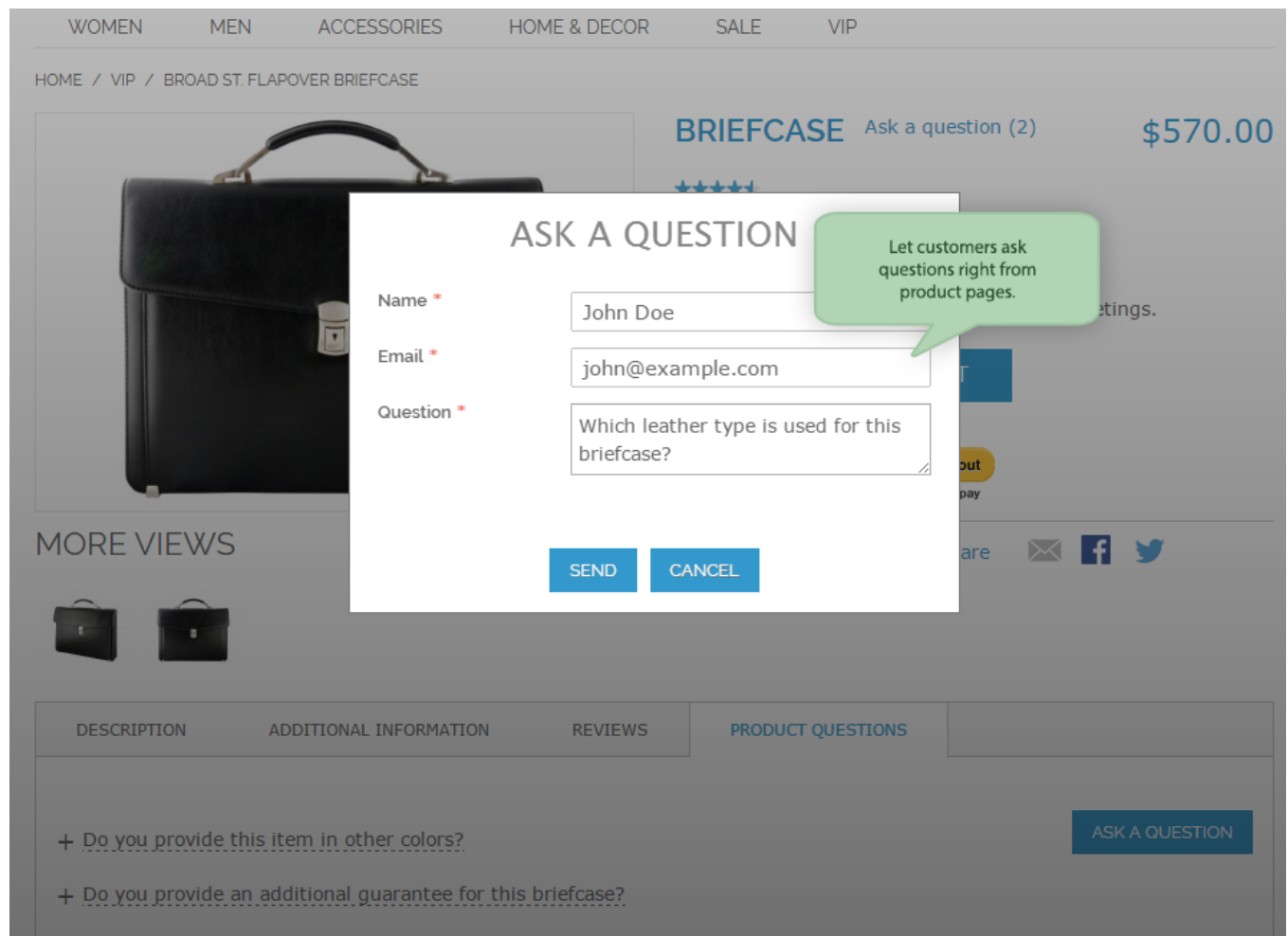
- ENABLE CUSTOMERS WRITE QUESTIONS ON PRODUCT PAGES
- MANAGE QUESTIONS AND ANSWER THEM FROM THE BACKEND
- CREATE INFORMATIVE FAQ SECTION
- CUSTOMIZE KNOWLEDGE BASE PAGE LAYOUT
- LET CUSTOMERS RATE ANSWERS

*This extension was designed to decrease product returns and improve customers service. If the customer feels that it's not enough information on the product page, he or she can ask a question via email or live chat. To save your time, with this extension you can show the questions and answers right on the product page so everybody can see it right away.*

# MAGENTO FAQ AND PRODUCT QUESTIONS MAIN FEATURES

- Let customers **ask questions** on the product page or the FAQ page
- Show the **product questions on a separate tab** of the product page
- Create and edit the **FAQ page** for your Magento store

What is more, the extension is equipped with numerous **advanced features** to make the process of asking and answering questions more comfortable. Here are some of those features:



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