For more details see how the Advanced Product Reviews extension works.

# Guide for Advanced Product Reviews for Magento 2

Employ the Advanced Product Reviews extension to encourage purchasing decisions. The improved reviews' page extends the capability and provides a friendly environment for both customers and admin.

- Reviews Summary Section
- Admin Reply Option
- Verified badge
- 'I recommend this product' checkbox / badge
- 'Was this review helpful' thumbs
- Images Upload Settings
- Invisible Captcha
- WCAG compliance (for Luma Theme)
- GraphQL compatible

Magento 2 Advanced Product Reviews extension is compatible with GraphQL.

The extension is compatible with **Hyvä themes.** You can find the 'amasty/module-advanced-reviewhyva' package for installing in composer suggest (Note: the compatibility is available as a part of an active product subscription or support subscription)

# **General Settings**

To get the access to the Advanced Product Reviews for Magento 2 settings, go to Stores  $\rightarrow$  Configuration  $\rightarrow$  Amasty extensions  $\rightarrow$  Advanced Product Reviews and expand the General Settings section.

#### General settings

Who Can Submit Review [store view]	All	•	
Show 'Email' Field for Guests [store view]	Yes	•	
	Set' Yes' to enable email field for guest to contact them later.		
Enable 'Helpful' Control [store view]	Yes	•	
	set 'Yes' to allow people specify if they found the review helpful or unhelpful.		
Enable `I recommend this product` [store view]	Yes	•	
	Set 'Yes' to allow buyers check 'I recommend this product' checkbo and show this recommendation in review.	ж	
Enable Pros and Cons [store view]	Yes	•	
	Set 'Yes' to allow buyers to add product advantages and disadvantages.		
Allow Admin to Comment on Review [store view]	Yes	•	
Show Admin's Comment in Customer Account Only	No	•	
[store view]	Set 'Yes' to display admin's replies only for the customer under My Product Reviews tab		
Enabled GDPR Consent [store view]	Yes	•	
Consent Text [store view]	I have read & accept the <a <br="" target="_blank">href="/privacy-policy"&gt;Privacy Policy</a>	✓ Use s	syst
		1.	

**Who Can Submit Review** - Specify which customers can submit a review (the functionality is available as a part of an active product subscription or support subscription). You can choose one of the following options.

- All is the default option, that enables review submission for every customer group, including both registered and guest customers. Selecting this option enables the Show 'Email' Field for Guests setting, allowing you to collect email addresses from guest customers for future contact.
- Registered Customers allows for review submission only for registered customers.
- **Registered Customers Who Bought the Product** restricts review submission to registered customers who have purchased the product. Selecting this option activates the **Order Status** setting, allowing you to define the order statuses that permit a customer to submit a review:

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#### General settings

Who Can Submit Review [store view]	Registered Customers Who Bought the Product	•	
Order Status [store view]	Please Select		?
	Processing		
	Complete		
	Closed	1	
	Specify order statuses for which customers can leave reviews. Leav empty or select all for all order statuses.	/e	

Please note that the statuses set in this configuration do not affect the statuses configured for the Review Reminder. To avoid confusion, we recommend choosing the same statuses in these settings.

**Enable Helpful Control** - Enable to allow people to display if they found the review helpful or unhelpful.

**Enable** `I recommend this product` - Enable to display a checkbox in a review form. When customers check the box, a marker *I recommend this product* is displayed next to their name on the reviews page.

**Enable Pros and Cons** - Set to *Yes* to add to the **customer reviews form** separate *Advantages* and *Disadvantages* fields. On the frontend - on the reviews page - the *pros* and *cons* are displayed as *green plus* and *red minus*.

Allow Admin to Comment on Review - Enable to allow admin reply as a store representative.

**Show Admin's Comment in Customer Account Only** - Set to *Yes* to make admin's comments display only in the customer account under the 'My Product Reviews' tab.

Allow Guests to Submit Review - Disable to allow only logged-in users to write a review.

We improved the compatibility of the Advanced Product Reviews extension with our **Social Login** extension. Now the not logged-in customer's process of writing a review is more optimized. In case the login popup is enabled and guests are not allowed to leave reviews, the **Write a Review** button is anyway displayed for guest visitors but it calls forth the social login popup. After the successful login, the customer is directed right to the review form.

**Show 'Email' field for guests** - Enable to add an *email* field to the **customer reviews form** for the guest visitors.

Optionally, you can enable a **GDPR Consent** and specify the **Consent Text** to be displayed.

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Enable Sorting By [store view]	Date
	Rating
	Helpfulness
	Press CTRL+mouse to select multiple values.
Sorting Order	Helpfulness
	Rating
	Date Date
	Drag and drop sorting options in the order you want them to appear for the customers. First option will be automatically considered as default.
Enable Filtering By [store view]	Verified Buyers
	Recommended
	With images
	Press CTRL+mouse to select multiple values.
Reviews per Page [store view]	5

Enable Sorting By - Let your customers sort reviews by Newest, Top Rated and Most Helpful.

**Sorting Order** - Configure the order of the sorting options display via drag-and-drop. The first option will be automatically considered as a default one.

**Enable Filtering By** - This option allows customers to filter reviews by Recommended, Verified Buyers and With images.

**Reviews per Page** - Adjust the number of reviews to display at the page.

Front-end sample



# Images

To get the access to the Advanced Product Reviews for Magento 2 settings, go to Stores  $\rightarrow$  Configuration  $\rightarrow$  Amasty extensions  $\rightarrow$  Advanced Product Reviews and expand the Images section.

Allow Users to Upload Images - Enable to add a field for the images' upload in the review form

Is Image Field Required - Set to Yes to make an image upload obligatory for the reviewers.

Review Image Width - Specify in what size the uploaded images will be displayed.

**Images to Show** - Set the number of images to display in a review. If customers upload more images than specified, a slider will be implemented. Set to 0 disable slider on both mobile and desktop. There is also a lightbox option set by default.

2025/05/15 06:07 7/65		Guide for Advanced Product Revie	ews for Magento 2
Images			
Allow Users to Upload Images [store view]	Yes		•
Is Image Field Required [store view]	No		•
Review Image Width [store view]	290		
Images to Show [store view]	3		
Frontend sample			
L have come in			



# **Review Commenting**

In this tab, you can allow or forbid customers commenting on already approved reviews.

#### **Review Commenting**

Enable [store view]	Yes	•
	Set 'Yes' to allow your customers comment on alread approved reviews.	dy
Allow Guests to Comment on Review [store view]	Yes	•
	Set 'No' to allow only logged in users to leave a comment.	
Automatically Approve Comments [store view]	No	•
	Set 'No' to approve each comment manually from a panel.	dmin
Email Sender [store view]	General Contact	•
Email Template [store view]	Advanced Review Customer Comment Te	•

**Enable** - Set Yes to allow your customers commenting product reviews.

Allow Guests to Comment on Review - If No, only logged-in users will be able to leave a comment.

Automatically Approve Comments - Set *No* to approve each comment manually from the admin panel.

Email Sender — select the email sender for notifications;

**Email Template** — choose the email template to use for notifications.

To view, edit, approve or reject comments, go to **Marketing**  $\rightarrow$  **Review Comments**.

Comments
----------

					<b>Filt</b>	ers C	Default V	iew 🔻	🌣 Columns 👻
Action	is 🔺	5 re	cords found		20	• per pag	je <	1	of 1 >
Appro	ve						Created	Updated	
Inactiv	/ate	Review	Comment	Nickname	Email	Status	At	At	Action
Delete	2	Pretty good value	l agree that the quality is great! But as for me, l'd like to see more features.	Julia	customer@example.com	Approved	2019- 10-15 10:28:21	2019-10- 15 10:30:10	Select 🔻
	3	Good and minimal	Does anyone know when a new collection will come out?	John	customer@example.com	Approved	2019- 10-15 10:31:34	2019-10- 15 10:53:57	Select 💌
	4	Good and minimal	As far as l know, new will be available next Tuesday.	The Fox	customer@example.com	Approved	2019- 10-15 10:55:21	2019-10- 15 10:55:49	Select 🔻
	5	Good bank for small hand	Oh cmon, they're ugly!!!	Sneaky	customer@example.com	Rejected	2019- 10-15 10:57:15	2019-10- 15 10:57:55	Select 💌
✓	6	Pretty	Do you think 49¢ is	EmMa	customer@example.com	Pending	2019-	2019-10-	Select 🔻
		value	too high for this				10:59:32	10:59:32	Approve
			product?						Disapprove
									Edit
									Delete

To manage each comment, click **Select** in the *Action* column and choose the action you want to perform.

With the extension, it is also possible to process comments in bulk. Tick the necessary comments and *Approve, Inactivate* or *Delete* them using **Actions** dropdown menu.

On the frontend, customers can view all comments and leave them using a **Reply** button.

Pretty good value		1 people found this helpfu
lating ★ ★ ★ ★ ★		
rice		
Quality		
****		
have purchased this watch for h quality is fine.	my sister's 23rd recently. Wis	h it was a bit cheaper, thou
Response from store		
Hi Veronica, it's a pleasure to and promos in advance exan	hear you've enjoyed your pu nple.com/sales	rchase. Check for our sales
← Reply へ Comments (1)	Was this review helpful? 💼	1 🖤 0
super comfortable, cross fu	nctional 🛛 😑 a bit heavy, a	and rather expensive
Showing 1 comments		
Julia   customer@example.com	1	
Lagree that the quality is gre	at! But as for me I'd like to se	e more features
ragree that the quality is gre	au bucas for me, ru ine to se	e more reatures.
Leave your comment		
Nickname*	Email*	
Comment*		
Talk about why you like this re	view, or ask a question.	
		Add Comment
	/	Add comment

# **Notify Customer about Admin Reply**

To get the access to the Advanced Product Reviews for Magento 2 settings, go to Stores  $\rightarrow$  Configuration  $\rightarrow$  Amasty extensions  $\rightarrow$  Advanced Product Reviews and expand the Notify Customer about Admin Reply section.

**Email Sender** — select the email sender for notifications;

**Email Template** — choose the email template to use for notifications.

## Notify Customer about Admin Reply

Email Sender [store view]	General Contact	
Email Template	Advanced Review Customer Not	•
[store view]	Advanced Review customer Not	

# **Review Reminder**

To get the access to the Advanced Product Reviews for Magento 2 settings, go to Stores  $\rightarrow$  Configuration  $\rightarrow$  Amasty extensions  $\rightarrow$  Advanced Product Reviews and expand the Review Reminder section.

Review Reminder		$\odot$
Enable Review Reminder [store view]	Yes	•
Order Status [store view]	Please Select	
	Complete Closed Please specify the Order Status for Review Reminder to be sent aft	er. It
Disable for Customer Group	will work based on Order Creation Date If the Order Status is not specified.	
[store view]	General Retailer	
	Wholesale Customers from selected Customer Groups won't receive the reminder.	
Send Reminders [store view]	Once per order Once per product Once per customer Once per order Admin is able to send Reminder Emails manually from Review Reminder grid without limit	• 0
Send Reminder Email after, Day(s) [store view]	3	
Email Sender [store view]	General Contact	•
Email Template [store view]	Advanced Review Customer Reminder (Default)	•
Test Email [store view]	test@example.com	
Send BCC of Reminders to [store view]	bcc_email@example.com Comma-separated Emails, no spaces	

Enable Review Reminder — enable or disable the review reminder.

Order Status - choose the Order Status for Review Reminder to be sent after. It will work based on

Order Creation Date If the Order Status is not specified. You may choose multiple statuses if needed.

**Disable for Customer Group** - Specify the customer groups for which the reminders won't be sent.

**Send Reminders** - the option allows admin to limit the review reminders' email quantity. Once per product - if a customer has bought the same product several times, he will get only one review request Once per customer - each customer will receive a review request only once: after the first purchase. Once per order - customers will receive review reminders after each purchase. Admin is able to send Reminder Emails manually from the Review Reminder grid without limit.

**Send Review Reminder Email after Day(s)** — specify the time period in days to send reminder emails.

**Email Sender** — select the email sender for reminders.

**Email Template** — choose the email template to use for reminders.

**Test Email** — specify the email address to which a test email will be sent.

**Send BCC of Reminders to** — specify the email address to which a BCC email will be sent.

To ensure that everything works correctly, you may **send a test review reminder.** To do this, please

- In the Test Email field, specify the email, where you want to send the test reminder
- Create an order
- Go to Marketing → Review Reminder
- Choose the order, you have just created, and choose **Send Test Email** in the **Actions** field.

			<b>Filters O</b>	efault View
Actions 🔺	2 records found	ł	20 💌 per page	<
Delete				
Cancel	ail	Order #	Product Names	Date Created
Send	i_cost@example.com	000000004	Sprite Yoga Companion Kit, Sprite Stasis Ball	Sep 18,
Send Test Email			Strap 10 foot, Sprite Foam Yoga Brick, Sprite Yoga Strap 10 foot, Sprite Foam Roller	2018 7:25:04 AM
2 roi	ni_cost@example.com	00000005	Cassia Funnel Sweatshirt-S-Orange, Ina Compression Short-28-Orange	Sep 18, 2018 7:26:51 AM

# **Review Reminder**



The review reminder will be sent to the **Test Email**, that you have specified in the extension settings previously.

# **Admin Notifications**

To get the access to the Advanced Product Reviews for Magento 2 settings, go to Stores  $\rightarrow$  Configuration  $\rightarrow$  Amasty extensions  $\rightarrow$  Advanced Product Reviews and expand the Admin Notifications section.

#### Admin Notifications

Send Email Reports for New Reviews [store view]	Yes (Daily)	
	No	
	Yes (Instantly)	
	Yes (Daily)	
Email Template to Notify Admin [store view]	Advanced Review Admin Notification (Default)	•
Admin Email Address [store view]	test@test.com	
	Comma separated Emails, no spaces.	
Email Sender [store view]	General Contact	*

**Send Email Reports for New Reviews** - select how often you want to receive the notifications on new reviews.

**Email Template to Notify Admin** - choose the email template to use when informing admins on new reviews.

**Admin Email Address** - insert the email address of the admin who will receive the notification emails. You can set several emails, separated by a comma, no spaces between.

**Email Sender** - select which store email address to use when sending the email notifications.

# **Discount Coupons**

To get the access to the Advanced Product Reviews for Magento 2 settings, go to Stores  $\rightarrow$  Configuration  $\rightarrow$  Amasty extensions  $\rightarrow$  Advanced Product Reviews and expand the Discount Coupons section.

Please note that **Discount Coupons** feature will only work, if the **Review Reminder Emails** are enabled. To configure the Review Reminders, proceed to the Review Reminder configuration.

#### **Discount Coupons**

Enabled [store view]	Yes	•
Publish Review to Activate Coupon	No	•
	Allow to use coupon code only after review is publis and approved.	hed
Email Sender	Sales Representative	•
[store view]		
Email Template [store view]	Advanced Review Customer Coupon Temp	•

To let the module automatically generate discount coupons, set the **Enabled** dropdown to Yes.

**Publish Review to Activate Coupon** - set to *Yes* if you want to enable using discount coupons only after the review was monitored by an admin and published. If set to *No*, the coupon will be valid immediately.

Please be aware that, if you leave a review via a link that was received in a test review reminder email, a discount coupon won't be generated for it. Coupons get activated with real orders only.

**Email Sender** - select, from which name the discount coupon will be sent.

**Email Template** - select the template for an email with the discount coupon.

Discount Type [store view]	Fixed amount discount for whole cart	
	Percent of product price discount	
	Fixed amount discount	
	Fixed amount discount for whole cart	
	Tixed amount discount for whole cart	
Discount Amount [store view]	15	
Expire Coupon in (days) [store view]	2	
	Note: if set to 0, coupon can be used only 'today' (i.e. day of coupon receipt).	, the
Coupon Uses [store view]	3	
	Note: if set to 0, the coupon can be used unlimited amount of times.	
Uses per Customer [store view]	3	
	Usage limit enforced for logged in customers only.	

All settings regarding the discount amount will be applied to all generated coupons. Please, make sure you explained in the email template, on which terms customers can apply the provided discount coupon.

**Discount Type** - choose the type of discount that will be generated with this extension. You can provide 3 different discounts based on your business needs.

**Discount Amount** - set the number, which will represent the discount amount.

For example, if it's a **fixed amount discount**, the number 15 means that 15 US will be deducted from each item in the cart - for 3 items, the discount will be 45 US. If it's a **fixed amount discount for the whole cart**, the discount for 3 items will be only 15 US. In the case of **percent of product price discount**, it will mean that 15% will be deducted from the price of each item in the cart.

**Expire Coupon in (days)** - set the number of days, to adjust how long customers can use the coupon.

**Coupon Uses** - set the necessary number to limit the number of coupon applications.

**Uses per Customer** - adjust how many times a customer can apply the discount coupon.

Apply for Customer Group Only [store view]	Not Logged In		
	General		
	Wholesale		
	Retailer //		
	The setting covers only coupon application. Generated coupon will be sent to all customer groups, but only chosen customer groups will be able to apply it. Please kindly keep that in mind and modify the email template in accordance to the setting configuration to avoid customers' confusion.		
Min Order Amount [store view]	100		
	If the field is left empty, your customers will be able to apply received coupon code for any order. If you specify the Min Order Amount, we recommend to accordingly modify the email template sent to customers just to inform them about the conditions for coupon application.		

**Apply for Customer Group Only** - select which customer groups can use discount coupons. Please, keep in mind that you may need to modify the email templates to avoid customers' confusion.

Please note, that if a **Guest (Not Logged In)** customer leaves a review without providing an email address, they won't receive the email with a discount coupon. If you need to make the email field mandatory for all customers, please contact our support.

**Min Order Amount** - set the amount the customer needs to spend to receive the discount. You may need to appropriately modify the email template to inform clients about discount coupons terms.

# **Manage and Approve Reviews**

To manage and approve the reviews, go to Admin Panel  $\rightarrow$  Marketing  $\rightarrow$  All Reviews.

magento\_2:advanced\_product\_reviews https://amasty.com/docs/doku.php?id=magento\_2:advanced\_product\_reviews

# **Reviews**

Search

**Reset Filter** 

Actions	•	351 records	found	20	▼ per	page	<	1 of 18	>
Created †	Status	Title	Nickname	Review	Visibility	Туре	Product	SKU	Actio
From 🛗 To 🛗	•				•	¥			
Oct 1, 2018, 2:10:29 PM	Approved	ok for one season	Big Sk	l was wearing this through the fall of 2017 - i	Main Website Main Website Store Default Store View	Guest	Montana Wind Jacket	МЈОЗ	Edit
Sep 4, 2018, 11:25:36 AM	Approved	Pretty good value	Veronica	l have purchased this watch for my sister's 23r	Main Website Main Website Store Default Store View	Customer	Bolo Sport Watch	24- WG01	Edit
Aug 23, 2018, 2:29:32 PM	Approved	Not bad	Kate	l have some issues	Main Website Main Website Store Default Store View	Guest	Maya Tunic	WT07	Edit
Aug 23, 2018, 2:19:07 PM	Approved	Not bad	Kate	need batteries	Main Website Main Website Store Default Store View	Guest	Clamber Watch	24- WG03	Edit

# **Mass Actions for Approving Reviews**

With the extension you can select multiple reviews and approve/update/delete them in a single click using mass actions.



**New Review** 

>

Search	Reset Filter			
Actions		•	354 records f	ound ( <b>2</b> selected )
Actions				
Delete			Status	Title
Approve fo	itus ar All Store Views			
Approve fo	or All Store Views within t or All Store Views Where F	he Website Product is Assigned	•	
<b>~</b>	364	Apr 28, 2022, 7:59:03 PM	Pending	Test
<b>&gt;</b>	363	Jun 23, 2021, 7:41:54 AM	Pending	Order by SKU Jet
	360	Feb 18, 2020, 12:54:12 PM	Approved	Spacious, but not rly durable

**Delete** - use this action to delete reviews (for example, spam, offensive or false reviews).

Update Status - use this action to update the paricular reviews' statuses.

**Approve for All Store Views** - choose this option to approve reviews for all store views and on all websites.

**Approve for All Store Views within the Website** - use this action to approve review from all the store views within the website from which the review was sent.

**Approve for All Store Views Where Product is Assigned** - choose this action to approve a review on all store views where the reviewed product is assigned.

### **Edit Review**

Select a pending review to approve it in the **Status** field.

Review Details				
Product		Bolo Sport Watch		
Author		Veronica Costello (roni_cost@example.com)		
Summary Rating		****		
Detailed Rating	*	Rating Price	* * * *	* * * * * * * *
		Quality	**	****
Status	*	Approved	•	
Nickname	*	Veronica		
Summary of Review	*	Pretty good valu	e	
Review	*	I have purchased this watch for my sister's 23rd recently. Wish it was a bit cheaper, though quality is fine.		

In the **Customer Images** field, you can remove the images that you believe are inappropriate.

In the **Verified Buyer** field, check if shoppers actually purchased the product they are reviewing.

In the **Helpfulness** field, you can check the number of people who find a review helpful or unhelpful.

l recommend this product	Yes
Customer Images	
	Remove
Verified Buyer	Yes A client who already purchased the product.
Helpfulness	1 people found this helpful; 0 found this unhelpful.
Advantages	convenient & functional
Disadvantages	too heavy

#### A front-end sample of pros & cons (advantages & disadvantages).

I was wearing this through the fall of 2017 - it was rathe r comfortable, but I would prefer to have it with more p roper material.

🖶 convenient & functional 🛛 😑 too heavy

**Admin Answer Section** - Respond to customers' reviews right from this form. A comment is editable. A comment will be displayed right under the customer's review.

By setting the **Show Admin's Comment in Customer Account Only** to *Yes* you can reply to each review in private. The Admin comment will be visible only in the Customer Account under the 'My Product Reviews' tab. If this option is set to *Default*, the Admin comment will be published as set in module's General settings.

#### Admin Answer Section

Answer	Hi Veronica, it's a pleasure to hear you've enjoyed your purchase. Check for our sales and promos in advance example.com/sales		
Send to Customer			
Show Admin's Comment in Customer Account Only	Yes  Use Default Config No Yes		

# Ratings

To add and manage additional star ratings, go to **Admin Panel** → **Stores** → **Attributes** → **Ratings** 

Ratings			Q 💄 admin 🗸
		A	dd New Rating
Search <mark>Res</mark>	et Filter 4 recor	ds found	1 of 1 >
ID	Rating	↓ Sort Order	Is Active
			•
3	Price	2	Active
1	Quality	3	Active
4	Rating	1	Active
2	Value	0	Active

# **Customers' Product Reviews**

Each customer can find all provided reviews in the special section of its account:



Customers can see all the reviews with accompanying data in their accounts on the **My Product Reviews** tab.

Account Dashboard My Orders	My F	Product F	Reviews		
My Downloadable Products	Created	Product Name	Rating	Review	
My Wish List	9/4/18	Bolo Sport Watch	****	I have purchased this watch for my sister'	See Details
Address Book Account Information Stored Payment Methods Billing Agreements	1 Item			Show	10 v per page
My Product Reviews Newsletter Subscriptions					

# Add Widget With Product Reviews

Show catchy blocks with reviews on any store page to attract customers' attention to certain products. Please, go to **Content**  $\rightarrow$  **Widgets**  $\rightarrow$  **Add Widget** button.

#### On the Storefront Properties tab:

# Widgets

	← Back Reset Save and Continue Edit Save			
WIDGET	Storefront Properties			
Storefront Properties	Type Catalog Advanced Reviews 💌			
Widget Options	Design Package/Theme Magento Luma			
	Widget Title * Product Reviews			
	Assign to Store Views * All Store Views Main Website Store Default Store View Sort Order 0			
	Layout Updates			
	Display on All Pages 🔹			
	Container Template Main Content Top  Review Grid Template			
	Add Layout Update			

• Type - choose the Catalog Advanced Reviews widget type.

- **Design Package/Theme** choose the appropriate theme.
- Widget Title specify the widget title.
- Assign to Store Views select store views to show the widget to.
- Sort Order sort the priority for the widget display in the same container.
- **Display on** choose a container in which you want to display the widget.

#### On the Widget Options tab:

WIDGET	Widget Options	
Storefront Properties 🖌	Header	See our top-rated products' reviews
Widget Options	Number of Reviews to Show	15 The number of reviews is set to 10 by default.
	Reviews from Current Category Only	No  Vise on Categories.
	Reviews of Products which belong to the Same Categories Only	No  Vuse on Products.
	Reviews Type	Random 💌
	Do not Display Reviews with Average Rating less than	4
	Enable Slider	Yes 💌

- **Header** specify the header for a product review block.
- Number of Reviews to Show define the number of reviews to show in a block.
- Reviews from Current Category Only choose if the product reviews in a block should be for products from the current category only.
- **Reviews of Products Which belong to the Same Categories Only** set to **yes** if you want to display reviews for Shoes category when a customer browsing the Shoes, and show reviews for Tops when looking in the Tops category.
- Reviews Type select the reviews type: show either recent or random reviews.
- Do not Display Reviews with Average Rating less than specify the minimal rating for reviews to be displayed.
- Enable Slider set to Yes to enable slider.

If you have Magento 2.3 Page Builder module installed, add product reviews widget to any store page with Magento Page Builder drag-and-drop.To make it compatible, install the additional package with **composer require amasty/advanced-reviews-page-builder** command.

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Here's how the product reviews block displays on the frontend:

#### 1. With slider:

See our top-rated products' reviews





Bolo Sport Watch

★★★★★ 5 Reviews Add Your Review

> IN STOCK SKU#: 24-WG01

Qty		
	1	

C

Add to Cart

\$49.00

2. Without slider:

#### See our top-rated products' reviews



# Bolo Sport Watch



Encourage your customers to leave more reviews with **Reward Points** extension for Magento 2. Grant bonus points for reviews and increase customer retention rates.

# Add Product Review Summary Widget

Attract customers' attention to specific products to promote them. Display a Reviews Summary widget on pages of your web-store to show reviews for the selected product(s). To configure the Review Summary, please go to the **Content**  $\rightarrow$  **Widgets**  $\rightarrow$  **Add Widget** button.

Then, select the **Amasty Advanced Reviews: Product's Review Summary** widget type and your Design theme. Press on the **Continue** button.

Туре	Amasty Advanced Reviews: Product's Review Summary 🔻	
Design Package/Theme	Magento Luma 💌	
Widget Title 🔺	Fusion Backpack review summary	
ssign to Store Views 🔹	All Store Views	?
	Main Website	
	Default Store View	
		1/

First, start from setting up options in the **Storefront Properties** tab.

As you've already set up the **Type** and **Design Package/Theme** configs on the previous step, they are greyed out.

Widget Title - enter an easy-to-read widget title, that will be visible only on the backend.

Assign to Store Views - choose, in which store views the widget will be shown.

Sort order - sort the priority for the widget display in the same container.

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## Layout Updates

Display on Anchor Categ	gories 💌		Ŵ
Categories All Specific Categories 4,16,14,10	Container Main Content Area	Template Please Select Container First	
Display on All Product Ty	/pes 👻		Ŵ
Products All Specific Products	Container Main Content Aside	Template Please Select Container First	
Add Layout Update			

Then, in the **Layout Updates** block below, you can precisely configure, where the Review Summary widget will be placed. To add new placement, press the **Add Layout Update** button.

Widget Options	
Product *	Fusion Backpack
	Select Product
Header	See what our clients think about Fusion Backpack
Number of Reviews to Show	2 Leave empty to show all product's reviews.
Show Reviews as	List 💌
Number of Reviews * per Page	2

To adjust other specs for Review Summary widget, go to the **Widget Options** tab.

**Product** - click the **Select Product** button to select the required product in the pop-up.

**Header** - enter the title of the Review Summary widget, which will be visible for customers on the frontend.

**Number of Reviews to Show** - add the number of reviews that will be available to display in the widget.

Show reviews as - choose whether you want to display review's summary as List or Slider.

**Number of reviews per Page** - add the number of reviews you want to be visible simultaneously. The setting only appears if the *Show Reviews As* is set to *List*.

This is the frontend example of Product's Review Summary, configured as shown in screenshots above.

## <u>a</u>masty

See what our clients think about Fusion Backpack

-0-2	Herb Mar 11, 2018	I've had this thing for really long	3 people found this helpful
1 Alexandre		****	
		I've had this thing for a really rely shows any signs of wear big, too! I' Show more >	long time and it ba and tear. It's really
4.0 *****		Was this review helpful?	Ψ1.
* 5 25% (1) * 4 50% (2)	Craig	Decent bag 2 pe	ople found this helpful
* 3 25% (1)	Mar 11, 2018	***	
* 2 0% (1) * 1 0% (0)		Decent bag. I keep my stuff in e gym. It's nice and roomy. I v ophisticated design, thoug	it for work and th vish it had a more s
Review Now		Show more >	
See All Reviews		Was this review helpful?	щ о

# **Cron Tasks List**

Easily check cron performance by monitoring all existing cron tasks in one place. Please, go to **System**  $\rightarrow$  **Cron Tasks List**.

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Cro	n Ta	sks List								
							Run Cron			
Efficiently track and manage all cron tasks running in the website background with Magento 2 Cron Scheduler extension. Visit page										
0	Last Cr	ron Activity: 31 seconds ago								
					<b>T</b> Filt	ters 💿 Default Vie	w 👻 🏠 Columns 👻			
Action	ns	▼ 311 records found			20	▼ per page <	1 of 16 >			
	ID	Job Code	Status	Created At	Scheduled At	Executed At	Finished At			
	240	captcha_delete_expired_images	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:20:00 PM					
	241	captcha_delete_expired_images	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:30:00 PM					
	239	captcha_delete_old_attempts	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:30:00 PM					
	41	catalog_product_attribute_value_synchronize	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:20:00 PM					
	42	catalog_product_attribute_value_synchronize	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:25:00 PM					
	43	catalog_product_attribute_value_synchronize	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:30:00 PM					
	44	catalog_product_attribute_value_synchronize	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:35:00 PM					
	21	catalog_product_frontend_actions_flush	SUCCESS	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:18:00 PM	Apr 12, 2019 1:18:51 PM	Apr 12, 2019 1:18:51 PM			
	22	catalog_product_frontend_actions_flush	SUCCESS	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:19:00 PM	Apr 12, 2019 1:19:02 PM	Apr 12, 2019 1:19:02 PM			
	23	catalog_product_frontend_actions_flush	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:20:00 PM					
	24	catalog_product_frontend_actions_flush	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:21:00 PM					

Here, you can see all the existing cron tasks and their statuses. Run cron tasks and generate their schedule by clicking the 'Run Cron' button. Also, delete tasks in bulk, apply filtering and sorting options when it is needed.

# **Invisible Captcha Settings**

To get the access to the 'Invisible Captcha' settings please go to **Stores**  $\rightarrow$  **Configuration**  $\rightarrow$  **Amasty** extensions  $\rightarrow$  **Google Invisible Captcha** and expand the **General Settings** section.

 $\odot$ 

#### General Settings

Enable invisible captcha [store view]	Yes 💌					
Site key	6LftZUUUAAAAAIG88-GenZ-p6GN-xFR4affZx08h					
[store view]	You can generate site key here					
Secret key	6LftZUUUAAAAAPo4Rsx8ysNmfXZFAKwWcMhS7kQ					
[store view]	You can generate secret key here					
Language [store view]	en Please leave empty to allow Google to detect a language of user agent or please set needed value from the following list of languages					

Choose **Yes** to enable invisible reCaptcha on your website.

To get the **Site key** and **Secret key** click the link.

Then, set the name, select the **Invisible reCAPTCHA** option, define the domain of your website, tick the **Terms of use** checkbox and press the **Register** button.

#### Label

My example.com

# Choose the type of reCAPTCHA ⑦

) reCAPTCHA V2

Validate users with the "I'm not a robot" checkbox.

Invisible reCAPTCHA

Validate users in the background.

reCAPTCHA Android

Validate users in your android app.

## Domains

(one per line)

example.com	
Accept the reCAPTCHA Terms of Service.	
You agree to explicitly inform visitors to your site that you have implemented the Invisible reCAPTO your site and that their use of the Invisible reCAPTCHA is subject to the Google Privacy Policy and of Use.	CHA on d Terms
By accessing or using the reCAPTCHA APIs, you agree to the Google APIs Terms of Use, and to Additional Terms below. Please read and understand all applicable terms and policies before acce APIs.	the essing the
▶ reCAPTCHA Terms of Service	
A Send elerts to owners (2)	Declator

Copy keys from this page:



O Adding reCAPTCHA to your site

Keys		
Site key Use this in the HTML code your si	le serves to users.	Secret key Use this for communication between your site and Google. Be sure to keep it a secret.
6Lf5mx0UAAAAAEliXTF	ynJDRa-ugeQ7pwhjM0yE2	6Lf5mx0UAAAAAM5s8_HA4-BGdm77qP590ZNu3Cog
itep 1: Client side integratio	n	
Paste this snippet before the	closing  tag on your HTML ter	mplate:
<script src="https:&lt;/td&gt;&lt;td&gt;//wnw.google.com/recaptcha/ap&lt;/td&gt;&lt;td&gt;pi.js"></script>		
Paste this snippet at the end the result.	i of the <form> to create a button prote-</form>	cted by the Invisible reCAPTCHA. You will need to create a callback function to hand
<button class="g-recapto data-sitekey="61 data-callback="Y Submit </button 	ha" f5mxOUAAAAE1iXTFynJDRa-ugeQ ourOnSubmitFn">	7pwhjM0yE2"
The Invisible reCAPTCHA de	ocumentation site provides more details	s and advanced configuration options.
Step 2: Server side integration	un	
When your users submit the order to check whether Goog	form where you integrated reCAPTCHA gle has verified that user, send a POST	A, you'll get as part of the payload a string with the name "g-recaptcha-response". In request with these parameters:
URL: https://www.google.com	m/recaptcha/api/siteverify	
an and (maximal)	CL (5	DO477-D000781-00

Next, you can specify the **Language** of the Google Invisible reCaptcha that will be used for all users instead of their browsers' preferences. You can see the list of the available languages here.

# **Invisible Captcha for Amasty Extensions**

Invisible Captcha for Amasty Extensions						
Custom Form	Not Installed	•				
[2role view]	Create customizable forms to collect add about your customers and view the recei- admin panel. Learn more.	ditional information ived data from the				

In this section, you can enable or disable the Google Invisible reCaptcha for supported Amasty modules. Choose **Yes** to enable the Captcha for the extension or **No** to disable it. Please note that you will get the **Not Installed** status when you do not have the appropriate extension.

 $\bigcirc$ 

# **Advanced Settings**

To add Google Invisible reCaptcha to any custom form on your website please go to the Advanced



Settings section.

In the **Urls to enable** field, you need to put the URL where a form is sent.

Note! It's not the URL where your form is located.

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For example, you would like to add a Google reCAPTCHA to a registration form. This is how to get the URL:

- 1. Go to the registration form page.
- 2. Fill in the form.
- 3. Open the 'Inspect' window, and then the 'Network' tab.

#### **CREATE AN ACCOUNT**

Personal Information		
First Name*	Last Name*	
Sam	Johnson	
Email Address*		
sam.johnson@example.com		
Sign Up for Newsletter		
Login Information		
Password*	Confirm Password*	
••••••	••••••	
R     ①     Elements     Console     Sources       ●     Q     ■     Q     Views     IIII     N	Network Timeline Profiles Application Security Audits Preserve log Disable cache Offline No throttling	
Filter Danay - Hida	data LIDI z MUD IC CCC two Media South Day WC Manifest Other	
50000 ms 100000 ms 150000 ms	200000 ms 250000 ms 300000 ms 400000 ms	450000 ms 500000 ms
Name		Status
17497063?m=704855281&page-url=https%3A	%2F%2Famasty.com%2Fcustomer%2Faccount%2Fcreate%2F8cwmode=08cwv-type=08cwv-hl	200
17497063?m=504274536&page-url=https%3A	%2F%2Famasty.com%2Fcustomer%2Faccount%2Fcreate%2F&wmode=0&wv-type=0&wv-hi	200
17497063?m=1013916274&page-url=https%3	A%2F%2Famasty.com%2Fcustomer%2Faccount%2Fcreate%2F8cwmode=08cwv-type=08cwv-h	200
	the second s	

4. After submitting the form you need to find a request with **POST** in the 'Method' column and **302** Status.

											IOTO	
R	Ele	ements	Cons	sole !	Sources	Network	Timeline	Profiles	Applica	ation	Sec	urity
٠		7	View:	18 7		Preserve log	🗷 Disable	cache 🗌 🗔	Offline	Not	hrott	ling
Filter	-		R	Regex (	🗌 Hide d	ata URLs All	XHR JS	CSS Img	Media	Font	Doc	WS
	1000 ms	20	000 ms	3	3000 ms	4000 ms 	5000	ms	6000 ms		7000	ms
Name					Method	Status	Туре	Initiator				
	<b>index/</b> /default/cu	istomer/a	account		GET	200 OK	document	<u>/default/cu</u> Redirect	istomer/a	account	t/creat	<u>e</u>
	createpost /default/cu	/ istomer/a	account	:	POST	302 Found	text/html	<u>/default/cu</u> Script	istomer/a	account	t/creat	<u>:e/</u>
CSS	<b>front.css</b> /skin/front	end/base	e/defau	lt/css	GET	200 OK	stylesheet	<u>(index)</u> Parser				
CSS	<b>rating.css</b> /skin/front	end/base	e/defau	lt/css	GET	200 OK	stylesheet	<u>(index)</u> Parser				
CSS	amfinder.cs /skin/front	<b>ss</b> end/base	e/defau	lt/css	GET	200 OK	stylesheet	<u>(index)</u> Parser				
CSS	styles.css	and/hace	/doFau	kleer le	GET	200	stylesheet	(index)				

5. Click on this request and in the **'Headers'** tab find a **'Request URL'**. Copy the path from the URL (in our example it is **customer/account/createpost/**).

05/15 06:07	39/65					Guide for A	Advanced Prod	uct Reviews fo	or Ma
R D	Elements Cor	sole Sou	urces N	etwork	Timeline	Profiles	Application	Security	A
	🛛 🍟 🛛 View:	$\approx \infty$	🗌 Pres	erve log	🕑 Disable	cache 🛛 🗍	Offline No	o throttling	
Filter		Regex 🔲	Hide data	URLs All	XHR JS	CSS Img	Media Fon	t Doc WS	Ma
1000 m	s 2000 ms	300	0 ms	4000 ms	500	0 ms	6000 ms	7000 ms	
Name		×	Headers	Preview	Response	Cookies Tir	ning		
index/ /default /default /default	t/customer/accoun ost/ t/customer/accoun s ontend/base/defat	t t ult/css	r General Reques Reques Status ( Remote Referre	t URL: htt t Method: Code: • 30 Address: r Policy: n	ps://amast POST 02 Found 104.156.50 0-referrer	ty.com, <mark>cus</mark> 0.211:443 `-when-dowr	tomer/accoun ngrade	t/createpos	t/
rating.c /skin/fr amfinde /skin/fr	ss ontend/base/defau er.css ontend/base/defau	ult/css	Response Cache-( Connec Conten	e Headers Control: no tion: keep t-Type: te	view so -store, n -alive xt/html; d	urce o-cache, m :harset=UTR	ust-revalida F-8	te	
styles.cs /skin/fro	ss ontend/base/defat by.css	ult/css 💌	Date: T Expires	hu, 20 Ap : Thu, 19 n: https:/	n 2017 08 Nov 1981	:25:42 GMT 08:52:00 G om/extupda	MT tes/account/	/downloads/	

6. Paste the URL in the **URLs to enable** field.

Advanced Settings		6	)
Urls to enable [store view]	customer/account/createpost newsletter/subscriber/new review/product/post contact/index/post	Use system value	
	For example: <b>customer/account/createpost</b> Each url must be on a new line How to choose URL		
Selectors for forms [store view]	form[action*="customer/account/crea tepost"] form[action*="newsletter/subscriber/ new"] form[action*="review/product/post"] form[action*="contact/index/post"]	Use system value	
	form[action*="customer/account/createpost"] Each selector must be on a new line		
Enable Invisible Captcha for guests only [store view]	Yes 🔻		
IP whitelist [store view]	239.59.163.115 38.144.75.128 206.103.190.254 223.124.241.176 71.29.65.125	Use system value	
	Invisible Captcha will be disabled for the following IP addresses For example: <b>192.168.1.2</b> Each IP must be on a new line		

### In the **Selector for forms** field, you need to put a CSS selector of the form.

For example, this is how to get a CSS selector for 'Create an account' form:

1. Go to the  $\ensuremath{\textbf{Create}}$  an  $\ensuremath{\textbf{account}}$  page and open the  $\ensuremath{\textbf{Inspect}}$  window.

2. Find the HTML code of the form, click on the right mouse button and choose **Copy**  $\rightarrow$  **Copy** selector

Note! You should be 100% sure that the selector is unique. Otherwise, Google CAPTCHA would be added to all elements that have this selector name. Ask your developer to check it.

	Add attribute Edit attribute Edit as HTML Copy	Login Information Password*
	Hide element Delete element	Copy selector Copy XPath Cut element form#form-validate   12
Elements C	Expand all Collapse all	Copy element Paste element
<pre>&gt; <noscript><!-- End Google Ta<br--><div class="wrappe&lt;/td&gt;&lt;td&gt;:active&lt;br&gt;:hover&lt;/td&gt;&lt;td&gt;&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;&lt;pre&gt;&lt;div class=" page<="" td=""><td>:focus :visited</td><td></td></div></noscript></pre>	:focus :visited	
▼ <div class="ma&lt;br&gt;▼&lt;div class=" u<br="">▼<div class="u&lt;br&gt;▼&lt;div class=" td="" u<=""><td>Scroll into view</td><td>"&gt; _</td></div></div>	Scroll into view	"> _
• Kuiv Clas     ► Kuiv Class     ► Kui	Break on  Ction="https://amasty.c	com/customer/account/createpost/" method="post" id="for

3. In our case the selector is **.customer-account-create .account-create form** and we add it to the **Selector for forms** field.

Don't forget to click on the 'Save' button after you add a CAPTCHA to all forms that you need.

The extension supports three forms by default. In case you don't need any of them, you can disable these forms manually.

# How to Check Invisible reCaptcha

When everything is set, it is important to check how reCaptcha works. Please, follow these steps:

- 1. Open the page which has a form protected by Google Invisible reCaptcha;
- 2. Open your browser console;
- 3. Choose to perform as any other browser or device;
- 4. Try submitting the form several times until Google shows you the reCaptcha test.

# **Reviews in Google search preview**

Let shoppers see the product star rating and the number of reviews right on the Google result page. This information will be automatically transferred to the Google results page.

This is how it will be displayed:

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Google	Mag	Magento extensions snippets					۹	
	All	Images	Videos	News	Maps	More	Settings	Tools
	About	t 246,000 res	ults (0.34 se	conds)				
	Mag https: + + + + This e which detaile yours	Jento Rich //amasty.col *** Rating extension is a are used to ed info in sea site.	Magent Magent : 4.9 - 22 vot also a part o report users irch results l	s - Micro o 1 Extens tes - \$79.00 f Magento about addit ets you seg	odata Ex ions > SEC SEO Toolki tional webs ment custo	tension by A Optimization T t. Rich snippets ite information in mers in advance	Amasty Tools ▼ are Magento structured da organic search. Displaying and draw only relevant traff	ta, more fic to

If you want to display a short product description and thus strengthen your SEO activity, take a look at our **Google Rich Snippets for Magento 2** extension.

# **API Methods**

API methods allow admin to get (or edit) product reviews from other systems such as ERP and CRM. This compatibility is available as a part of an active product subscription or support subscription.

The following methods are available:

- "/V1/amasty\_advancedreview/product/review/:reviewId" method="GET" to get the data about a particular review.
- "/V1/amasty\_advancedreview/product/reviews" method="GET" to get all reviews list
- "/V1/amasty\_advancedreview/product/reviews/by-product-id/:productId" method="GET" to get all reviews of a particular product
- "/V1/amasty\_advancedreview/product/reviews/by-customer-id/:customerId" method="GET"- to get all reviews of a particular customer
- "/V1/amasty\_advancedreview/product/review" method="POST" create a review
- "/V1/amasty\_advancedreview/product/review/:reviewId" method="PUT" change / update a review
- "/V1/amasty\_advancedreview/product/review/:reviewId" method="DELETE" delete a review

# **PRO: Discounts for Active Reviewers (Add-On)**

The improved extension functionality allows you to thank customers for leaving reviews by granting them flexibly adjusted discounts.

Can be enabled only after purchasing a **Discounts for Active Reviewers Add-On**.

With the add-on, you can create specific promotions based on Cart Price Rules for:

- active customers who review a lot;
- customers who reviewed particular product(s).

To enable the add-on, navigate to Stores  $\rightarrow$  Configuration  $\rightarrow$  Amasty Extensions  $\rightarrow$  Advanced Reviews  $\rightarrow$  Discounts for Active Reviewers tab and enable the functionality.

Discounts for Active Reviewers		
Enabled [global]	Yes	•

Be aware, that disabling the **Discounts for Reviewers** functionality in configuration will not automatically disable all the rules, created with the add-on: each rule should be inactivated separately.

To create discount rules, go to Admin Panel  $\rightarrow$  Marketing  $\rightarrow$  Promotions  $\rightarrow$  Cart Price rules.

Cart Price Rules Q 💄 admin 🗸						
					Add N	ew Rule
Search Reset F	ilter					
6 records found		20	▼ per pag	e <	1	of 1 >
Rule	Coupon Code	Start	End	Status	Web Site	Priority <sup>1</sup>
		From 📰	From 📰	•	•	
\$4 Luma water bottle (save 70%)	H20			Active	Main Website	0
Buy 3 tee shirts and get the 4th free				Active	Main Website	0
Spend \$50 or more - shipping is free!				Active	Main Website	0
20% OFF Ever \$200- plus purchase!*				Active	Main Website	0
10% discount for 5+ reviews		Feb 18, 2020		Active	Main Website	0
3\$ discount for a review		Feb 18, 2020		Active	Main Website	0

## 'Quantity of Approved Reviews' Rule

To build loyalty among the most active reviewers, you can give discounts according to the quantity of approved reviews. For example, let's see how to grant discounts for more than 5 reviews left.

Click the Add New Rule button and go to the Rule Information tab.

10% discount for 5+ reviews Q 💶					
← Back	Delete	Reset	Save and Continue Ec	lit Save	
Rule Information					
Rule Name *	10% discoun	t for 5+ review	S		
Description	Leave more t	than 5 reviews	to get 10% off!	//	
Active *	Ves 🚺				
Websites *	Main Website	e 🕜			
Customer Groups *	NOT LOGGED General Wholesale Retailer	D IN			
Coupon *	Specific Coup No Coupon Specific Cou	pon 💌 pon			
Coupon Code *					
Uses per Coupon	Use Auto (	Seneration			
Uses per Customer	5				
From	02/18/2020				
Priority	1				
Public In RSS Feed	Yes				

Rule Name - set the title of the rule that will be displayed on the rules grid.

**Description** - specify a short description of the rule if needed.

**Active** - choose *Yes/No* to enable or disable the rule.

Websites - select all or particular websites for which the rule should be applied.

**Customer Groups** - define customer groups for which the discount rule will be applicable.

The add-on discounts are available for the **registered customers** only.

**Coupon** - you can activate the coupon option and specify a particular coupon code (or generate it automatically) with the usage limit. Inactivate the option to apply discounts to cart automatically.

**Uses per Customer** - specify how many times the rule can be used by the same customer.

**From - To** - select the time period during which the rule will be active in case you want to make a temporary promo action. Leave empty to implement discount on a regular basis.

**Priority** - choose the priority among the other rules to set the order for rules application.

Public In RSS Feed - swipe to Yes to notify your subscribers about special promotions.

Expand the **Conditions** tab.

#### Conditions

#### Apply the rule only if the following conditions are met (leave blank for all products).

#### If ALL of these conditions are TRUE :



Scroll to the **Reviewers Discounts** tab and select the **Approved Reviews Qty** option.

#### Conditions

Apply the rule only if the following conditions are met (leave blank for all products).

lf.	ALL of these conditions are TRUE :			
	Quantity of approved reviews by Registered Customer	equals or greater than	•	5 🎯
		is		
	۲	equals or greater than		
		equals or less than		
		greater than		
		less than		

Choose the required comparison type: in our case we want to grant discount for 5 and more left reviews, so the **equals or greater than** type is selected.

## <u>a</u>masty

#### In the last text filed specify the particular number of reviews.

#### Proceed to the **Actions** tab.

Actions 🧪

Apply	Percent of product price discount	
	Percent of product price discount	
	Fixed amount discount	
	Buy X get Y free (discount amount is Y)	
Discount Amount *	10	
Maximum Qty Discount is Applied To	3	
Discount Qty Step (Buy X)	0	
Apply to Shipping Amount	Yes Discount amount is applied to subtotal and shipping	amount separately
Discard subsequent rules	No	

With the add-on you may configure the following type of discounts:

- Percent of product price discount
- Fixed amount discount
- Fixed amount discount for whole cart
- Buy X get Y free (discount amount is Y)

**Discount Amount** - specify here the amount of the discount you would like to give. In our case, it's 10%. But keep in mind, that for the **Fixed amount discount**, for example, the value will be numerical.

**Maximum Qty Discount is Applied To** - set the maximum number of items to which the discount can be applied.

**Discount Qty Step (Buy X)** - provide a step by which a discount will be iterated. For example, if you set '2', the discount will be applied for every second product in the cart.

**Apply to Shipping Amount** - if *Yes*, the discount amount will be applied to subtotal and shipping amount separately. If *No*, it will be applied to subtotal only.

## <u>a</u>masty

**Discard subsequent rules** - enable this option to stop other rules with lower priorities if this rule is applied.

Finally, set the frontend discount title in the **Labels** tab.

#### Labels

Default Rule Label for All Store Views

For 5+ reviews!

Save the rule.

As a result, a registered customer who left more than 5 approved reviews will see the following discount in a shopping cart:

Shopping	Cart		Summary		
			Estimate Shipping and Tax	^	
Item		Subtotal	Enter your destination to get estimate.	a shipping	
	Jade Yoga Jacket	\$32.00	Country		
	Size: S		United States	~	
1 1	Color: Gray		State/Province		
			Michigan 🗸		
V 1 P			Zip/Postal Code		
Move to Wishlist		1	49628-7978		
	Push It Messenger Bag	\$45.00	Flat Rate Fixed \$15.00 Best Way Table Rate \$0.00		
Move to Wishlist		1			
•	Iris Workout Top	\$29.00	Subtotal	\$106.00	
1	Size: S	[	Discount (For 5+ reviews!)	-\$10.60	
	Color: Red		Тах	\$7.87	
			Order Total	\$103.27	
Move to Wishlist		1	Proceed to Chec	kout	
			Check Out with Multiple A	Addresses	

## 'Reviewed Products' Rule

With the add-on, you can also configure a rule, according to which a registered customer will get a discount for reviewing particular product(s).

Let's check an example of **3\$ discount for a review** rule.

# 3\$ discount for a review

3\$ discount for a review Q 1 admin					
← Back Delete Reset Save and Continue	Edit Save				
Rule Information					
Rule Name * 3\$ discount for a review					
Description Review a product and get 3\$ discount!	//				
Active * 💽 Yes					
Websites * Main Website					
Customer Groups * NOT LOGGED IN General Wholesale Retailer					
Coupon * No Coupon -					
Uses per Customer 0 Usage limit enforced for logged in customers or					
From 02/18/2020					
То					
Priority 0					
Public In RSS Feed Yes					



Set the general rule settings similar to the previous sample.

In the Conditions tab choose the **Reviewed Products** option.

#### Conditions

Apply the rule only if the following conditions are met (leave blank for all products).



Specify the products that a customer should review to get a discount.

#### Conditions

Apply the rule only if the following conditions are met (leave blank for all products).



Keep in mind, that you may set more complex conditions based on cart attributes.



Proceed to the **Actions** tab and specify the discount type and amount. In our case, we grant a fixed 3\$ discount for each product in a cart.

Actions 🖌	
Apply	Fixed amount discount 🔻
Discount Amount *	3
Maximum Qty Discount is Applied To	1
Discount Qty Step (Buy X)	0

Using the actions, it is possible to apply a fixed discount to the whole cart, not to each product in it.

Set the frontend **Label** and **Save** the rule.

Labels

Default Rule Label for All Store Views

3\$ Discount for a Review!

A customer will see the discount in a shopping cart.

Shoppin	g Cart	Summary	
Item	Jade Yoga Jacket	Estimate Shipping and Tax Enter your destination to get estimate.	∧ a shipping
	Size: S	Subtotal	\$32.00
1 6	Color: Gray	Discount (3\$ Discount for a Reviewl)	-\$3.00
		Tax	\$2.39
Move to Wishlist		Order Total	\$31.39
Apply Discoupt Cod		Proceed to Chec	kout
Apply Discourt Code		Check Out with Multiple A	ddresses

# PREMIUM: Import & Export Reviews (Add-On)

With the extension it is possible to import or export reviews via a CSV file.

Can be enabled only after purchasing an Import & Export for Advanced Reviews Add-On.

## **Import Settings**

To import the reviews, please go to **System**  $\rightarrow$  **Import**.

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Import		👤 demouser 👻
		Check Data
<ol> <li>Make sure your file</li> </ol>	isn't more than 2M.	
Import Settings	5	
Entity	Type * Amasty Advanced Review Download Sample File	•
Import Behavio	or	
Import Beł	avior * Add 🔻	
	* Stop on Error *	
Allowed Errors	Count * 10 Please specify number of errors to halt in	mport process
Field sepa	arator * ,	
Multiple value sepa	arator * ,	
Fields encl	osure	
File to Import		
Select File to Ir	nport * Choose File import_reviews.csv	
	Please, upload all the images into pub/media/amasty/review folder.No must be the same as the path speci	ote: the image path fied in CSV file

In the Entity Type option select Amasty Advanced Reviews.

# <u>a</u>masty

#### Set Import Behavior options and Select File to Import in a CSV format.

The example of a CSV file:

A	В	С	D	Е	F	G	н	I.	J	К
review_id	created_at	entity_p	status_	answer	ver	is_recom	store	title	detail	nickname
353	2018-10-01	419	1		0	2	0,1	ok for one season	I was wearing this through the	Big Sk
352	2018-09-04	42	1	Hi Veroni	1	1	0,1	Pretty good value	I have purchased this watch fo	Veronica
351	2018-08-23	1785	1		0	2	0,1	Not bad	I have some issues	Kate
350	2018-08-23	43	1	Thank yo	0	1	0,1	Not bad	need batteries	Kate
347	2018-08-22	42	1	We're gla	0	1	0,1	Good and minimal	Got it as birthday present - I er	Lola
346	2018-03-11	1705	1		0	0	0,1	Super cute!!! I love i	Super cute!!! I love it and wan	Mikkel
345	2018-03-11	1705	1		0	0	0,1	Huge arm holes??	I don't know why the arm holes	Valorie
344	2018-03-11	1705	1		0	0	0,1	I love the look	I love the look of this top, but I	Yan
343	2018-03-11	1689	1		0	0	0,1	Good choice for wor	Good choice for working out ar	Elfriede
342	2018-03-11	1689	1		0	0	0,1	A sweet n sporty loo	Always a sweet n sporty look for	Maryanna
341	2018-03-11	1817	1		0	0	0,1	The seams bother m	Some of the seams bother me	Carma
340	2018-03-11	1817	1		0	0	0,1	Great fit - love the v-	Great fit - love the v-neck desig	Thalia
339	2018-03-11	1801	1		0	0	0,1	A regular or me	This is in regular rotation at the	Pearl
338	2018-03-11	1801	1		0	0	0,1	Not for high impact	Definitely not good for anything	Merrie
337	2018-03-11	1801	1		0	0	0,1	Zero support/modes	I would never wear this bra to a	Shaunte
336	2018-03-11	1785	1		0	0	0,1	one of my favorites	I do a lot of different exercises	Elza
335	2018-03-11	1769	1		0	0	0,1	Not for non-petite	Watch out if you're shapely like	Teofila
334	2018-03-11	1769	1		0	0	0,1	Could be flirtier.	Could be flirtier.	Emerald
333	2018-03-11	1769	1		0	0	0,1	Makes me feel so sn	Makes me feel so snug! WHO	Concepcio
332	2018-03-11	1673	1		0	0	0,1	Sizes are off	I had to order 3 sizes before I f	Krystina
331	2018-03-11	1673	1		0	0	0,1	Training bra?	Makes me feel like I'm wearing	Maribel
330	2018-03-11	1673	1		0	0	0,1	unflattering. Ugh.	unflattering. Ugh. The elastic w	Avelina
329	2018-03-11	1657	1		0	0	0,1	I got every color	I am a compulsive hoarder of v	Ayanna
328	2018-03-11	1657	1		0	0	0,1	Cute, stretchy top!	Cute, stretchy top! Perfect for p	Modesta
327	2018-03-11	1657	1		0	0	0,1	Cute gym top	So, it doesn't say that theres n	Lorena
326	2018-03-11	1641	1		0	0	0,1	Make this with patter	I wish they made this bra with	Jammie
325	2018-03-11	1641	1		0	0	0,1	It's an average bra	It's an average bra-nothing to v	Eartha
324	2018-03-11	1641	1		0	0	0,1	So comfortable	If I could wear this sports bra e	Tonya
323	2018-03-11	1625	1		0	0	0,1	I love this bra	I have a B cup and I love how t	Cayla
322	2018-03-11	1625	1		0	0	0,1	So, so awesome. Gr	So, so awesome. Great Suppo	Dorcas

You may also download a sample of the file right from the admin panel.

Entity Type \*

Amasty Advanced Review 

Download Sample File

The import feature allows you to upload the images as well. The pictures should be added manually to the following folder:

#### pub/media/amasty/review

The image path must be the same as the path specified in CSV file.

To make sure your file matches module requirements, click Check Data .

The extension will validate your file and warn you about the errors.

Validati	on Results
×	We can't find required columns: review_id", "status_id", "verified_buyer.

## **Export Settings**

To export all the reviews from your Magento 2 store, navigate to **System**  $\rightarrow$  **Export** tab.

Export		💄 demouser 👻
Export Settings		
Entity Type	Amasty Advanced Reviews 🔻	
Export File Format	CSV 🔻	
Fields Enclosure		

Entity Type - choose Amasty Advanced Reviews.

**Export File Format** - *CSV* format is needed.

You may also exclude particular attribute values from the exporting if needed. In the **Entity Attributes** table tick the attribute columns you want to exclude and hit the **Continue** button.

#### Entity Attributes

Search	Reset Filter	19 records found
Exclude	Field	
~	review_id	
	created_at	
	entity_pk_value	
	status_id	
	answer	
	verified_buyer	
	is_recommended	
	store_ids	
	image	

Continue

# **PREMIUM: Google Customer Reviews**

Using the **Premium** version, attract customers' attention to your remarkable store rate by showing **Google Customer Reviews** badge in your footer. Show the opt-in survey on an order success page and automatically send shoppers a feedback form provided by Google.



# **PWA for Advanced Product Reviews (Add-On)**

Now the extension supports **PWA Studio 8.0.0**. Please, kindly note: since the system is under development the lower versions of PWA Studio are no more supported.

The extension also works smoothly on mobile devices. For this please use our ready-made PWA solution which helps store admins to significantly improve the cross-device shopping experience of their customers.

This feature can be enabled only after purchasing the **PWA for Advanced Product Reviews Add-On**. For correct work of the add-on, please install PWA Studio first.

In order to correctly install a PWA add-on, please install the **corresponding GraphQL system package** first. For the correct name of it, please check the *composer.json file* of the main module. *For example,* the GraphQL system package name of the PWA add-on for the Blog Pro extension would be the following: **amasty/blog-graphql** 

```
{
    "name": "amasty/blog",
    "description": "Amasty Blog Pro",
    "require": {
        "php": ">=7.3.0",
        "amasty/base": ">=1.13.4",
        "amasty/email-unsubscribe": "*",
        "amasty/cron-schedule-list": "*"
        "magento/framework": ">=102.0.0",
        "magento/module-catalog": "*
    },
    "suggest": {
           nastv/blog-page
                          -builder
                                                                                                                 tegration.",
        "amasty/blog-graphql": "Install blog-graphql module to activate Graphql and Blog Pro integration.",
                                                                                                                 for Magento 2.4.0+ version.",
            15 LV/1
        "amasty/module-blog-pro-to-builder": "Install Amasty_BlogProToBuilder module to activate the integration with Custom Reports Builder extens
    }.
    "type": "magento2-module",
    "version": "2.10.4",
    "license": [
        "Commercial"
    "autoload": {
        "files": [
            "registration.php"
```

If the add-on is installed, the Venia theme will display a mobile section for leaving customer reviews in the following way:



PWA component supports all the original Advanced Product Reviews extension features except for the following due to the Magento Venia limitations:

- the Product Review Summary widget;
- the reviews tab in Customer Account;
- lightbox sliders for the images attached to reviews.

Have a look at how the reviews with uploaded images will look like on mobiles:



Here's the example of review threads with the pros and cons feature enabled and an example of the

## response from the store admin:

	0	Q	Ŕ
(Q) MrsDonna		2020-	09-14 11:08:35
Imagine you're wearing sparkling 1 people found this helpful	stars		
Quality $\star \star \star \star$			
Each time I wear this set I feel like happy, making other people simile	I'm the sun amo because of my	ng other stars - shir beauty!	ny and
Response from store			
Thank you so much, Donna! you. Dan! We work hard to to hear we hit the mark for y	We count ourse meet expectatio you. Cheers!	elves lucky for custo ns like yours, and w	mers like e're happy
Reply Comments (0)	Was this re	view helpful? 🏠 1	
(Ø) Grumpy cat		2020-4	09-14 11:04:05
Below my expectations 0 people found this helpful			
Quality ★★★☆☆			
Disappointed for this time, even th	ough I do like ot	her products from t	his store.
Reply Comments (1)	Was this re	view helpful? 🌰 0	<b>√</b> 1
$\bigoplus$ the quality of other products	is still good		
don't like the design of this vertex	ery set		

See how the overall product rating will be displayed on the Venia storefront. The screen on the right shows how filtering and sorting for the reviews will work:

= <mark>0</mark> Q ½	
Customer Reviews	≓ <u>0</u> Q Ä
4.2 *****	Top customer reviews
80%of customers recommend this product5 stars40% (2)4 stars40% (2)3 stars20% (1)2 stars0% (0)1 star0% (0)	Sort By Date ✓ ↓ Date Verifie Rating Helpfulness ✓ Recommended ✓ With images
Write a review Share your thoughts with other customers	Gabriella 2020-09-14 12:13:16 Excellent 1 people found this helpful
Top customer reviews         Sort By       Date       ↓         ✓       Verified Buvers	Quality $\star \star \star \star \star$ Thank you so much for this marvelous jewelry!
Recommended	

Find out more about Magento PWA integration here.

# Additional packages (provided in composer suggestions)

To make additional functionality available, please install the suggested packages you may need.

Available with **no additional fees**:

• amasty/advanced-reviews-page-builder - Install this module to activate PageBuilder and

Advanced Product Reviews integration.

- **amasty/advanced-review-graphql** Install this module to activate GraphQl and Advanced Product Reviews integration.
- **amasty/cron-schedule-list** Install this module to view and run cron jobs from the admin panel.

Available as a part of an active product **subscription** or support subscription:

- **amasty/module-advanced-review-purchased** Install this package to enable the possibility to limit reviews only for customers who bought the product.
- amasty/module-advanced-review-api Install this package for REST API compatibility.
- **amasty/module-invisible-captcha-subscription-package** Install this package to enable compatibility with captcha subscription features.
- **amasty/module-advanced-review-hyva** Install this package to activate the integration with Hyva Theme.
- **amasty/module-advanced-review-purchased-hyva** Install this package to make the feature of limiting reviews only for customers who bought the product compatible with Hyva.

Find out how to install the **Advanced Product Reviews** extension for Magento 2 via Composer.

From: https://amasty.com/docs/ - Amasty Extensions FAQ
Permanent link: https://amasty.com/docs/doku.php?id=magento\_2:advanced\_product\_reviews
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