

**amasty**

For more details see how the [Advanced Product Reviews](#) extension works.

# Guide for Advanced Product Reviews for Magento 2

Employ the Advanced Product Reviews extension to encourage purchasing decisions. The improved reviews' page extends the capability and provides a friendly environment for both customers and admin.

- Reviews Summary Section
- Admin Reply Option
- Verified badge
- 'I recommend this product' checkbox / badge
- 'Was this review helpful' thumbs
- Images Upload Settings
- Invisible Captcha
- WCAG (Web Content Accessibility Guidelines) compliance
- GraphQL compatible

Magento 2 Advanced Product Reviews extension is compatible with **GraphQL**.

The extension is compatible with [Hyvä themes](#). You can find the 'amasty/module-advanced-review-hyva' package for installing in composer suggest (Note: the compatibility is available as a part of an active product subscription or support subscription)

## General Settings

To get the access to the **Advanced Product Reviews for Magento 2** settings, go to **Stores → Configuration → Amasty extensions → Advanced Product Reviews** and expand the **General Settings** section.

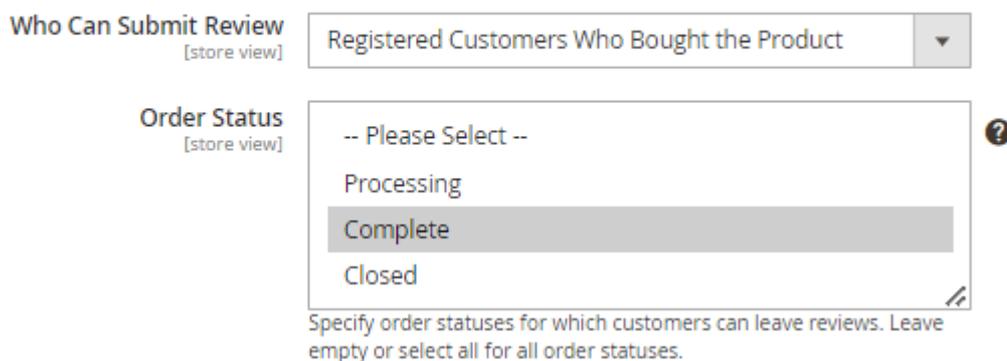
## General settings

<b>Who Can Submit Review</b> <small>[store view]</small>	<input type="text" value="All"/>	
<b>Show 'Email' Field for Guests</b> <small>[store view]</small>	<input type="text" value="Yes"/>	Set 'Yes' to enable email field for guest to contact them later.
<b>Enable 'Helpful' Control</b> <small>[store view]</small>	<input type="text" value="Yes"/>	Set 'Yes' to allow people specify if they found the review helpful or unhelpful.
<b>Enable 'I recommend this product'</b> <small>[store view]</small>	<input type="text" value="Yes"/>	Set 'Yes' to allow buyers check 'I recommend this product' checkbox and show this recommendation in review.
<b>Enable Pros and Cons</b> <small>[store view]</small>	<input type="text" value="Yes"/>	Set 'Yes' to allow buyers to add product advantages and disadvantages.
<b>Allow Admin to Comment on Review</b> <small>[store view]</small>	<input type="text" value="Yes"/>	
<b>Show Admin's Comment in Customer Account Only</b> <small>[store view]</small>	<input type="text" value="No"/>	Set 'Yes' to display admin's replies only for the customer under My Product Reviews tab
<b>Enabled GDPR Consent</b> <small>[store view]</small>	<input type="text" value="Yes"/>	
<b>Consent Text</b> <small>[store view]</small>	<input type="text" value="I have read &amp; accept the &lt;a target='_blank' href='/privacy-policy'&gt;Privacy Policy&lt;/a&gt;"/>	<input checked="" type="checkbox"/> Use system

**Who Can Submit Review** - Specify which customers can submit a review (the functionality is available as a part of an active product subscription or support subscription). You can choose one of the following options.

- **All** - is the default option, that enables review submission for every customer group, including both registered and guest customers. Selecting this option enables the **Show 'Email' Field for Guests** setting, allowing you to collect email addresses from guest customers for future contact.
- **Registered Customers** - allows for review submission only for registered customers.
- **Registered Customers Who Bought the Product** - restricts review submission to registered customers who have purchased the product. Selecting this option activates the **Order Status** setting, allowing you to define the order statuses that permit a customer to submit a review:

## General settings



The screenshot shows two configuration options:

- Who Can Submit Review** [store view]: A dropdown menu with the selected option "Registered Customers Who Bought the Product".
- Order Status** [store view]: A dropdown menu with the selected option "Complete". The menu also shows "Processing" and "Closed". A help icon (?) is visible to the right of the dropdown.

Below the dropdowns, there is a text instruction: "Specify order statuses for which customers can leave reviews. Leave empty or select all for all order statuses."

Please note that the statuses set in this configuration do not affect the statuses configured for the Review Reminder. To avoid confusion, we recommend choosing the same statuses in these settings.

**Enable Helpful Control** - Enable to allow people to display if they found the review helpful or unhelpful.

**Enable `I recommend this product`** - Enable to display a checkbox in a review form. When customers check the box, a marker *I recommend this product* is displayed next to their name on the reviews page.

**Enable Pros and Cons** - Set to Yes to add to the **customer reviews form** separate *Advantages* and *Disadvantages* fields. On the frontend - on the reviews page - the *pros* and *cons* are displayed as *green plus* and *red minus*.

**Allow Admin to Comment on Review** - Enable to allow admin reply as a store representative.

**Show Admin's Comment in Customer Account Only** - Set to Yes to make admin's comments display only in the customer account under the 'My Product Reviews' tab.

**Allow Guests to Submit Review** - Disable to allow only logged-in users to write a review.

We improved the compatibility of the Advanced Product Reviews extension with our **Social Login** extension. Now the not logged-in customer's process of writing a review is more optimized. In case the login popup is enabled and guests are not allowed to leave reviews, the **Write a Review** button is anyway displayed for guest visitors but it calls forth the social login popup. After the successful login, the customer is directed right to the review form.

**Show 'Email' field for guests** - Enable to add an *email* field to the **customer reviews form** for the guest visitors.

Optionally, you can enable a **GDPR Consent** and specify the **Consent Text** to be displayed.

**Enable Sorting By**  
[store view]

A list box with a light gray background and a white border. It contains three items: 'Date', 'Rating', and 'Helpfulness'. The 'Helpfulness' item is highlighted with a darker gray background. There is a small double-slash icon in the bottom right corner of the box.

Press CTRL+mouse to select multiple values.

**Sorting Order**

A list of three items, each with a grid icon to its left. The items are 'Helpfulness', 'Rating', and 'Date'. The 'Helpfulness' item is highlighted with a darker gray background.

Drag and drop sorting options in the order you want them to appear for the customers. First option will be automatically considered as default.

**Enable Filtering By**  
[store view]

A list box with a light gray background and a white border. It contains three items: 'Verified Buyers', 'Recommended', and 'With images'. The 'Recommended' item is highlighted with a darker gray background. There is a small double-slash icon in the bottom right corner of the box.

Press CTRL+mouse to select multiple values.

**Reviews per Page**  
[store view]

A simple text input field with a white background and a light gray border. It contains the number '5'.

**Enable Sorting By** - Let your customers sort reviews by Newest, Top Rated and Most Helpful.

**Sorting Order** - Configure the order of the sorting options display via drag-and-drop. The first option will be automatically considered as a default one.

**Enable Filtering By** - This option allows customers to filter reviews by Recommended, Verified Buyers and With images.

**Reviews per Page** - Adjust the number of reviews to display at the page.

**Front-end sample**

## Top customer reviews

Verified Buyers  Recommended  With images Sort By Helpfulness Please select an option Date Rating Helpfulness

**Veronica**  
Verified Buyer 

**I recommend this product**  
Sep 4, 2018

**Pretty good value**

Rating  
★★★★★

Price  
★★★★☆

Quality  
★★★★★

Was this review helpful?  1  0

I have purchased this watch for my sister's 23rd recently. Wish it was a bit cheaper, though quality is fine.



 super comfortable, cross functional  a bit heavy, and rather expensive

**Response from store**  
Hi Veronica, it's a pleasure to hear you've enjoyed your purchase. Check for our sales and promos in advance [example.com/sales](http://example.com/sales)

## Images

To get the access to the **Advanced Product Reviews for Magento 2** settings, go to **Stores → Configuration → Amasty extensions → Advanced Product Reviews** and expand the **Images** section.

**Allow Users to Upload Images** - Enable to add a field for the images' upload in the review form

**Is Image Field Required** - Set to Yes to make an image upload obligatory for the reviewers.

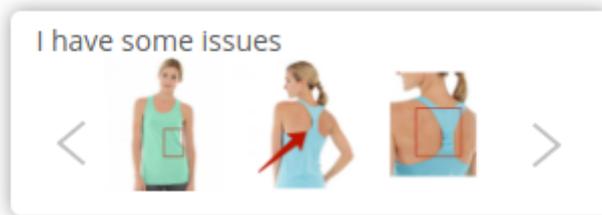
**Review Image Width** - Specify in what size the uploaded images will be displayed.

**Images to Show** - Set the number of images to display in a review. If customers upload more images than specified, a slider will be implemented. Set to 0 disable slider on both mobile and desktop. There is also a lightbox option set by default.

## Images

<b>Allow Users to Upload Images</b> <small>[store view]</small>	Yes
<b>Is Image Field Required</b> <small>[store view]</small>	No
<b>Review Image Width</b> <small>[store view]</small>	290
<b>Images to Show</b> <small>[store view]</small>	3

### Frontend sample



## Review Commenting

In this tab, you can allow or forbid customers commenting on already approved reviews.

## Review Commenting

**Enable**  
[store view] Yes ▼

Set 'Yes' to allow your customers comment on already approved reviews.

**Allow Guests to Comment on Review**  
[store view] Yes ▼

Set 'No' to allow only logged in users to leave a comment.

**Automatically Approve Comments**  
[store view] No ▼

Set 'No' to approve each comment manually from admin panel.

**Email Sender**  
[store view] General Contact ▼

**Email Template**  
[store view] Advanced Review Customer Comment Te ▼

**Enable** - Set *Yes* to allow your customers commenting product reviews.

**Allow Guests to Comment on Review** - If *No*, only logged-in users will be able to leave a comment.

**Automatically Approve Comments** - Set *No* to approve each comment manually from the admin panel.

**Email Sender** — select the email sender for notifications;

**Email Template** — choose the email template to use for notifications.

To view, edit, approve or reject comments, go to **Marketing → Review Comments**.

# Comments

Filters | Default View | Columns

Actions | 5 records found | 20 per page | 1 of 1

Review	Comment	Nickname	Email	Status	Created At	Updated At	Action		
Pretty good value	I agree that the quality is great! But as for me, I'd like to see more features.	Julia	customer@example.com	Approved	2019-10-15 10:28:21	2019-10-15 10:30:10	Select		
<input type="checkbox"/>	3	Good and minimal	Does anyone know when a new collection will come out?	John	customer@example.com	Approved	2019-10-15 10:31:34	2019-10-15 10:53:57	Select
<input type="checkbox"/>	4	Good and minimal	As far as I know, new will be available next Tuesday.	The Fox	customer@example.com	Approved	2019-10-15 10:55:21	2019-10-15 10:55:49	Select
<input type="checkbox"/>	5	Good bank for small hand	Oh cmon, they're ugly!!!	Sneaky	customer@example.com	Rejected	2019-10-15 10:57:15	2019-10-15 10:57:55	Select
<input checked="" type="checkbox"/>	6	Pretty good value	Do you think 49\$ is too high for this product?	EmMa	customer@example.com	Pending	2019-10-15 10:59:32	2019-10-15 10:59:32	Select

To manage each comment, click **Select** in the *Action* column and choose the action you want to perform.

With the extension, it is also possible to process comments in bulk. Tick the necessary comments and *Approve*, *Inactivate* or *Delete* them using **Actions** dropdown menu.

On the frontend, customers can view all comments and leave them using a **Reply** button.

### Pretty good value

1 people found this helpful

Rating



Price



Quality



I have purchased this watch for my sister's 23rd recently. Wish it was a bit cheaper, though quality is fine.

#### Response from store

Hi Veronica, it's a pleasure to hear you've enjoyed your purchase. Check for our sales and promos in advance [example.com/sales](https://example.com/sales)

Reply

Comments (1)

Was this review helpful? 1 0

super comfortable, cross functional

a bit heavy, and rather expensive

Showing 1 comments

---

**Julia** | customer@example.com  
57 minute(s) ago

I agree that the quality is great! But as for me, I'd like to see more features.

Leave your comment

---

Nickname\*  Email\*

Comment\*

Talk about why you like this review, or ask a question.

## Notify Customer about Admin Reply

To get the access to the **Advanced Product Reviews for Magento 2** settings, go to **Stores** → **Configuration** → **Amasty extensions** → **Advanced Product Reviews** and expand the **Notify Customer about Admin Reply** section.

**Email Sender** — select the email sender for notifications;

**Email Template** — choose the email template to use for notifications.

### Notify Customer about Admin Reply

Email Sender  
[store view]  ▼

Email Template  
[store view]  ▼

## Review Reminder

To get the access to the **Advanced Product Reviews for Magento 2** settings, go to **Stores → Configuration → Amasty extensions → Advanced Product Reviews** and expand the **Review Reminder** section.

## Review Reminder



**Enable Review Reminder**  
[store view]

**Order Status**  
[store view]

-- Please Select --

Processing

Complete

Closed

Please specify the Order Status for Review Reminder to be sent after. It will work based on Order Creation Date If the Order Status is not specified.

**Disable for Customer Group**  
[store view]

Not Logged In

General

Retailer

Wholesale

Customers from selected Customer Groups won't receive the reminder.

**Send Reminders**  
[store view]

Once per order

Once per product

Once per customer

Once per order



Admin is able to send Reminder Emails manually from Review Reminder grid without limit

**Send Reminder Email after, Day(s)**  
[store view]

**Email Sender**  
[store view]

**Email Template**  
[store view]

**Test Email**  
[store view]

**Send BCC of Reminders to**  
[store view]

Comma-separated Emails, no spaces

**Enable Review Reminder** — enable or disable the review reminder.

**Order Status** - choose the Order Status for Review Reminder to be sent after. It will work based on

Order Creation Date If the Order Status is not specified. You may choose multiple statuses if needed.

**Disable for Customer Group** - Specify the customer groups for which the reminders won't be sent.

**Send Reminders** - the option allows admin to limit the review reminders' email quantity. Once per product - if a customer has bought the same product several times, he will get only one review request Once per customer - each customer will receive a review request only once: after the first purchase. Once per order - customers will receive review reminders after each purchase. Admin is able to send Reminder Emails manually from the Review Reminder grid without limit.

**Send Review Reminder Email after Day(s)** — specify the time period in days to send reminder emails.

**Email Sender** — select the email sender for reminders.

**Email Template** — choose the email template to use for reminders.

**Test Email** — specify the email address to which a test email will be sent.

**Send BCC of Reminders to** — specify the email address to which a BCC email will be sent.

To ensure that everything works correctly, you may **send a test review reminder**. To do this, please

- In the **Test Email** field, specify the email, where you want to send the test reminder
- Create an order
- Go to Marketing → Review Reminder
- Choose the order, you have just created, and choose **Send Test Email** in the **Actions** field.

## Review Reminder

Filters Default View

2 records found
20 per page
<

Actions	Email	Order #	Product Names	Date Created
<input type="checkbox"/> <ul style="list-style-type: none"> <li>Delete</li> <li>Cancel</li> <li>Send</li> <li style="background-color: #f0f0f0;">Send Test Email</li> </ul>	roni_cost@example.com	000000004	Sprite Yoga Companion Kit, Sprite Stasis Ball 65 cm, Sprite Foam Yoga Brick, Sprite Yoga Strap 10 foot, Sprite Foam Roller	Sep 18, 2018 7:25:04 AM
<input type="checkbox"/>	roni_cost@example.com	000000005	Cassia Funnel Sweatshirt-S-Orange, Ina Compression Short-28-Orange	Sep 18, 2018 7:26:51 AM

The review reminder will be sent to the **Test Email**, that you have specified in the extension settings previously.

## Admin Notifications

To get the access to the **Advanced Product Reviews for Magento 2** settings, go to **Stores → Configuration → Amasty extensions → Advanced Product Reviews** and expand the **Admin Notifications** section.

### Admin Notifications

Send Email Reports for New Reviews <small>[store view]</small>	<input type="text" value="Yes (Daily)"/> No Yes (Instantly) Yes (Daily)
Email Template to Notify Admin <small>[store view]</small>	<input type="text" value="Advanced Review Admin Notification (Default)"/>
Admin Email Address <small>[store view]</small>	<input type="text" value="test@test.com"/> <small>Comma separated Emails, no spaces.</small>
Email Sender <small>[store view]</small>	<input type="text" value="General Contact"/>

**Send Email Reports for New Reviews** - select how often you want to receive the notifications on new reviews.

**Email Template to Notify Admin** - choose the email template to use when informing admins on new reviews.

**Admin Email Address** - insert the email address of the admin who will receive the notification emails. You can set several emails, separated by a comma, no spaces between.

**Email Sender** - select which store email address to use when sending the email notifications.

## Discount Coupons

To get the access to the **Advanced Product Reviews for Magento 2** settings, go to **Stores → Configuration → Amasty extensions → Advanced Product Reviews** and expand the **Discount Coupons** section.

Please note that **Discount Coupons** feature will only work, if the **Review Reminder Emails** are enabled. To configure the Review Reminders, proceed to the [Review Reminder configuration](#).

## Discount Coupons

<b>Enabled</b> <small>[store view]</small>	Yes
<b>Publish Review to Activate Coupon</b> <small>[store view]</small>	No
	Allow to use coupon code only after review is published and approved.
<b>Email Sender</b> <small>[store view]</small>	Sales Representative
<b>Email Template</b> <small>[store view]</small>	Advanced Review Customer Coupon Temp

To let the module automatically generate discount coupons, set the **Enabled** dropdown to Yes.

**Publish Review to Activate Coupon** - set to Yes if you want to enable using discount coupons only after the review was monitored by an admin and published. If set to No, the coupon will be valid immediately.

Please be aware that, if you leave a review via a link that was received in a test review reminder email, a discount coupon won't be generated for it. Coupons get activated with real orders only.

**Email Sender** - select, from which name the discount coupon will be sent.

**Email Template** - select the template for an email with the discount coupon.

<b>Discount Type</b> <small>[store view]</small>	<input type="text" value="Fixed amount discount for whole cart"/> <input type="text" value="Percent of product price discount"/> <input type="text" value="Fixed amount discount"/> <input type="text" value="Fixed amount discount for whole cart"/>
<b>Discount Amount</b> <small>[store view]</small>	<input type="text" value="15"/>
<b>Expire Coupon in (days)</b> <small>[store view]</small>	<input type="text" value="2"/> <small>Note: if set to 0, coupon can be used only 'today' (i.e., the day of coupon receipt).</small>
<b>Coupon Uses</b> <small>[store view]</small>	<input type="text" value="3"/> <small>Note: if set to 0, the coupon can be used unlimited amount of times.</small>
<b>Uses per Customer</b> <small>[store view]</small>	<input type="text" value="3"/> <small>Usage limit enforced for logged in customers only.</small>

All settings regarding the discount amount will be applied to all generated coupons. Please, make sure you explained in the email template, on which terms customers can apply the provided discount coupon.

**Discount Type** - choose the type of discount that will be generated with this extension. You can provide 3 different discounts based on your business needs.

**Discount Amount** - set the number, which will represent the discount amount.

For example, if it's a **fixed amount discount**, the number 15 means that 15 US will be deducted from each item in the cart - for 3 items, the discount will be 45 US. If it's a **fixed amount discount for the whole cart**, the discount for 3 items will be only 15 US. In the case of **percent of product price discount**, it will mean that 15% will be deducted from the price of each item in the cart.

**Expire Coupon in (days)** - set the number of days, to adjust how long customers can use the coupon.

**Coupon Uses** - set the necessary number to limit the number of coupon applications.

**Uses per Customer** - adjust how many times a customer can apply the discount coupon.

### Apply for Customer Group Only [store view]

Not Logged In

**General**

Wholesale

Retailer

The setting covers only coupon application. Generated coupon will be sent to all customer groups, but only chosen customer groups will be able to apply it. Please kindly keep that in mind and modify the email template in accordance to the setting configuration to avoid customers' confusion.

### Min Order Amount [store view]

If the field is left empty, your customers will be able to apply received coupon code for any order. If you specify the Min Order Amount, we recommend to accordingly modify the email template sent to customers just to inform them about the conditions for coupon application.

**Apply for Customer Group Only** - select which customer groups can use discount coupons. Please, keep in mind that you may need to modify the email templates to avoid customers' confusion.

Please note, that if a **Guest (Not Logged In)** customer leaves a review without providing an email address, they won't receive the email with a discount coupon. If you need to make the email field mandatory for all customers, please contact our support.

**Min Order Amount** - set the amount the customer needs to spend to receive the discount. You may need to appropriately modify the email template to inform clients about discount coupons terms.

## Manage and Approve Reviews

To manage and approve the reviews, go to **Admin Panel → Marketing → All Reviews**.

# Reviews

 demouser ▾

[New Review](#)

**Search** [Reset Filter](#)

Actions ▾ 351 records found 20 ▾ per page < 1 of 18 >

Created ↑	Status	Title	Nickname	Review	Visibility	Type	Product	SKU	Action
From  To 	▾				▾	▾			
Oct 1, 2018, 2:10:29 PM	Approved	ok for one season	Big Sk	I was wearing this through the fall of 2017 - i...	Main Website Main Website Store Default Store View	Guest	Montana Wind Jacket	MJ03	<a href="#">Edit</a>
Sep 4, 2018, 11:25:36 AM	Approved	Pretty good value	Veronica	I have purchased this watch for my sister's 23r...	Main Website Main Website Store Default Store View	Customer	Bolo Sport Watch	24-WG01	<a href="#">Edit</a>
Aug 23, 2018, 2:29:32 PM	Approved	Not bad	Kate	I have some issues	Main Website Main Website Store Default Store View	Guest	Maya Tunic	WT07	<a href="#">Edit</a>
Aug 23, 2018, 2:19:07 PM	Approved	Not bad	Kate	need batteries	Main Website Main Website Store Default Store View	Guest	Clamber Watch	24-WG03	<a href="#">Edit</a>

## Mass Actions for Approving Reviews

With the extension you can select multiple reviews and approve/update/delete them in a single click using mass actions.

**Search** [Reset Filter](#)

354 records found ( 2 selected )

Actions			Status	Title
<ul style="list-style-type: none"> <li>Actions</li> <li>Delete</li> <li>Update Status</li> <li><b>Approve for All Store Views</b></li> <li>Approve for All Store Views within the Website</li> <li>Approve for All Store Views Where Product is Assigned</li> </ul>				
<input checked="" type="checkbox"/>	364	Apr 28, 2022, 7:59:03 PM	Pending	Test
<input checked="" type="checkbox"/>	363	Jun 23, 2021, 7:41:54 AM	Pending	Order by SKU Jet
<input type="checkbox"/>	360	Feb 18, 2020, 12:54:12 PM	Approved	Spacious, but not rly durable

**Delete** - use this action to delete reviews (for example, spam, offensive or false reviews).

**Update Status** - use this action to update the particular reviews' statuses.

**Approve for All Store Views** - choose this option to approve reviews for all store views and on all websites.

**Approve for All Store Views within the Website** - use this action to approve review from all the store views within the website from which the review was sent.

**Approve for All Store Views Where Product is Assigned** - choose this action to approve a review on all store views where the reviewed product is assigned.

### Edit Review

Select a pending review to approve it in the **Status** field.

## Review Details

Product	Bolo Sport Watch
Author	Veronica Costello (roni_cost@example.com)
Summary Rating	★★★★★
Detailed Rating *	Rating ★★★★★
	Price ★★★★★
	Quality ★★★★★
Status *	Approved ▼
Nickname *	Veronica
Summary of Review *	Pretty good value
Review *	I have purchased this watch for my sister's 23rd recently. Wish it was a bit cheaper, though quality is fine.

In the **Customer Images** field, you can remove the images that you believe are inappropriate.

In the **Verified Buyer** field, check if shoppers actually purchased the product they are reviewing.

In the **Helpfulness** field, you can check the number of people who find a review helpful or unhelpful.

I recommend this product  Yes

Customer Images



Remove

Verified Buyer  Yes

A client who already purchased the product.

Helpfulness 1 people found this helpful; 0 found this unhelpful.

Advantages

convenient & functional

Disadvantages

too heavy

A front-end sample of pros & cons (advantages & disadvantages).

I was wearing this through the fall of 2017 - it was rather comfortable, but I would prefer to have it with more proper material.

+ convenient & functional - too heavy

**Admin Answer Section** - Respond to customers' reviews right from this form. A comment is editable. A comment will be displayed right under the customer's review.

By setting the **Show Admin's Comment in Customer Account Only** to Yes you can reply to each review in private. The Admin comment will be visible only in the Customer Account under the 'My Product Reviews' tab. If this option is set to *Default*, the Admin comment will be published as set in module's General settings.

## Admin Answer Section

Answer

Hi Veronica, it's a pleasure to hear you've enjoyed your purchase. Check for our sales and promos in advance [example.com/sales](http://example.com/sales)

Send to Customer

Show Admin's Comment in Customer Account Only

Yes	▼
Use Default Config	
No	
Yes	

## Ratings

To add and manage additional star ratings, go to **Admin Panel** → **Stores** → **Attributes** → **Ratings**

### Ratings

🔍  admin ▼

Add New Rating

Search

Reset Filter

4 records found

20



per page



1

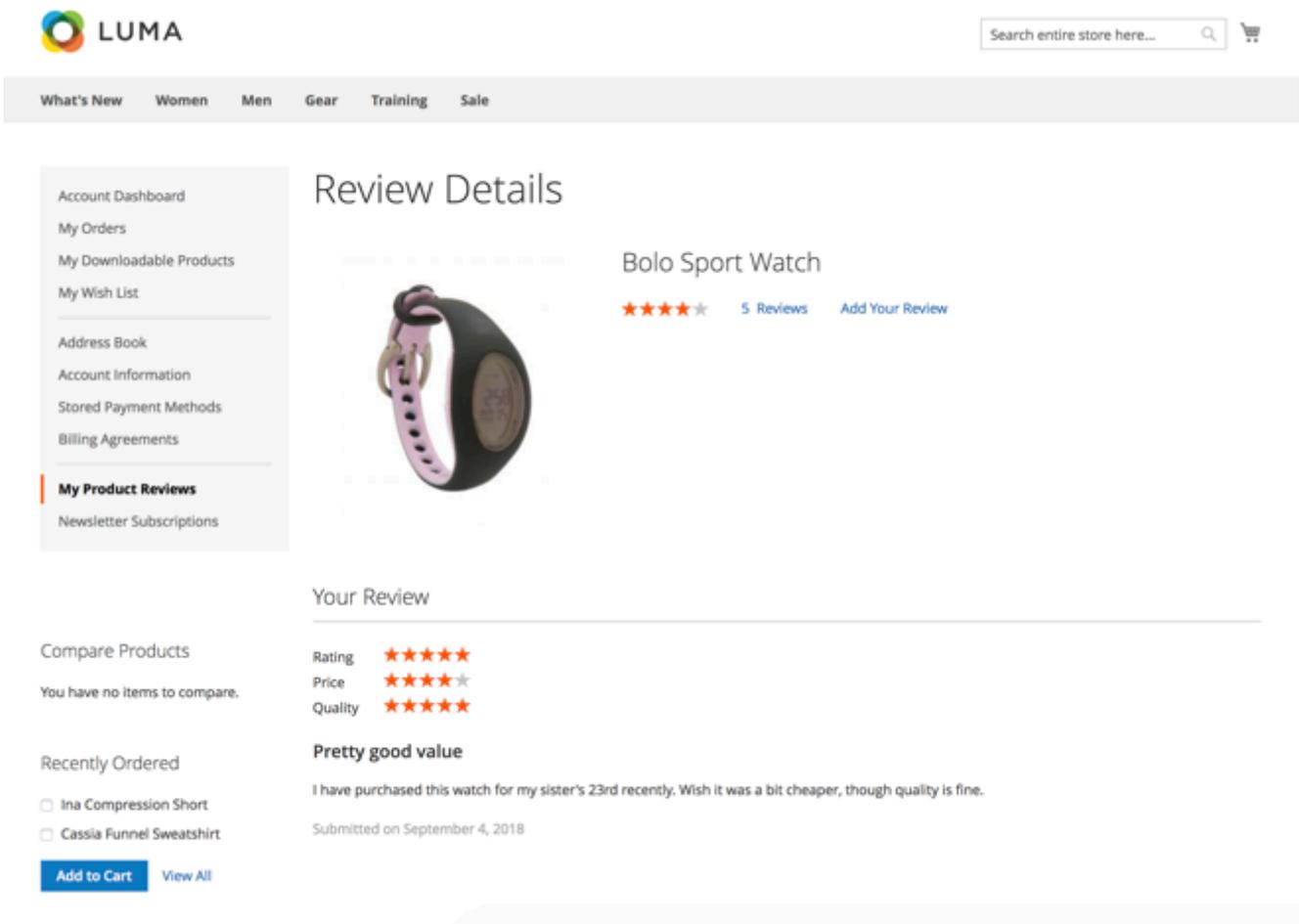
of 1



ID	Rating ↓	Sort Order	Is Active
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
3	Price	2	Active
1	Quality	3	Active
4	Rating	1	Active
2	Value	0	Active

# Customers' Product Reviews

Each customer can find all provided reviews in the special section of its account:



Customers can see all the reviews with accompanying data in their accounts on the **My Product Reviews** tab.

- Account Dashboard
- My Orders
- My Downloadable Products
- My Wish List

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- Address Book
- Account Information
- Stored Payment Methods
- Billing Agreements

---

- My Product Reviews**
- Newsletter Subscriptions

## My Product Reviews

Created	Product Name	Rating	Review	
9/4/18	<a href="#">Bolo Sport Watch</a>	★★★★★	I have purchased this watch for my sister'...	<a href="#">See Details</a>

1 Item Show  per page

## Add Widget With Product Reviews

Show catchy blocks with reviews on any store page to attract customers' attention to certain products. Please, go to **Content** → **Widgets** → **Add Widget** button.

On the **Storefront Properties** tab:

# Widgets

[← Back](#)   [Reset](#)   [Save and Continue Edit](#)   [Save](#)

**WIDGET**

Storefront Properties

Widget Options

## Storefront Properties

Type

Design Package/Theme

Widget Title \*

Assign to Store Views \* 

All Store Views ?

**Main Website**

**Main Website Store**

Default Store View

Sort Order   
Sort Order of widget instances in the same container

## Layout Updates

Display on  🗑️

Container	Template
<input type="text" value="Main Content Top"/>	Review Grid Template

[Add Layout Update](#)

- **Type** - choose the **Catalog Advanced Reviews** widget type.

- **Design Package/Theme** - choose the appropriate theme.
- **Widget Title** - specify the widget title.
- **Assign to Store Views** - select store views to show the widget to.
- **Sort Order** - sort the priority for the widget display in the same container.
- **Display on** - choose a container in which you want to display the widget.

On the **Widget Options** tab:

- **Header** - specify the header for a product review block.
- **Number of Reviews to Show** - define the number of reviews to show in a block.
- **Reviews from Current Category Only** - choose if the product reviews in a block should be for products from the current category only.
- **Reviews of Products Which belong to the Same Categories Only** - set to **yes** if you want to display reviews for Shoes category when a customer browsing the Shoes, and show reviews for Tops when looking in the Tops category.
- **Reviews Type** - select the reviews type: show either recent or random reviews.
- **Do not Display Reviews with Average Rating less than** - specify the minimal rating for reviews to be displayed.
- **Enable Slider** - set to **Yes** to enable slider.

If you have Magento 2.3 Page Builder module installed, add product reviews widget to any store page with Magento Page Builder drag-and-drop. To make it compatible, install the additional package with **composer require amasty/advanced-reviews-page-builder** command.

Here's how the product reviews block displays on the frontend:

1. With slider:

See our top-rated products' reviews

Product	Rating	Reviewer	Review Snippet
Gwyn Endurance Tee	4.0	Lorena	I really dig this shirt for r... t makes me feel like I'm f
Supernova Sport Pant	4.0	Kenny	I like them, they keep my t on the down low. They i etchy. And I I...
Sybil Running Short	4.0	Nadene	These are really well mar d so lightweight. I'll defin be buying mo...
Juno Jacket	5.0	Ela	Looks good and feels go t's nice for skiing becaus ocks the wind ...



## Bolo Sport Watch



5 Reviews [Add Your Review](#)

**\$49.00**

**IN STOCK**  
SKU#: 24-WG01

Qty

**Add to Cart**

2. Without slider:

### See our top-rated products' reviews

#### Cobalt CoolTech™ Fitness Short



Rating  
**4.0** ★★★★★☆

Review by **Manual**

We go boating a lot and these are great for when I'm putting our boat in th...

[See all reviews >](#) Mar 11, 2018

#### Lando Gym Jacket



Rating  
**4.0** ★★★★★☆

Review by **Burl**

This jacket does everything it's supposed to do. Keeps me warm and has lots...

[See all reviews >](#) Mar 11, 2018

#### Bess Yoga Short



Rating  
**5.0** ★★★★★

Review by **Rosy**

I absolutely love these trainers. I can get on t he gym floor so quick becuz...

[See all reviews >](#) Mar 11, 2018

#### Celeste Sports Bra



Rating  
**4.0** ★★★★★☆

Review by **Tonya**

If I could wear this sports bra every day, I de finitely would. It's so so c...

[See all reviews >](#) Mar 11, 2018



## Bolo Sport Watch

★★★★☆ 5 Reviews [Add Your Review](#)

**\$49.00**

**IN STOCK**  
SKU#: 24-WG01

Qty

[Add to Cart](#)

[ADD TO WISH LIST](#) [ADD TO COMPARE](#)  
[EMAIL](#)

Encourage your customers to leave more reviews with **Reward Points** extension for Magento 2. Grant bonus points for reviews and increase customer retention rates.

## Add Product Review Summary Widget

Attract customers' attention to specific products to promote them. Display a Reviews Summary widget on pages of your web-store to show reviews for the selected product(s). To configure the Review Summary, please go to the **Content → Widgets → Add Widget** button.

Then, select the **Amasty Advanced Reviews: Product's Review Summary** widget type and your Design theme. Press on the **Continue** button.

### Storefront Properties

---

Type	Amasty Advanced Reviews: Product's Review Summary
Design Package/Theme	Magento Luma
Widget Title *	Fusion Backpack review summary
Assign to Store Views *	<div style="border: 1px solid #ccc; padding: 5px;"><p>All Store Views</p><p><b>Main Website</b></p><p><b>Main Website Store</b></p><p>Default Store View</p></div>
Sort Order	0

Sort Order of widget instances in the same container

First, start from setting up options in the **Storefront Properties** tab.

As you've already set up the **Type** and **Design Package/Theme** configs on the previous step, they are greyed out.

**Widget Title** - enter an easy-to-read widget title, that will be visible only on the backend.

**Assign to Store Views** - choose, in which store views the widget will be shown.

**Sort order** - sort the priority for the widget display in the same container.

## Layout Updates

Display on	Anchor Categories	
<b>Categories</b>	<b>Container</b>	<b>Template</b>
<input type="radio"/> All <input checked="" type="radio"/> Specific Categories	Main Content Area	Please Select Container First
4,16,14,10		

Display on	All Product Types	
<b>Products</b>	<b>Container</b>	<b>Template</b>
<input type="radio"/> All <input checked="" type="radio"/> Specific Products	Main Content Aside	Please Select Container First
6		

Add Layout Update

Then, in the **Layout Updates** block below, you can precisely configure, where the Review Summary widget will be placed. To add new placement, press the **Add Layout Update** button.

## Widget Options

---

<b>Product</b> *	Fusion Backpack
	<input type="button" value="Select Product..."/>
<b>Header</b>	<input type="text" value="See what our clients think about Fusion Backpack"/>
<b>Number of Reviews to Show</b>	<input type="text" value="2"/> <small>Leave empty to show all product's reviews.</small>
<b>Show Reviews as</b>	<input type="text" value="List"/> ▼
<b>Number of Reviews per Page</b> *	<input type="text" value="2"/>

To adjust other specs for Review Summary widget, go to the **Widget Options** tab.

**Product** - click the **Select Product** button to select the required product in the pop-up.

**Header** - enter the title of the Review Summary widget, which will be visible for customers on the frontend.

**Number of Reviews to Show** - add the number of reviews that will be available to display in the widget.

**Show reviews as** - choose whether you want to display review's summary as *List* or *Slider*.

**Number of reviews per Page** - add the number of reviews you want to be visible simultaneously. The setting only appears if the *Show Reviews As* is set to *List*.

This is the frontend example of Product's Review Summary, configured as shown in screenshots above.

### See what our clients think about Fusion Backpack

#### Fusion Backpack



**4.0** ★★★★★ 4 reviews

★ 5	25%	(1)
★ 4	50%	(2)
★ 3	25%	(1)
★ 2	0%	(1)
★ 1	0%	(0)

[Review Now](#)  
[See All Reviews](#)

**Herb**  
Mar 11, 2018

**I've had this thing for really long** 3 people found this helpful

★★★★★

I've had this thing for a really long time and it barely shows any signs of wear and tear. It's really big, too! I

[Show more >](#)

Was this review helpful?  3  1

**Craig**  
Mar 11, 2018

**Decent bag** 2 people found this helpful

★★★★☆

Decent bag. I keep my stuff in it for work and the gym. It's nice and roomy. I wish it had a more sophisticated design, though

[Show more >](#)

Was this review helpful?  2  0

## Cron Tasks List

Easily check cron performance by monitoring all existing cron tasks in one place. Please, go to **System → Cron Tasks List**.

## Cron Tasks List

[Run Cron](#)

Efficiently track and manage all cron tasks running in the website background with **Magento 2 Cron Scheduler extension**. [Visit page](#)

Last Cron Activity: 31 seconds ago

Filters | Default View | Columns

Actions | 311 records found | 20 per page | 1 of 16

ID	Job Code	Status	Created At	Scheduled At	Executed At	Finished At
<input type="checkbox"/>	240	captcha_delete_expired_images	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:20:00 PM	
<input type="checkbox"/>	241	captcha_delete_expired_images	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:30:00 PM	
<input type="checkbox"/>	239	captcha_delete_old_attempts	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:30:00 PM	
<input type="checkbox"/>	41	catalog_product_attribute_value_synchronize	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:20:00 PM	
<input type="checkbox"/>	42	catalog_product_attribute_value_synchronize	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:25:00 PM	
<input type="checkbox"/>	43	catalog_product_attribute_value_synchronize	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:30:00 PM	
<input type="checkbox"/>	44	catalog_product_attribute_value_synchronize	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:35:00 PM	
<input type="checkbox"/>	21	catalog_product_frontend_actions_flush	SUCCESS	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:18:00 PM	Apr 12, 2019 1:18:51 PM
<input type="checkbox"/>	22	catalog_product_frontend_actions_flush	SUCCESS	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:19:00 PM	Apr 12, 2019 1:19:02 PM
<input type="checkbox"/>	23	catalog_product_frontend_actions_flush	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:20:00 PM	
<input type="checkbox"/>	24	catalog_product_frontend_actions_flush	PENDING	Apr 12, 2019 1:18:45 PM	Apr 12, 2019 1:21:00 PM	

Here, you can see all the existing cron tasks and their statuses. Run cron tasks and generate their schedule by clicking the 'Run Cron' button. Also, delete tasks in bulk, apply filtering and sorting options when it is needed.

## Invisible Captcha Settings

To get the access to the 'Invisible Captcha' settings please go to **Stores → Configuration → Amasty extensions → Google Invisible Captcha** and expand the **General Settings** section.

## General Settings



<b>Enable invisible captcha</b> <small>[store view]</small>	<input type="text" value="Yes"/>
<b>Site key</b> <small>[store view]</small>	<input type="text" value="6LftZUUUAAAAAIG88-GenZ-p6GN-xFR4affZx08h"/> <small>You can generate site key <a href="#">here</a></small>
<b>Secret key</b> <small>[store view]</small>	<input type="text" value="6LftZUUUAAAAAPo4Rxs8ysNmfXZFAKwWcMhS7kQ"/> <small>You can generate secret key <a href="#">here</a></small>
<b>Language</b> <small>[store view]</small>	<input type="text" value="en"/> <small>Please leave empty to allow Google to detect a language of user agent or please set needed value from the following list of <a href="#">languages</a></small>

Choose **Yes** to enable invisible reCaptcha on your website.

To get the **Site key** and **Secret key** click the link.

Then, set the name, select the **Invisible reCAPTCHA** option, define the domain of your website, tick the **Terms of use** checkbox and press the **Register** button.

### Label

My example.com

### Choose the type of reCAPTCHA ?

- reCAPTCHA V2  
Validate users with the "I'm not a robot" checkbox.
- Invisible reCAPTCHA  
Validate users in the background.
- reCAPTCHA Android  
Validate users in your android app.

### Domains

(one per line)

example.com

Accept the reCAPTCHA Terms of Service.

You agree to explicitly inform visitors to your site that you have implemented the Invisible reCAPTCHA on your site and that their use of the Invisible reCAPTCHA is subject to the Google [Privacy Policy](#) and [Terms of Use](#).

By accessing or using the reCAPTCHA APIs, you agree to the Google APIs [Terms of Use](#), and to the Additional Terms below. Please read and understand all applicable terms and policies before accessing the APIs.

▶ [reCAPTCHA Terms of Service](#)

Send alerts to owners ?

Register

Copy keys from this page:

### Adding reCAPTCHA to your site

#### Keys

##### Site key

Use this in the HTML code your site serves to users.

6Lf5mx0UAAAAAE1iXTFynJDRa-ugeQ7pwhjM0yE2

##### Secret key

Use this for communication between your site and Google. Be sure to keep it a secret.

6Lf5mx0UAAAAAM5s8\_HA4-BGdm77qP590Znu3Cog

#### Step 1: Client side integration

Paste this snippet before the closing </head> tag on your HTML template:

```
<script src='https://www.google.com/recaptcha/api.js'></script>
```

Paste this snippet at the end of the <form> to create a button protected by the Invisible reCAPTCHA. You will need to create a callback function to handle the result.

```
<button  
  class="g-recaptcha"  
  data-sitekey="6Lf5mx0UAAAAAE1iXTFynJDRa-ugeQ7pwhjM0yE2"  
  data-callback="YourOnSubmitFn">  
  Submit  
</button>
```

The [Invisible reCAPTCHA documentation site](#) provides more details and advanced configuration options.

#### Step 2: Server side integration

When your users submit the form where you integrated reCAPTCHA, you'll get as part of the payload a string with the name "g-recaptcha-response". In order to check whether Google has verified that user, send a POST request with these parameters:

URL: <https://www.google.com/recaptcha/api/siteverify>

secret (required)

6Lf5mx0UAAAAAM5s8 HA4-BGdm77aP590Znu3Coo

Next, you can specify the **Language** of the Google Invisible reCaptcha that will be used for all users instead of their browsers' preferences. You can see the list of the available languages [here](#).

## Invisible Captcha for Amasty Extensions

### Invisible Captcha for Amasty Extensions

Custom Form  
(store view)

Not Installed

Create customizable forms to collect additional information about your customers and view the received data from the admin panel. [Learn more.](#)

In this section, you can enable or disable the Google Invisible reCaptcha for supported Amasty modules. Choose **Yes** to enable the Captcha for the extension or **No** to disable it. Please note that you will get the **Not Installed** status when you do not have the appropriate extension.

## Advanced Settings

To add Google Invisible reCaptcha to any custom form on your website please go to the Advanced

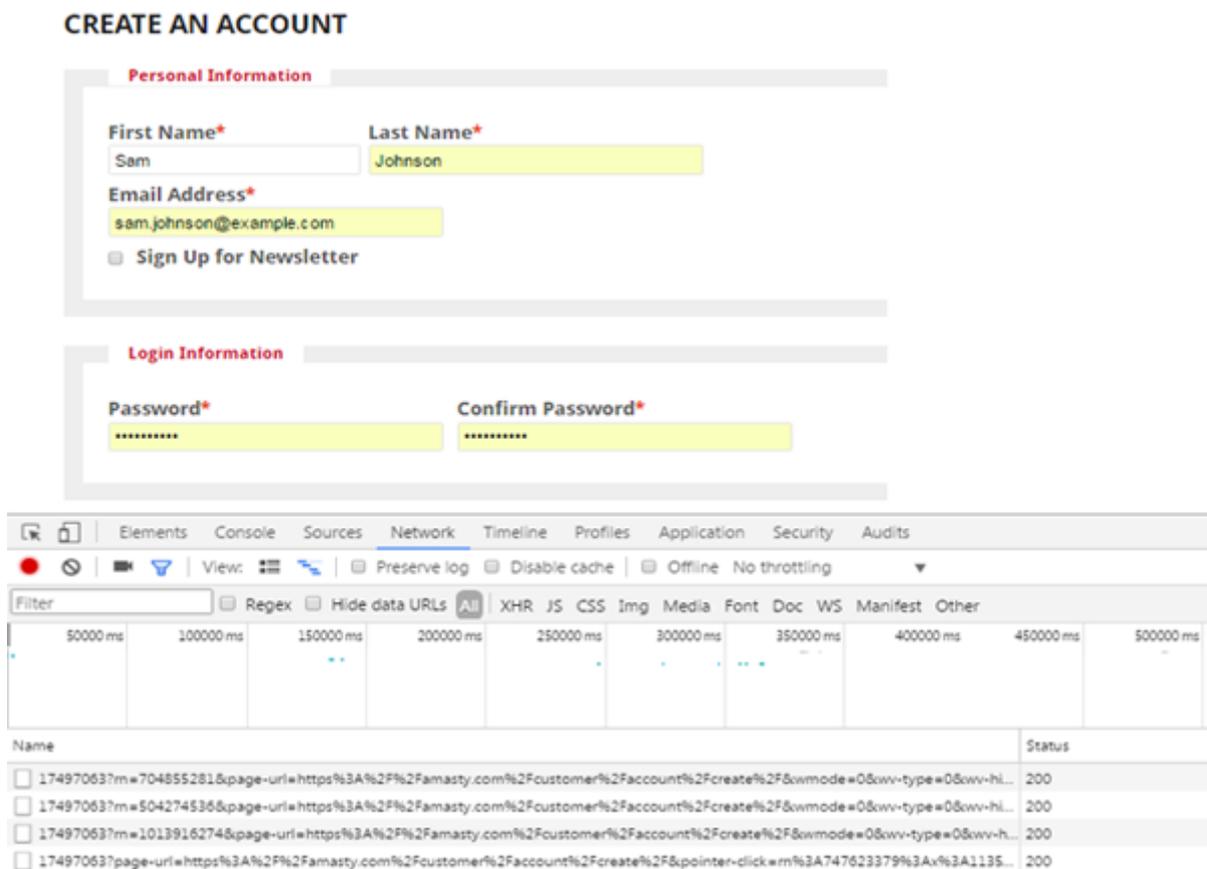
Settings section.

In the **Urls to enable** field, you need to put the URL where a form is sent.

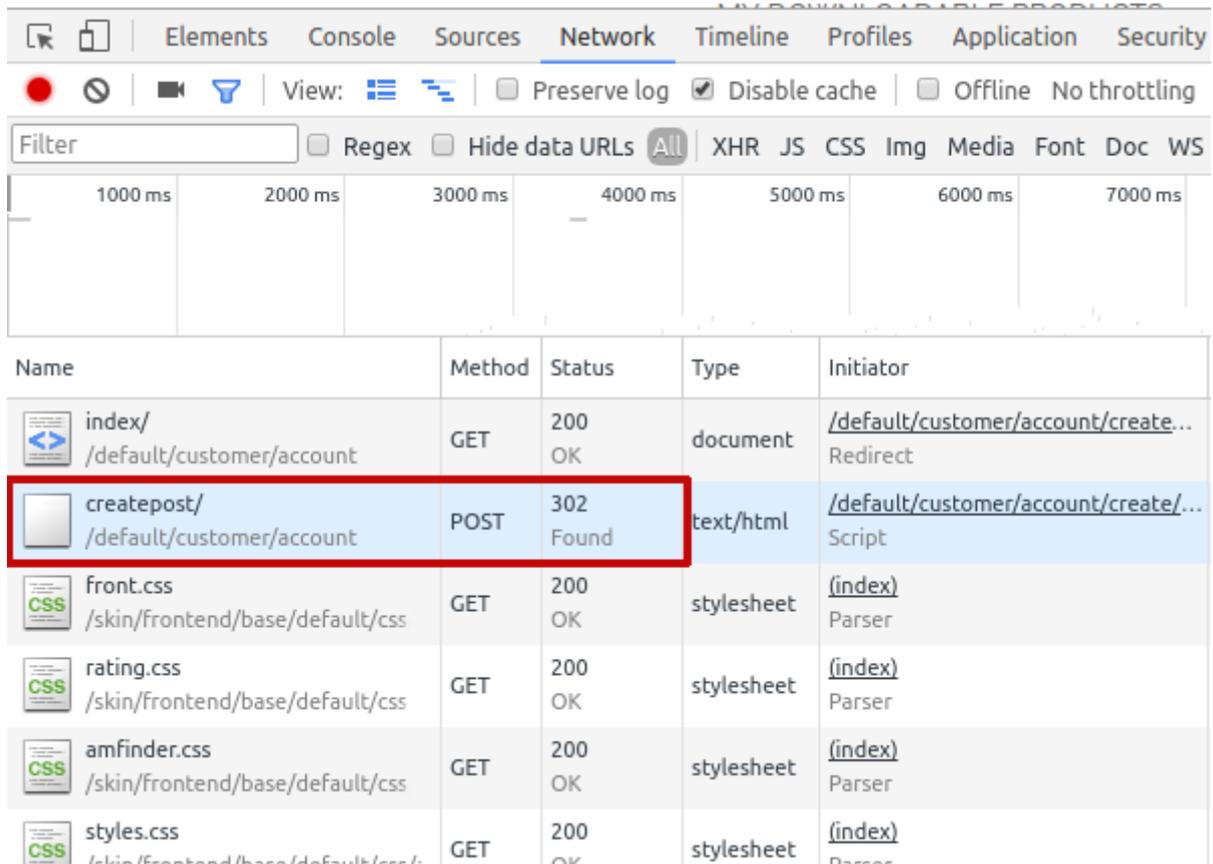
Note! It's not the URL where your form is located.

For example, you would like to add a Google reCAPTCHA to a registration form. This is how to get the URL:

1. Go to the registration form page.
2. Fill in the form.
3. Open the '**Inspect**' window, and then the '**Network**' tab.



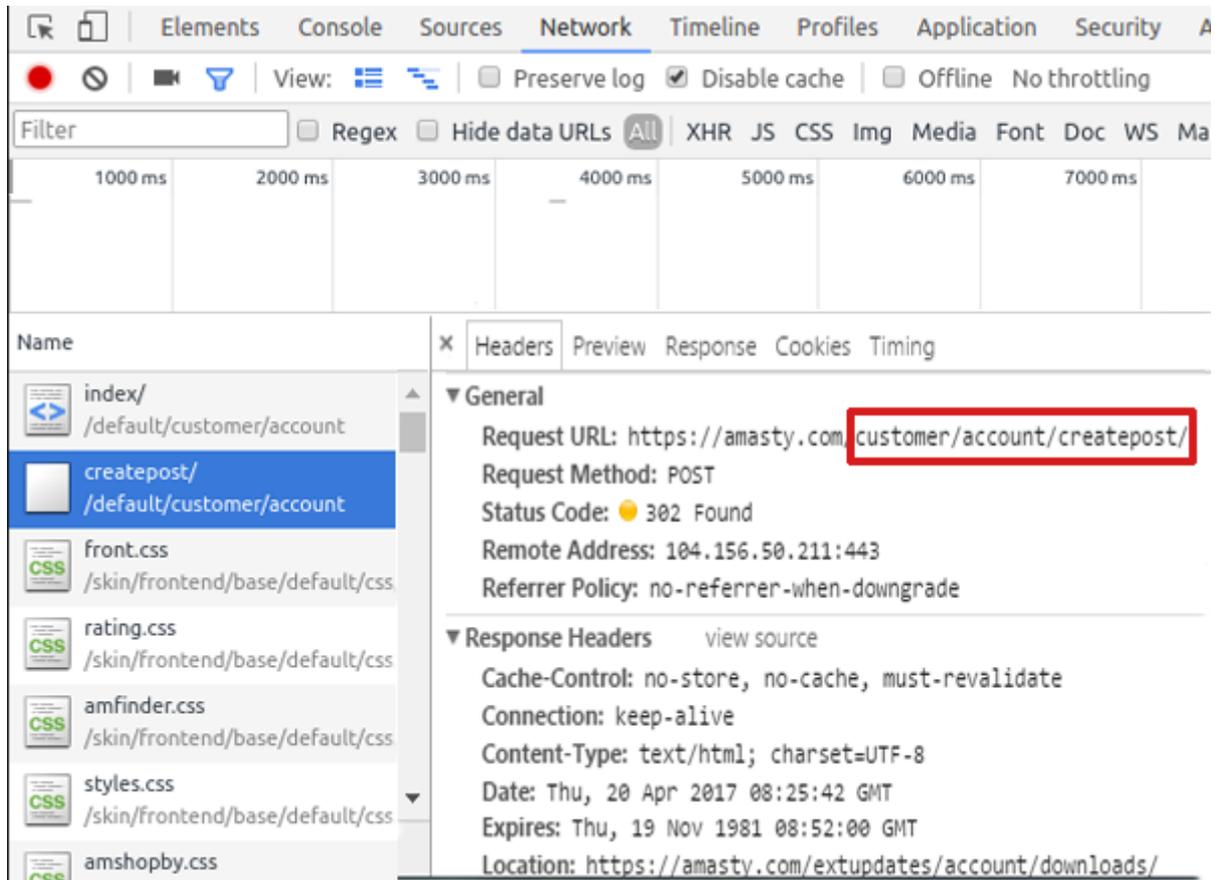
4. After submitting the form you need to find a request with **POST** in the 'Method' column and **302** Status.



The screenshot shows the Network tab in Chrome DevTools. The top bar includes tabs for Elements, Console, Sources, Network, Timeline, Profiles, Application, and Security. Below the tabs are various controls like 'View', 'Preserve log', 'Disable cache', and 'Offline'. A filter input is set to 'All'. A timeline view shows a scale from 0 to 7000 ms. Below the timeline is a table of network requests:

Name	Method	Status	Type	Initiator
index/ /default/customer/account	GET	200 OK	document	/default/customer/account/create... Redirect
createpost/ /default/customer/account	POST	302 Found	text/html	/default/customer/account/create/...
front.css /skin/frontend/base/default/css	GET	200 OK	stylesheet	(index) Parser
rating.css /skin/frontend/base/default/css	GET	200 OK	stylesheet	(index) Parser
amfinder.css /skin/frontend/base/default/css	GET	200 OK	stylesheet	(index) Parser
styles.css /skin/frontend/base/default/css	GET	200 OK	stylesheet	(index) Parser

5. Click on this request and in the 'Headers' tab find a 'Request URL'. Copy the path from the URL (in our example it is **customer/account/createpost/**).



6. Paste the URL in the **URLs to enable** field.

## Advanced Settings



### Urls to enable [store view]

```
customer/account/createpost  
newsletter/subscriber/new  
review/product/post  
contact/index/post
```

Use  
system value

For example: **customer/account/createpost**  
Each url must be on a new line  
[How to choose URL](#)

### Selectors for forms [store view]

```
form[action*="customer/account/crea  
tepost"]  
form[action*="newsletter/subscriber/  
new"]  
form[action*="review/product/post"]  
form[action*="contact/index/post"]
```

Use  
system value

For example:  
**form[action\*="customer/account/createpost"]**  
Each selector must be on a new line

### Enable Invisible Captcha for guests only [store view]

Yes

### IP whitelist [store view]

```
239.59.163.115  
38.144.75.128  
206.103.190.254  
223.124.241.176  
71.29.65.125
```

Use  
system value

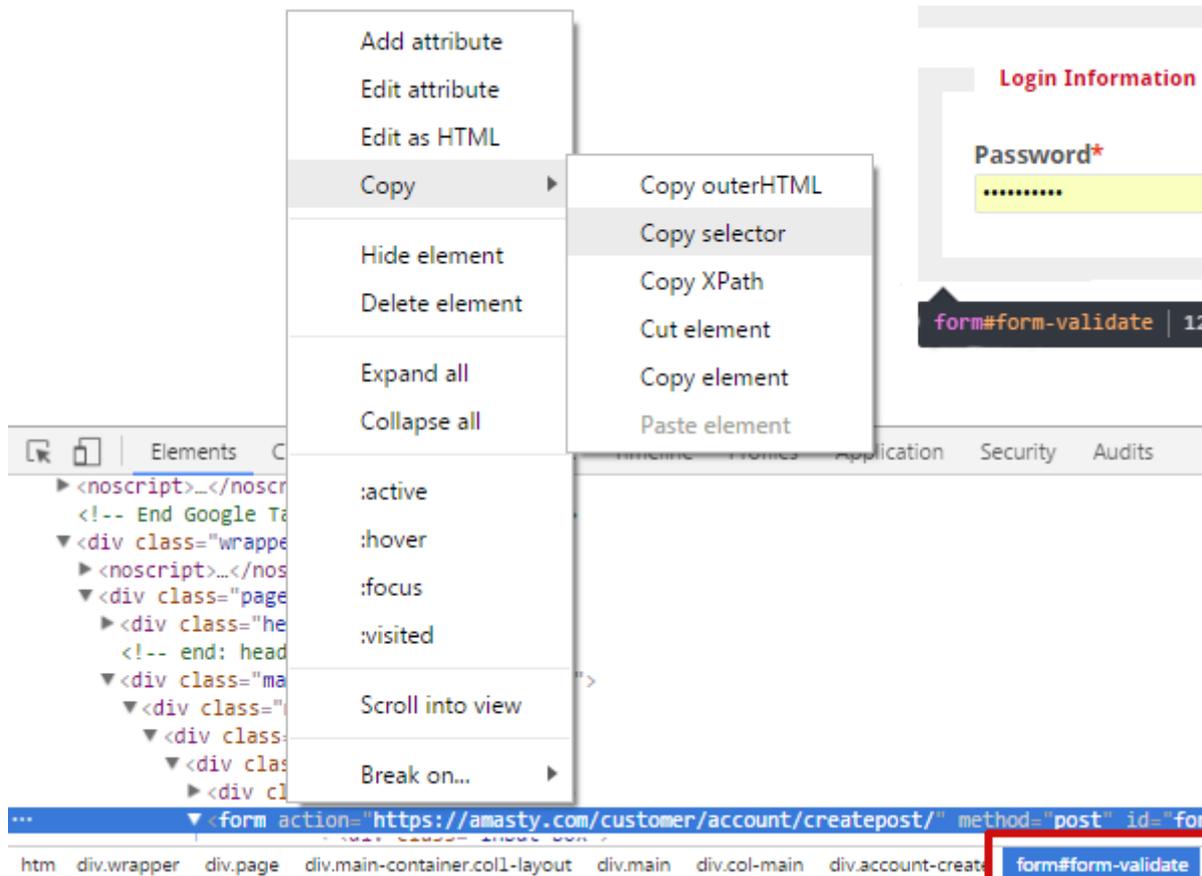
Invisible Captcha will be disabled for the following  
IP addresses  
For example: **192.168.1.2**  
Each IP must be on a new line

In the **Selector for forms** field, you need to put a CSS selector of the form.

For example, this is how to get a CSS selector for 'Create an account' form:

1. Go to the **Create an account** page and open the **Inspect** window.
2. Find the HTML code of the form, click on the right mouse button and choose **Copy → Copy selector**

Note! You should be 100% sure that the selector is unique. Otherwise, Google CAPTCHA would be added to all elements that have this selector name. Ask your developer to check it.



3. In our case the selector is **.customer-account-create .account-create form** and we add it to the **Selector for forms** field.

Don't forget to click on the 'Save' button after you add a CAPTCHA to all forms that you need.

The extension supports three forms by default. In case you don't need any of them, you can disable these forms manually.

## How to Check Invisible reCaptcha

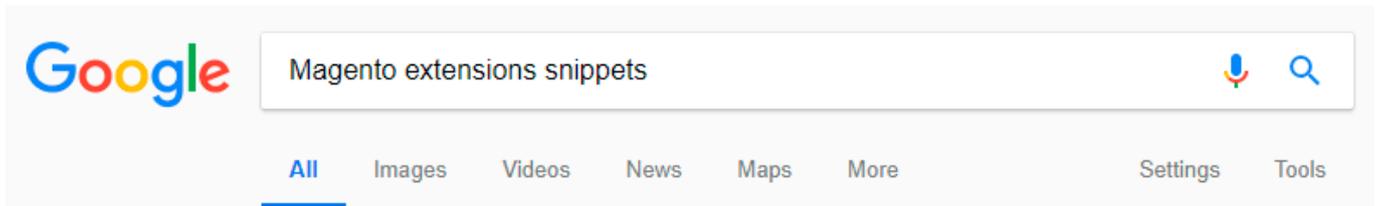
When everything is set, it is important to check how reCaptcha works. Please, follow these steps:

1. Open the page which has a form protected by Google Invisible reCaptcha;
2. Open your browser console;
3. Choose to perform as any other browser or device;
4. Try submitting the form several times until Google shows you the reCaptcha test.

## Reviews in Google search preview

Let shoppers see the product star rating and the number of reviews right on the Google result page. This information will be automatically transferred to the Google results page.

This is how it will be displayed:



If you want to display a short product description and thus strengthen your SEO activity, take a look at our **Google Rich Snippets for Magento 2** extension.

## API Methods

API methods allow admin to get (or edit) product reviews from other systems such as ERP and CRM. This compatibility is available as a part of an active product subscription or support subscription.

The following methods are available:

- `"/V1/amasty_advancedreview/product/review/:reviewId"` method="GET" - to get the data about a particular review.
- `"/V1/amasty_advancedreview/product/reviews"` method="GET" - to get all reviews list
- `"/V1/amasty_advancedreview/product/reviews/by-product-id/:productId"` method="GET" - to get all reviews of a particular product
- `"/V1/amasty_advancedreview/product/reviews/by-customer-id/:customerId"` method="GET" - to get all reviews of a particular customer
- `"/V1/amasty_advancedreview/product/review"` method="POST" - create a review
- `"/V1/amasty_advancedreview/product/review/:reviewId"` method="PUT" - change / update a review
- `"/V1/amasty_advancedreview/product/review/:reviewId"` method="DELETE" - delete a review

## PRO: Discounts for Active Reviewers (Add-On)

The improved extension functionality allows you to thank customers for leaving reviews by granting them flexibly adjusted discounts.

Can be enabled only after purchasing a **Discounts for Active Reviewers Add-On**.

With the add-on, you can create specific promotions based on **Cart Price Rules** for:

- active customers who review a lot;
- customers who reviewed particular product(s).

To enable the add-on, navigate to **Stores → Configuration → Amasty Extensions → Advanced Reviews → Discounts for Active Reviewers** tab and enable the functionality.

### Discounts for Active Reviewers

Enabled  
[global]

Be aware, that disabling the **Discounts for Reviewers** functionality in configuration will not automatically disable all the rules, created with the add-on: each rule should be inactivated separately.

To create discount rules, go to **Admin Panel → Marketing → Promotions → Cart Price rules**.

# Cart Price Rules

[Add New Rule](#)

[Search](#)

[Reset Filter](#)

6 records found

20 per page



1 of 1



Rule	Coupon Code	Start	End	Status	Web Site	Priority ↓
<input type="text"/>	<input type="text"/>	From To	From To	<input type="text"/>	<input type="text"/>	<input type="text"/>
\$4 Luma water bottle (save 70%)	H20		--	Active	Main Website	0
Buy 3 tee shirts and get the 4th free			--	Active	Main Website	0
Spend \$50 or more - shipping is free!			--	Active	Main Website	0
20% OFF Ever \$200-plus purchase!*			--	Active	Main Website	0
10% discount for 5+ reviews		Feb 18, 2020	--	Active	Main Website	0
3\$ discount for a review		Feb 18, 2020	--	Active	Main Website	0

## 'Quantity of Approved Reviews' Rule

To build loyalty among the most active reviewers, you can give discounts according to the quantity of approved reviews. For example, let's see how to grant discounts for more than 5 reviews left.

Click the **Add New Rule** button and go to the **Rule Information** tab.

# 10% discount for 5+ reviews



admin ▾

← Back   Delete   Reset   Save and Continue Edit   **Save**

## Rule Information

Rule Name \* 10% discount for 5+ reviews

Description Leave more than 5 reviews to get 10% off!

Active \*  Yes

Websites \* Main Website ?

Customer Groups \* NOT LOGGED IN  
General  
Wholesale  
Retailer

Coupon \* Specific Coupon ▾  
No Coupon  
Specific Coupon

Coupon Code \*

Use Auto Generation

Uses per Coupon 10

Uses per Customer 5

From 02/18/2020

To 02/1/2021

Priority 1

Public In RSS Feed  Yes

**Rule Name** - set the title of the rule that will be displayed on the rules grid.

**Description** - specify a short description of the rule if needed.

**Active** - choose *Yes/No* to enable or disable the rule.

**Websites** - select all or particular websites for which the rule should be applied.

**Customer Groups** - define customer groups for which the discount rule will be applicable.

The add-on discounts are available for the **registered customers** only.

**Coupon** - you can activate the coupon option and specify a particular coupon code (or generate it automatically) with the usage limit. Inactivate the option to apply discounts to cart automatically.

**Uses per Customer** - specify how many times the rule can be used by the same customer.

**From - To** - select the time period during which the rule will be active in case you want to make a temporary promo action. Leave empty to implement discount on a regular basis.

**Priority** - choose the priority among the other rules to set the order for rules application.

**Public In RSS Feed** - swipe to *Yes* to notify your subscribers about special promotions.

Expand the **Conditions** tab.

## Conditions

Apply the rule only if the following conditions are met (leave blank for all products).

---

If **ALL** of these conditions are **TRUE** :

Please choose a condition to add. ▼

- Please choose a condition to add.
- Product attribute combination
- Products subselection
- Conditions combination
- Cart Attribute**
- Subtotal (Excl. Tax)
- Subtotal
- Total Items Quantity
- Total Weight
- Payment Method
- Shipping Method
- Shipping Postcode
- Shipping Region
- Shipping State/Province
- Shipping Country
- Reviewers Discounts**
- Approved Reviews Qty
- Reviewed Products

Scroll to the **Reviewers Discounts** tab and select the **Approved Reviews Qty** option.

## Conditions

Apply the rule only if the following conditions are met (leave blank for all products).

---

If **ALL** of these conditions are **TRUE** :

Quantity of approved reviews by Registered Customer 5 🚫

+

is

equals or greater than

equals or less than

greater than

less than

Choose the required comparison type: in our case we want to grant discount for 5 and more left reviews, so the **equals or greater than** type is selected.

In the last text filed specify the particular number of reviews.

Proceed to the **Actions** tab.

### Actions

Apply	<div style="border: 1px solid #ccc; padding: 2px;"><p>Percent of product price discount ▼</p><p>Percent of product price discount</p><p>Fixed amount discount</p><p>Fixed amount discount for whole cart</p><p>Buy X get Y free (discount amount is Y)</p></div>
Discount Amount *	<input type="text" value="10"/>
Maximum Qty Discount is Applied To	<input type="text" value="3"/>
Discount Qty Step (Buy X)	<input type="text" value="0"/>
Apply to Shipping Amount	<input checked="" type="checkbox"/> Yes <small>Discount amount is applied to subtotal and shipping amount separately</small>
Discard subsequent rules	<input type="checkbox"/> No

With the add-on you may configure the following type of discounts:

- Percent of product price discount
- Fixed amount discount
- Fixed amount discount for whole cart
- Buy X get Y free (discount amount is Y)

**Discount Amount** - specify here the amount of the discount you would like to give. In our case, it's 10%. But keep in mind, that for the **Fixed amount discount**, for example, the value will be numerical.

**Maximum Qty Discount is Applied To** - set the maximum number of items to which the discount can be applied.

**Discount Qty Step (Buy X)** - provide a step by which a discount will be iterated. For example, if you set '2', the discount will be applied for every second product in the cart.

**Apply to Shipping Amount** - if *Yes*, the discount amount will be applied to subtotal and shipping amount separately. If *No*, it will be applied to subtotal only.

**Discard subsequent rules** - enable this option to stop other rules with lower priorities if this rule is applied.

Finally, set the frontend discount title in the **Labels** tab.

### Labels

Default Rule Label for All Store Views

**Save** the rule.

As a result, a registered customer who left more than 5 approved reviews will see the following discount in a shopping cart:

# Shopping Cart

Item		Subtotal
	Jade Yoga Jacket Size: S Color: Gray	\$32.00
<a href="#">Move to Wishlist</a>	 	
	Push It Messenger Bag	\$45.00
<a href="#">Move to Wishlist</a>	 	
	Iris Workout Top Size: S Color: Red	\$29.00
<a href="#">Move to Wishlist</a>	 	

## Summary

### Estimate Shipping and Tax

Enter your destination to get a shipping estimate.

#### Country

United States 

#### State/Province

Michigan 

#### Zip/Postal Code

49628-7978

#### Flat Rate

Fixed \$15.00

#### Best Way

Table Rate \$0.00

Subtotal \$106.00

Discount (For 5+ reviews!) -\$10.60

Tax \$7.87

**Order Total \$103.27**

[Proceed to Checkout](#)

[Check Out with Multiple Addresses](#)

## 'Reviewed Products' Rule

With the add-on, you can also configure a rule, according to which a registered customer will get a discount for reviewing particular product(s).

Let's check an example of **3\$ discount for a review** rule.

# 3\$ discount for a review

← Back   Delete   Reset   Save and Continue Edit   **Save**

## Rule Information

Rule Name \* 3\$ discount for a review

Description Review a product and get 3\$ discount!

Active \*  Yes

Websites \* Main Website 

Customer Groups \* NOT LOGGED IN  
General  
Wholesale  
Retailer

Coupon \* No Coupon ▾

Uses per Customer 0

Usage limit enforced for logged in customers or

From 02/18/2020 

To 

Priority 0

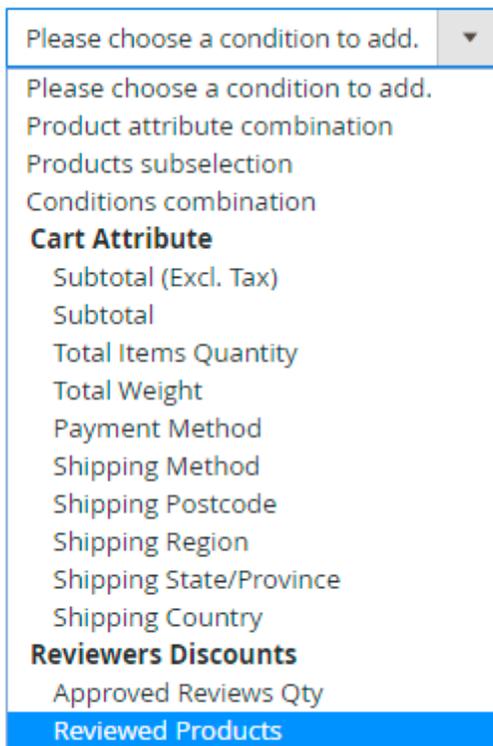
Public In RSS Feed  Yes

Set the general rule settings similar to the previous sample.

In the Conditions tab choose the **Reviewed Products** option.

### Conditions

Apply the rule only if the following conditions are met (leave blank for all products).



Please choose a condition to add. ▼

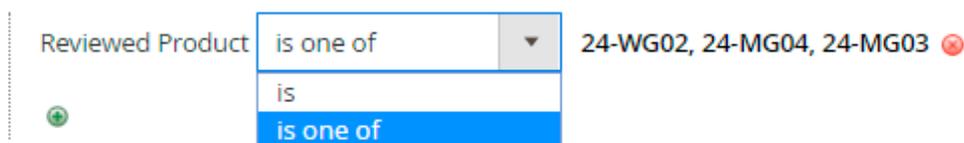
- Please choose a condition to add.
- Product attribute combination
- Products subselection
- Conditions combination
- Cart Attribute**
  - Subtotal (Excl. Tax)
  - Subtotal
  - Total Items Quantity
  - Total Weight
  - Payment Method
  - Shipping Method
  - Shipping Postcode
  - Shipping Region
  - Shipping State/Province
  - Shipping Country
- Reviewers Discounts**
  - Approved Reviews Qty
  - Reviewed Products**

Specify the products that a customer should review to get a discount.

### Conditions

Apply the rule only if the following conditions are met (leave blank for all products).

If ALL of these conditions are TRUE :



Reviewed Product is one of ▼ 24-WG02, 24-MG04, 24-MG03 ⓧ

- is
- is one of**

Keep in mind, that you may set more complex conditions based on cart attributes.

Proceed to the **Actions** tab and specify the discount type and amount. In our case, we grant a fixed 3\$ discount for each product in a cart.

### Actions

Apply	<input type="text" value="Fixed amount discount"/>
Discount Amount *	<input type="text" value="3"/>
Maximum Qty Discount is Applied To	<input type="text" value="1"/>
Discount Qty Step (Buy X)	<input type="text" value="0"/>

Using the actions, it is possible to apply a fixed discount to the whole cart, not to each product in it.

Set the frontend **Label** and **Save** the rule.

### Labels

Default Rule Label for All Store Views

A customer will see the discount in a shopping cart.

# Shopping Cart

## Item



Jade Yoga Jacket

Size: S

Color: Gray

[Move to Wishlist](#)

[Apply Discount Code](#) ▾

## Summary

Estimate Shipping and Tax ^

Enter your destination to get a shipping estimate.

Subtotal \$32.00

Discount (3\$ Discount for a Review!) -\$3.00

Tax \$2.39

**Order Total \$31.39**

[Proceed to Checkout](#)

[Check Out with Multiple Addresses](#)

## PREMIUM: Import & Export Reviews (Add-On)

With the extension it is possible to import or export reviews via a CSV file.

Can be enabled only after purchasing an **Import & Export for Advanced Reviews Add-On**.

### Import Settings

To import the reviews, please go to **System → Import**.

# Import

 demouser ▾

[Check Data](#)

 Make sure your file isn't more than 2M.

## Import Settings

Entity Type \*  ▾  
[Download Sample File](#)

## Import Behavior

Import Behavior \*  ▾

\*  ▾

Allowed Errors Count \*   
Please specify number of errors to halt import process

Field separator \*

Multiple value separator \*

Fields enclosure

## File to Import

Select File to Import \*  import\_reviews.csv

Please, upload all the images into pub/media/amasty/review folder. Note: the image path must be the same as the path specified in CSV file

In the **Entity Type** option select **Amasty Advanced Reviews**.

Set **Import Behavior** options and **Select File to Import** in a CSV format.

The example of a CSV file:

A	B	C	D	E	F	G	H	I	J	K
review_id	created_at	entity_p	status_	answer	ver	is_recom	store_	title	detail	nickname
353	2018-10-01	419	1		0	2	0,1	ok for one season	I was wearing this through the	Big Sk
352	2018-09-04	42	1	Hi Veron	1	1	0,1	Pretty good value	I have purchased this watch fo	Veronica
351	2018-08-23	1785	1		0	2	0,1	Not bad	I have some issues	Kate
350	2018-08-23	43	1	Thank yc	0	1	0,1	Not bad	need batteries	Kate
347	2018-08-22	42	1	We're gla	0	1	0,1	Good and minimal	Got it as birthday present - I er	Lola
346	2018-03-11	1705	1		0	0	0,1	Super cute!!! I love	Super cute!!! I love it and wan	Mikkel
345	2018-03-11	1705	1		0	0	0,1	Huge arm holes???	I don't know why the arm holes	Valorie
344	2018-03-11	1705	1		0	0	0,1	I love the look	I love the look of this top, but I	Yan
343	2018-03-11	1689	1		0	0	0,1	Good choice for wor	Good choice for working out ar	Elfriede
342	2018-03-11	1689	1		0	0	0,1	A sweet n sporty loo	Always a sweet n sporty look f	Maryanna
341	2018-03-11	1817	1		0	0	0,1	The seams bother m	Some of the seams bother me	Carna
340	2018-03-11	1817	1		0	0	0,1	Great fit - love the v-	Great fit - love the v-neck desig	Thalia
339	2018-03-11	1801	1		0	0	0,1	A regular or me	This is in regular rotation at the	Pearl
338	2018-03-11	1801	1		0	0	0,1	Not for high impact	Definitely not good for anything	Merrie
337	2018-03-11	1801	1		0	0	0,1	Zero support/modes	I would never wear this bra to	Shaunte
336	2018-03-11	1785	1		0	0	0,1	one of my favorites	I do a lot of different exercises	Elza
335	2018-03-11	1769	1		0	0	0,1	Not for non-petite	Watch out if you're shapely like	Teofila
334	2018-03-11	1769	1		0	0	0,1	Could be flirtier.	Could be flirtier.	Emerald
333	2018-03-11	1769	1		0	0	0,1	Makes me feel so sn	Makes me feel so snug! WHO	Concepcio
332	2018-03-11	1673	1		0	0	0,1	Sizes are off	I had to order 3 sizes before I f	Krystina
331	2018-03-11	1673	1		0	0	0,1	Training bra?	Makes me feel like I'm wearing	Maribel
330	2018-03-11	1673	1		0	0	0,1	unflattering. Ugh.	unflattering. Ugh. The elastic w	Avelina
329	2018-03-11	1657	1		0	0	0,1	I got every color	I am a compulsive hoarder of v	Ayanna
328	2018-03-11	1657	1		0	0	0,1	Cute, stretchy top!	Cute, stretchy top! Perfect for	Modesta
327	2018-03-11	1657	1		0	0	0,1	Cute gym top	So, it doesn't say that theres n	Lorena
326	2018-03-11	1641	1		0	0	0,1	Make this with patter	I wish they made this bra with	Jammie
325	2018-03-11	1641	1		0	0	0,1	It's an average bra	It's an average bra-nothing to	Eartha
324	2018-03-11	1641	1		0	0	0,1	So comfortable	If I could wear this sports bra e	Tonya
323	2018-03-11	1625	1		0	0	0,1	I love this bra	I have a B cup and I love how	Cayla
322	2018-03-11	1625	1		0	0	0,1	So, so awesome. Gr	So, so awesome. Great Suppo	Dorcas

You may also download a sample of the file right from the admin panel.

Entity Type \*  ▼  
[Download Sample File](#)

The import feature allows you to upload the images as well. The pictures should be added manually to the following folder:

```
pub/media/amasty/review
```

The image path must be the same as the path specified in CSV file.

To make sure your file matches module requirements, click **Check Data** .

The extension will validate your file and warn you about the errors.

#### Validation Results

 We can't find required columns: review\_id", "status\_id", "verified\_buyer.

## Export Settings

To export all the reviews from your Magento 2 store, navigate to **System** → **Export** tab.

# Export

 demouser ▾

## Export Settings

Entity Type  ▾

Export File Format  ▾

Fields Enclosure

**Entity Type** - choose *Amasty Advanced Reviews*.

**Export File Format** - CSV format is needed.

You may also exclude particular attribute values from the exporting if needed. In the **Entity Attributes** table tick the attribute columns you want to exclude and hit the **Continue** button.

## Entity Attributes

Search

Reset Filter

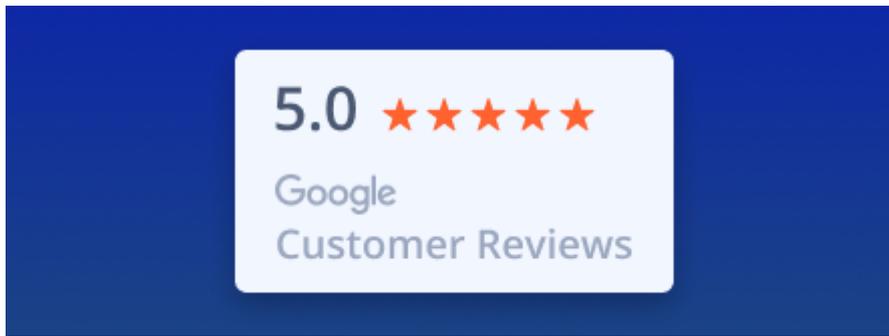
19 records found

Exclude	Field
<input checked="" type="checkbox"/>	review_id
<input type="checkbox"/>	created_at
<input type="checkbox"/>	entity_pk_value
<input checked="" type="checkbox"/>	status_id
<input type="checkbox"/>	answer
<input checked="" type="checkbox"/>	verified_buyer
<input type="checkbox"/>	is_recommended
<input type="checkbox"/>	store_ids
<input type="checkbox"/>	image

Continue

## PREMIUM: Google Customer Reviews

Using the **Premium** version, attract customers' attention to your remarkable store rate by showing **Google Customer Reviews** badge in your footer. Show the opt-in survey on an order success page and automatically send shoppers a feedback form provided by Google.



## PWA for Advanced Product Reviews (Add-On)

Now the extension supports **PWA Studio 8.0.0**. Please, kindly note: since the system is under development the lower versions of PWA Studio are no more supported.

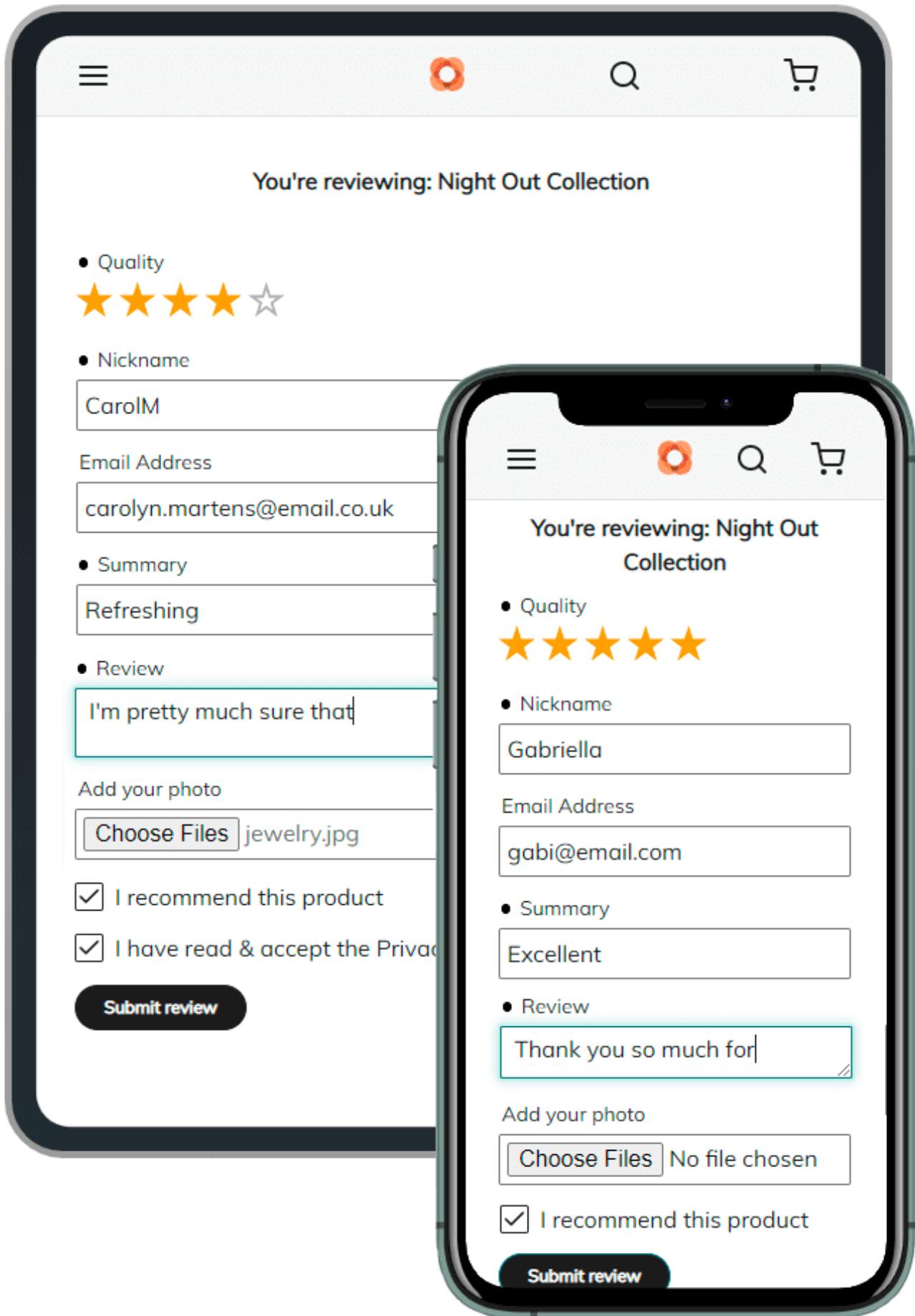
The extension also works smoothly on mobile devices. For this please use our ready-made PWA solution which helps store admins to significantly improve the cross-device shopping experience of their customers.

This feature can be enabled only after purchasing the **PWA for Advanced Product Reviews Add-On**. For correct work of the add-on, please [install PWA Studio](#) first.

In order to correctly install a PWA add-on, please install the **corresponding GraphQL system package** first. For the correct name of it, please check the *composer.json* file of the main module. For example, the GraphQL system package name of the PWA add-on for the Blog Pro extension would be the following: **amasty/blog-graphql**

```
{
  "name": "amasty/blog",
  "description": "Amasty Blog Pro",
  "require": {
    "php": ">=7.3.0",
    "amasty/base": ">=1.13.4",
    "amasty/email-unsubscribe": "*",
    "amasty/cron-schedule-list": "*",
    "magento/framework": ">=102.0.0",
    "magento/module-catalog": "*"
  },
  "suggest": {
    "amasty/blog-page-builder": "Install blog-page-builder module to activate PageBuilder and Blog Pro integration.",
    "amasty/blog-graphql": "Install blog-graphql module to activate Graphql and Blog Pro integration.",
    "amasty/module-blog-mftf-3": "Install module-blog-mftf-3 module to be able to run Blog Pro MFTF tests for Magento 2.4.0+ version.",
    "amasty/module-blog-pro-to-builder": "Install Amasty_BlogProToBuilder module to activate the integration with Custom Reports Builder extens
  },
  "type": "magento2-module",
  "version": "2.10.4",
  "license": [
    "Commercial"
  ],
  "autoload": {
    "files": [
      "registration.php"
    ]
  }
}
```

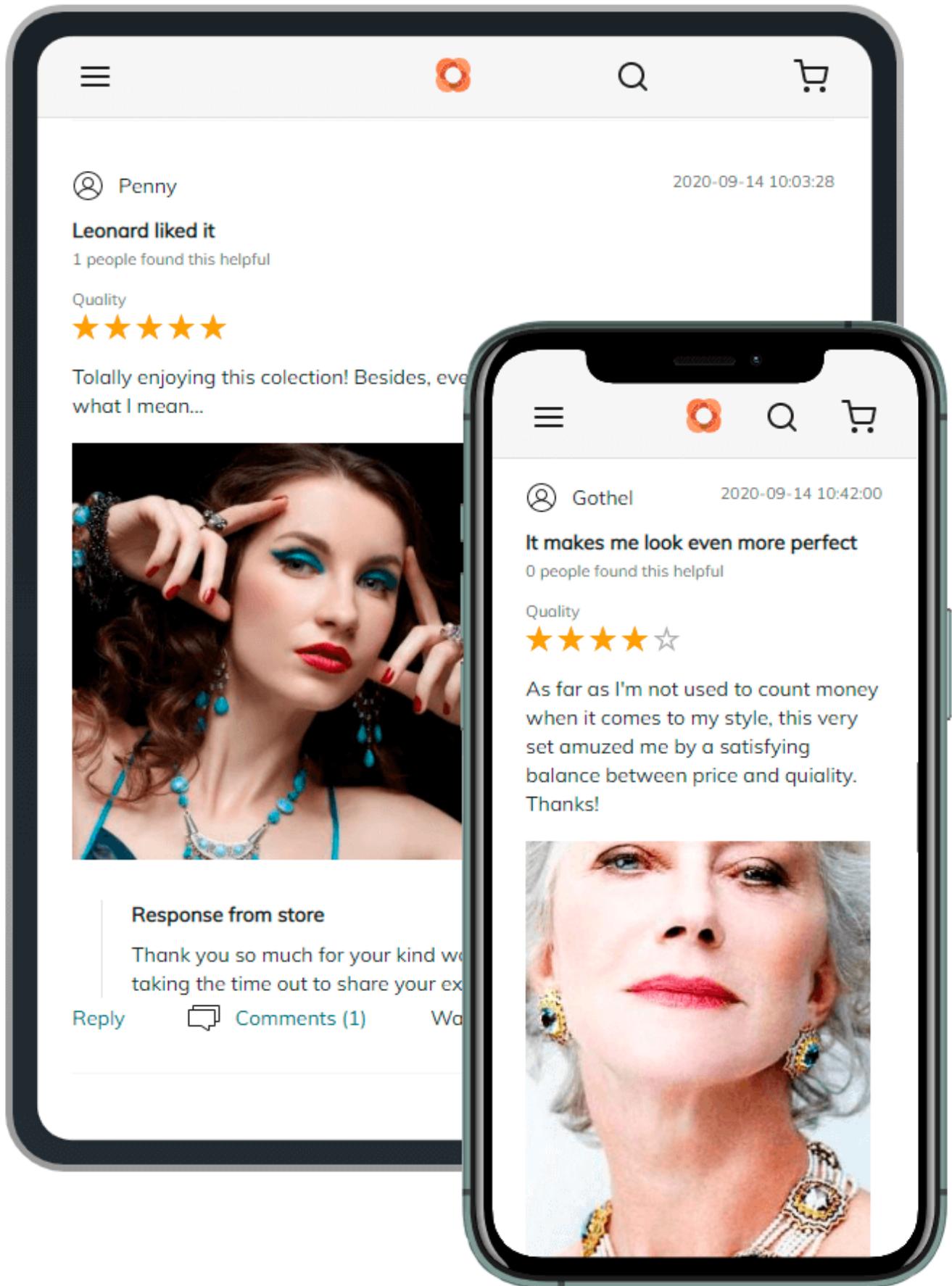
If the add-on is installed, the Venia theme will display a mobile section for leaving customer reviews in the following way:



PWA component supports all the original Advanced Product Reviews extension features except for the following due to the Magento Venia limitations:

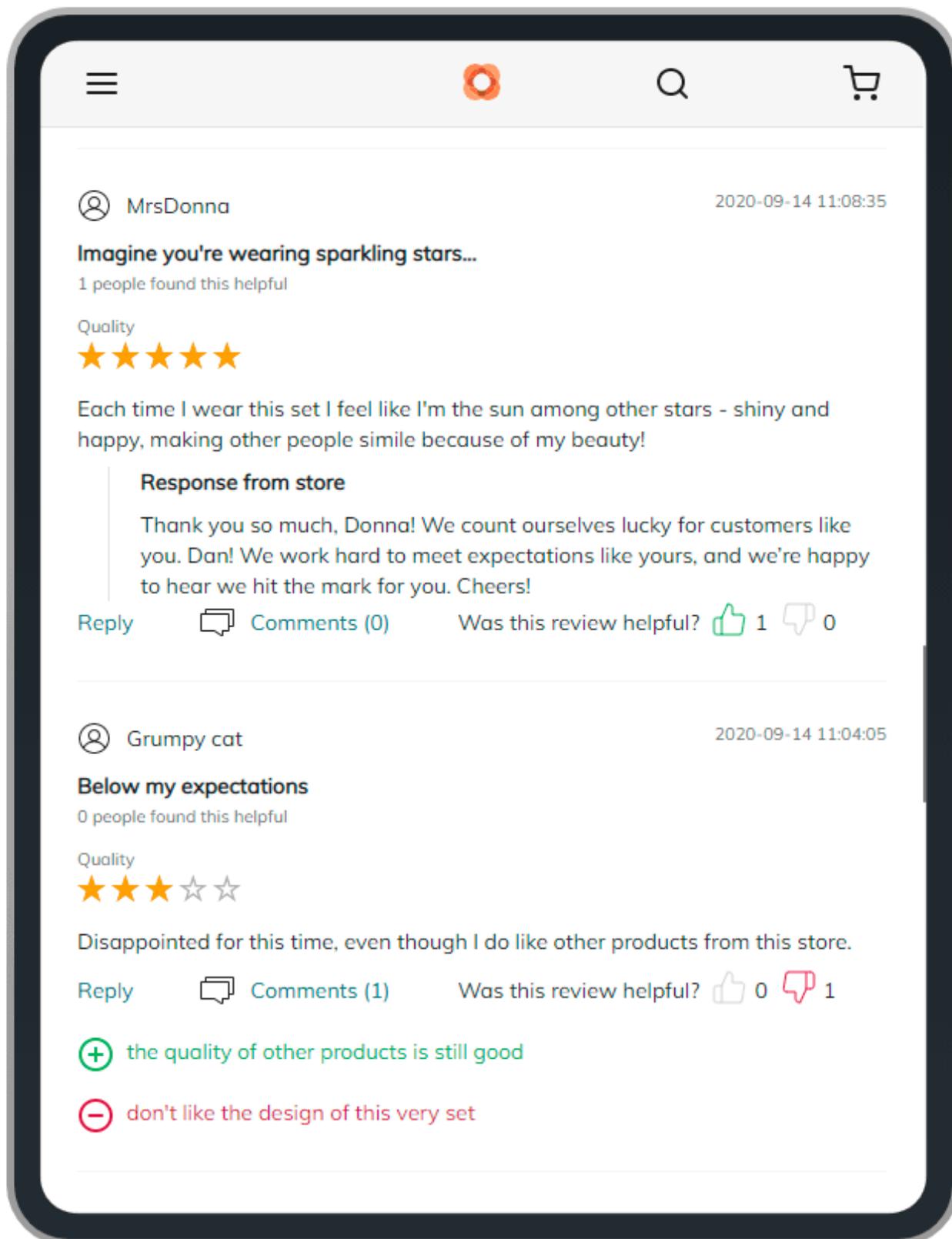
- the Product Review Summary widget;
- the reviews tab in Customer Account;
- lightbox sliders for the images attached to reviews.

[Have a look at how the reviews with uploaded images will look like on mobiles:](#)

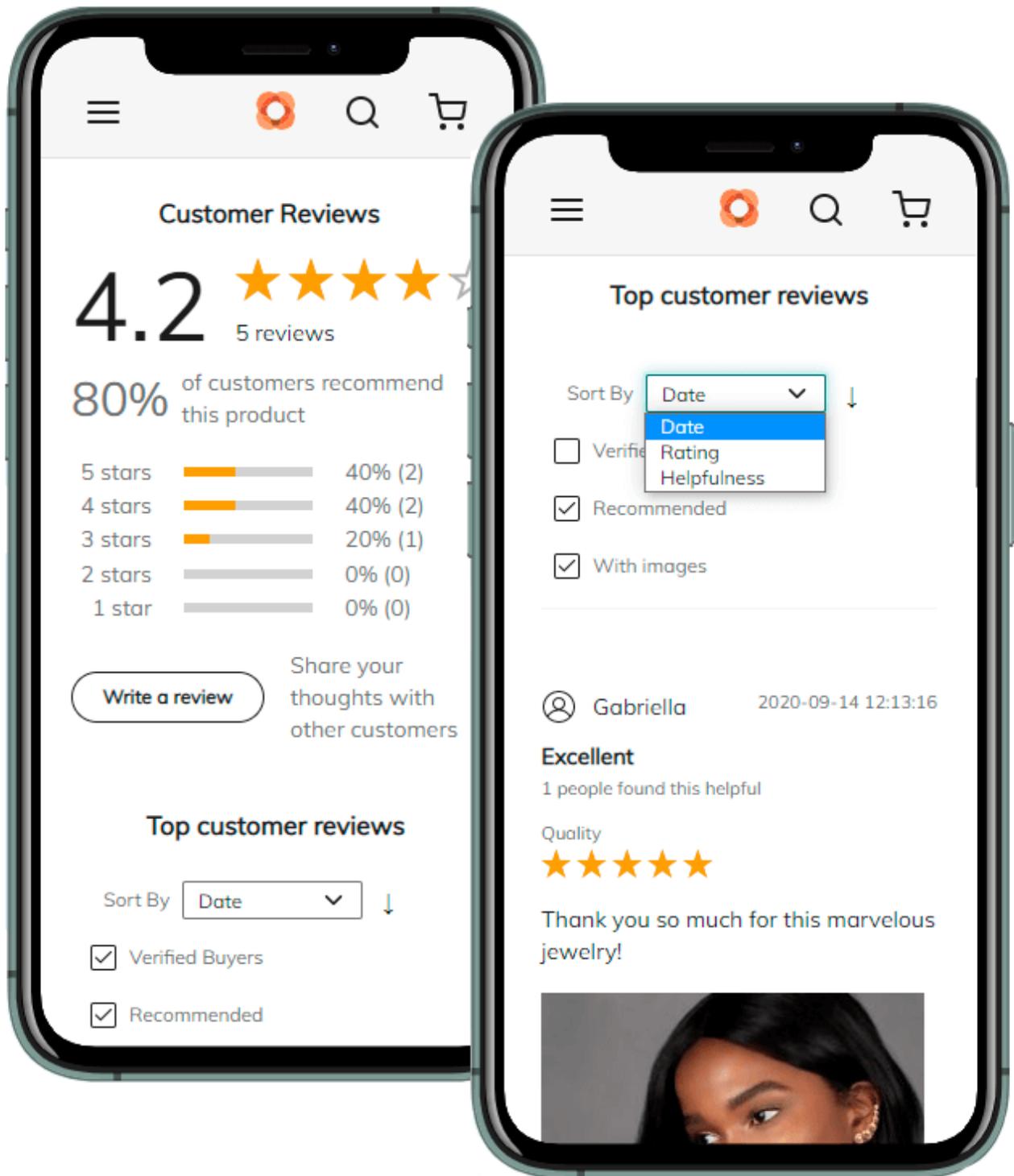


Here's the example of review threads with the pros and cons feature enabled and an example of the

response from the store admin:



See how the overall product rating will be displayed on the Venia storefront. The screen on the right shows how filtering and sorting for the reviews will work:



Find out more about Magento PWA integration [here](#).

Find out how to install the **Advanced Product Reviews** extension for Magento 2 via [Composer](#).

From:

<https://amasty.com/docs/> - **Amasty Extensions FAQ**

Permanent link:

[https://amasty.com/docs/doku.php?id=magento\\_2:advanced\\_product\\_reviews](https://amasty.com/docs/doku.php?id=magento_2:advanced_product_reviews)



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