amasty

For more details see how the Gift Card for Magento 2 extension works.

Guide for Gift Card for Magento 2

Enable customers to buy gift cards and send them to friends via email or by post. Create an unlimited number of gift cards with different pricing models and easily keep track of all purchased certificates.

- Create gift cards with fixed or open amount price types
- Easily generate and upload gift codes
- Send gift certificates via email or post office
- Keep track of all purchased gift cards
- Offer stunning gift card templates
- API support
- GraphQL compatibility
- Compatibility with AWS Remote Storage
- **NEW** | GraphQL Application Server compatible
- **NEW** | Compliance with WCAG 2.1 level AA requirements (for Luma Theme)

The module easily solves the gifting dilemma by offering specially designed gift certificates which can be sent to recipients via email or by post. Once the certificate is purchased, a unique code with a custom greeting message will be sent to the addressee. The module lets admin users create gift card products with different pricing types, use predefined card images or upload their own ones and helps them to keep track of all purchased gift certificates.

Visit our **FAQ section** to get even more valuable information and find out answers to popular questions about the configuration and features of the Magento 2 Gift Card extension.

Magento 2 Gift Card Pro and Premium extensions are compatible with **Hyvä theme**. You can find the **amasty/module-giftcard-hyva-compatibility** package for installing in composer suggest (Note: the compatibility is available as part of an active product subscription or support subscription). For the correct Hyvä compatibility work, the GraphQL module should also be installed. You can find it in the composer suggest **amasty/module-gift-card-graph-ql**).

The extension is compatible with **Hyvä Checkout**. You can find the **amasty/module-gift-card-hyva-checkout** and **amasty/module-gift-card-account-hyva-checkout** packages for installing in composer suggest. The compatibility is available as a part of an active product subscription or support subscription.

The Gift Card Enterprise and Cloud editions are compatible with **Live Search**. Please note that this compatibility is available as a part of an active product subscription or support subscription. The module is compatible with **Adobe Payment Services**. You can find the **amasty/module-giftcard-account-adobe-payments** package for installation in composer suggest. Note: the compatibility is available as a part of an active product subscription or support subscription. The Hyvä Checkout is currently unsupported.

How do gift cards work?

Gift card is an alphanumeric code, consisting of letters and numbers, like BIRTHDAY_DF627. It
can be applied at the cart/checkout to cover the order total



- These codes are groped in code pools: Birthday cards, Christmas cards, etc. You can name them as you want. Before selling gift cards, you need to create a code pool for your campaign
- In the catalog, gift card is represented as a custom product type. A customer can buy this product and get the code. You can allow customers to use gift cards they bought for themselves
- Gift card is always linked to the code pool. Code pool should be generated first, then a product is linked to the pool
- A gift card code becomes activated after the order invoiced only. If the order is not paid, a customer will not be able to apply a gift card
- To track the balance of a particular voucher, Gift Code Accounts are issued. The store manager can adjust the balance manually

How do I ship my gift cards?

- Gift Card as a product in your catalog may be virtual, printed, or combined
- A virtual gift card is just an email-sent code like virtual and downloadable products, it has no weight, there is no physical inventory and it cannot be shipped
- When gift card is printed or combined, it means the code is being printed on a sheet of paper and delivered. The delivery flow is standard like for simple products
- Amasty Gift Card does not cover printing issues, we offer only tracking tools

Please note that the gift card amount is displayed in the **website's base currency**, regardless of whether multiple currencies are allowed for store views. This is because all calculations are conducted at the website level, which operates with only one currency. This approach ensures consistency in all transactions, preventing fluctuations in gift card amounts due to possible changes in exchange rates between the date of gift card purchase and application.

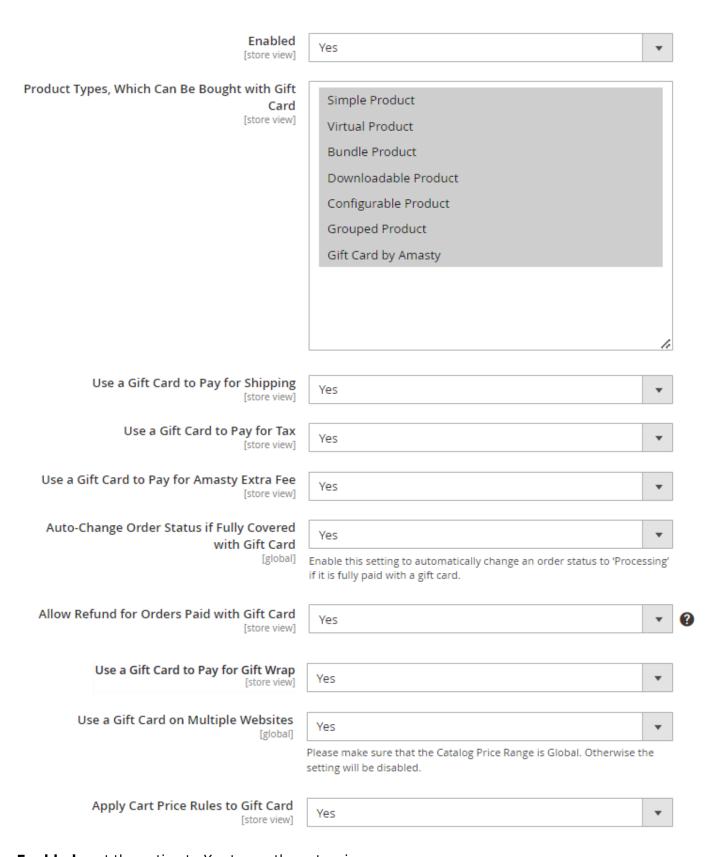
How to configure Gift Card in Magento 2? General Settings

To configure general extension settings please go to **Stores** \rightarrow **Configuration** \rightarrow **Gift Card**.



General

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Enabled - set the option to *Yes* to run the extension.

Product Types, Which Can Be Bought with Gift Card - specify product types which customers will be able to purchase using a gift card.



Use a Gift Card to Pay for Shipping - select *Yes*, to pay for a shipment with your giftcard. I.e. a gift card can cover both a purchase and a shipping.

Use a Gift Card to Pay for Tax - enable the setting to allow customers to pay for tax with a gift card. This means, that a customer will be able to pay both for products and taxes with a gift card.

Use a Gift Card to Pay for Amasty Extra Fee - set to Yes to let customers cover extra fees added by **Amasty Extra Fee** extension with gift cards.

Auto-Change Order Status if Fully Covered with Gift Card - activate this setting to automatically update the order status to *Processing* when the payment is fully completed using a gift card (including Tax, Shipping, and Extra Fees configured and allowed to be covered with a gift card in the general settings).

Allow Refund for Orders Paid with Gift Card - if you enable this option, the sum paid with gift cards will be refunded to gift card amounts.

How it works:

Customers can pay for orders with gift cards. If they want to refund orders later, they may also want to get the wasted gift card balance back. In such cases, the extension does the following:

- the amount will be refunded to the gift card balance
- if the gift card is already in a "used" or "inactive" status, it will become "active" again
- if the gift card account was deleted, a new account will be created instead after the credit memo creation
- if the order was paid with several gift cards, the amount will be refunded to each of the account according to the spent sum
- if the gift card has the "expired" status, admin won't be able to refund to this card: in this case, you can turn off the 'Allow Refund for Orders Paid with Gift Card' option and refund as usual
- admin can specify the required refund details in the credit memo email to notify customers

Use a Gift Card to Pay for Gift Wrap - choose Yes if you want to allow shoppers pay for gift wrap with their gift cards.

This setting appears only after the Amasty Gift Wrap extension installation.

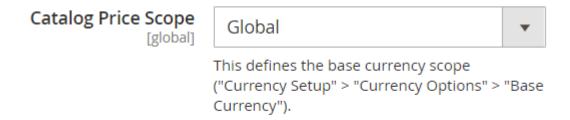
Use a Gift Card on Multiple Websites - select *Yes* to allow customers to apply one gift card code on different websites of your store (in case you manage multiple websites). Set to *No* if you want to forbid using the same gift card code on multiple websites.

Please make sure that the *Catalog Price Range* is **Global**. Otherwise, the *Use a Gift Card on Multiple Websites* setting won't work even if it is set to *Yes*. To check the *Catalog Price Range* configuration, go to **Stores→Configuration→Catalog→Price**:



Price

Last update: 2025/04/17 14:29



Apply Cart Price Rules to Gift Card - enable this option to make Cart Price Rules available for gift cards.

Gift Card Code Request Limitation

The configuration of settings in this tab allows you to limit the number of validation attempts for gift card codes (made through the Check Gift Card Code Status field on the frontend).

Please note that the Gift Card Code Request Limitation functionality is available as a part of an active product subscription or support subscription. You can find the **amasty/module-gift-card-rate-limiter** package for installation in composer suggest.

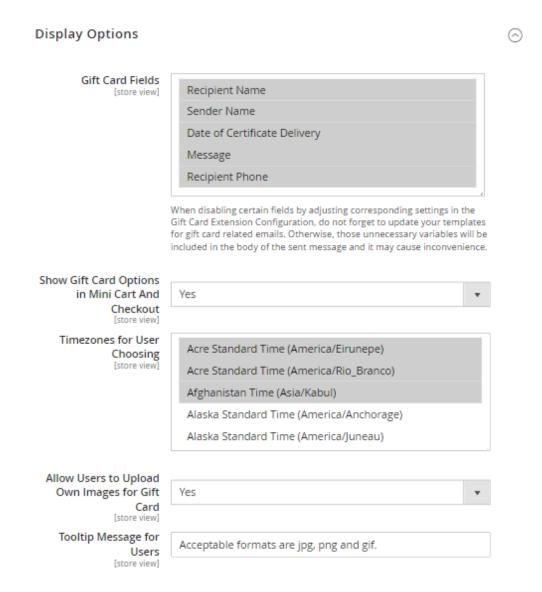
Gift Card Code Request Limitation



Block Requests from One IP Address - set to **Yes** if you want to block a user's IP address when the number of requests to validate a gift card exceeds the limit (specified in the **Requests Number** setting) within the particular period of time (set in the **Period in Minutes** setting).



Display options



Gift Card Fields - Specify the fields a customer should fill in when purchasing a gift card.

When disabling certain fields by adjusting corresponding settings in the Gift Card Extension Configuration, do not forget to update your templates for gift card related emails. Otherwise, those unnecessary variables will be included in the body of the sent message and it may cause inconvenience.

Show Gift Card Options in Mini Cart And Checkout - Enable the option to show the gift card options on the cart page.

Timezones for User Choosing - Define the timezones a user can choose on the frontend. The option is connected with the delivery date setting. A user can define the date a gift card should be sent and, also, choose the timezone of a recipient.

Allow Users to Upload Own Images for Gift Card - Set to **Yes** to enable users to upload their own images for gift cards (in png, jpg, gif formats).



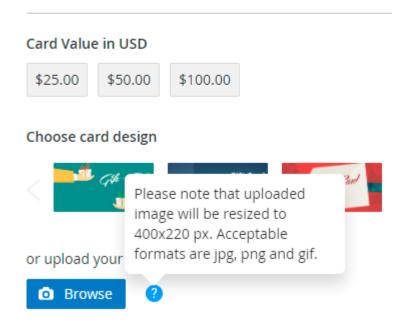
Tooltip Message for Users - Specify the message to inform customers upon certain restrictions when uploading their own images for gift cards.

Here's how customers will see the tooltip:

Birthday Card #1

Be the first to review this product

\$0.00



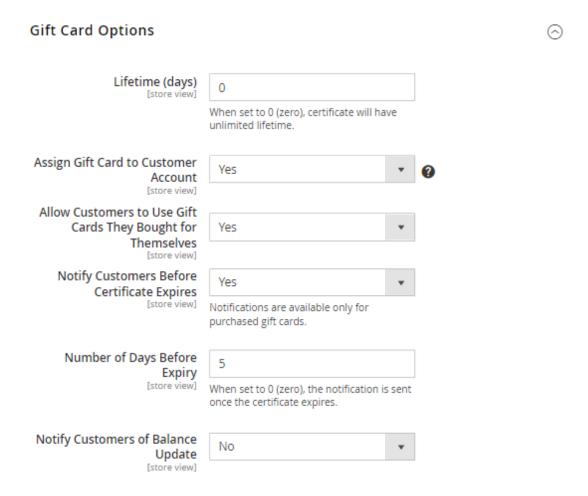
Please note that the display (format) of delivery date on product page ("send later" option), mini cart, shopping cart, and checkout depends on the locale which is chosen in general configuration. To check it, navigate to **Stores** \rightarrow **Configuration** \rightarrow **General** \rightarrow **Locale Options** \rightarrow **Locale**.

Locale Options





Gift Card Options



Lifetime (days) - Specify the number of days during which the gift card will be valid. When set to 0 (zero), certificate will have unlimited lifetime.

Assign Gift Card to Customer Account — enable the option to assign gift cards to customer accounts to improve fraud protection. If enabled, customers need to bind Gift Card Codes with their accounts to use them on checkout or in the cart. Otherwise, they will get the notification 'Please add this Gift Card Code to your customer account to proceed' and won't be able to apply the gift code.

Allow Customers to Use Gift Cards They Bought for Themselves - Enable the option to let customers buy gift card without sending them to other recipient.

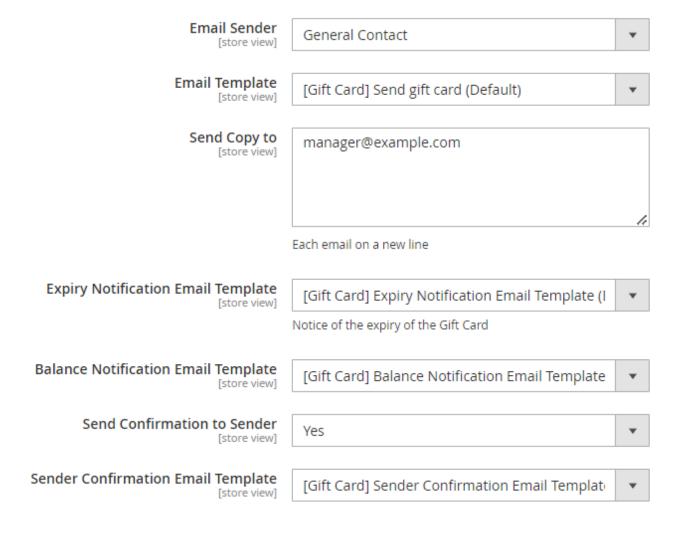
Notify Customers Before Certificate Expires - Set the option to 'yes' to enable notifications dispatch when the certificate lifetime expires. Notifications are available only for purchased gift cards.

Number of Days Before Expiry - specify when email reminders should be sent. When set to 0 (zero), the notification is sent once the certificate expires.

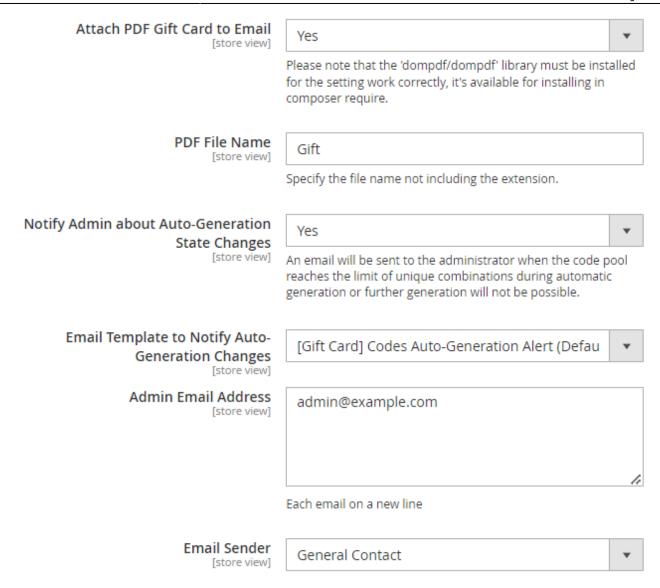


Email Options

Email Options







Email sender - select an email sender.

Email Template - choose a template according to which an email will be generated.

Send Copy to - in this field you may specify particular email addresses to which notifications will be sent as well. Each email should be placed on a new line.

Expiry Notification Email Template - set the template for the expiry notifications.

Balance Notification Email Template - set the template for balance notifications.

Send Confirmation to Sender - enable this option to notify a gift card sender once the certificate is sent to the recipient.

Sender Confirmation Email Template - select the corresponding sender confirmation email template from the templates list.

Attach PDF Gift Card to Email - you can add a PDF gift card to the email.

PDF File Name - specify the file name without the file extension (e.g., .png, .jpg, etc.).



Notify Admin about Auto-Generation State Changes - enable this setting to send a notification to the admin when the code pool reaches the limit of unique combinations during automatic generation, or when further generation is not possible.

Please note that the *Notify Admin about Auto-Generation State Changes* feature is available only as a part of an active product subscription or support subscription for Gift Card Pro and Gift Card Premium extension versions.

If the feature is set to Yes, the following depending features will appear:

Email Template to Notify Auto-Generation Changes - set the template for notifications about auto-generation issues.

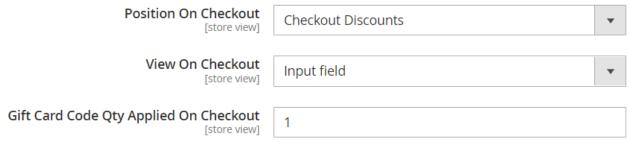
Admin Email Address - specify the admin's email to send alerts about auto-generation issues.

Email Sender - select an email sender.

Gift Card Account

In this tab you can configure how and where the field for adding a card will be displayed.

Gift Card Account



If empty, customer can use unlimited gift card codes on checkout.

Position On Checkout - choose the position to add the filed for gift cards application (by now, only 'Checkout Discount' position is available).

View On Checkout - select the 'Input Field' value to show the gift card after the discount block or choose the 'Dropdown' to hide the option.

Input field:



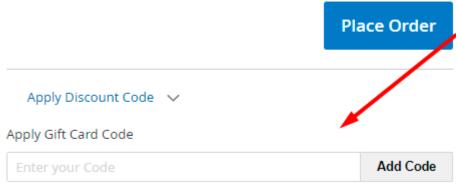
Payment Method

Check / Money order

My billing and shipping address are the same

Veronica Costello 6146 Honey Bluff Parkway Calder, Michigan 49628-7978

(555) 229-3326



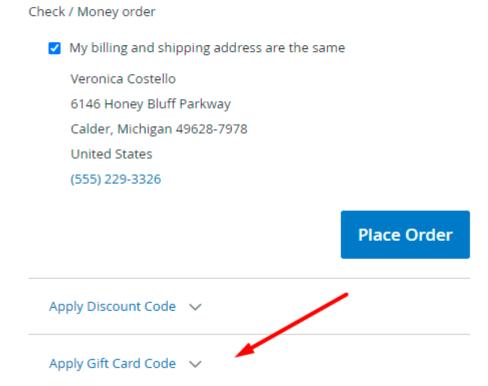
Check Status

Dropdown:



Payment Method

Last update: 2025/04/17 14:29



Gift Card Code Qty Applied On Checkout - specify the quantity of gift card codes that customers can apply on the checkout page at once. Leave the field empty to let customers use unlimited gift card codes on the checkout.

If customers apply more gift card codes than specified, the error message will occur:



Payment Method

Check / Money order

My billing and shipping address are the same

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan 49628-7978

(555) 229-3326

Place Order

Apply Discount Code

You can't apply more than 1 gift card code.

BIRTHDAY_ST792 Remove
Apply Gift Card Code

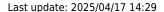
BIRTHDAY_AX536

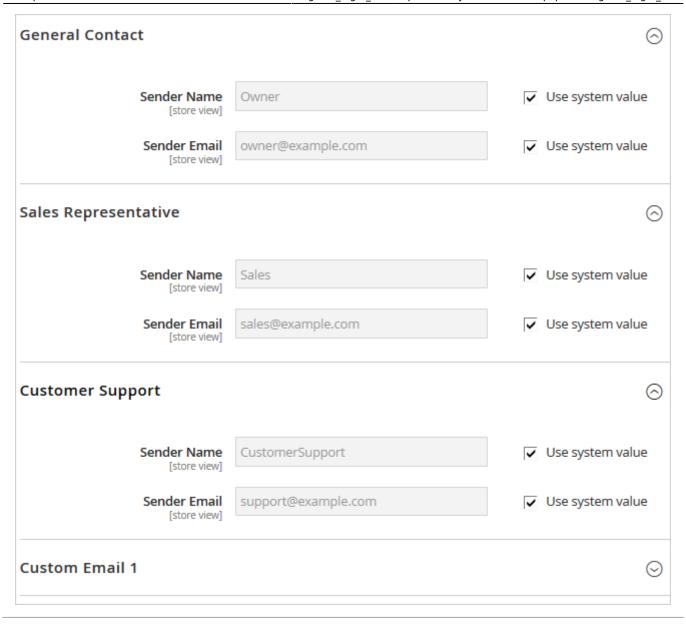
Add Code

Email Addresses

Check Status

To specify store email addresses from which you want to send gift card emails and expiration notifications please go to **Stores** \rightarrow **Configuration** \rightarrow **Store Email Addresses.**

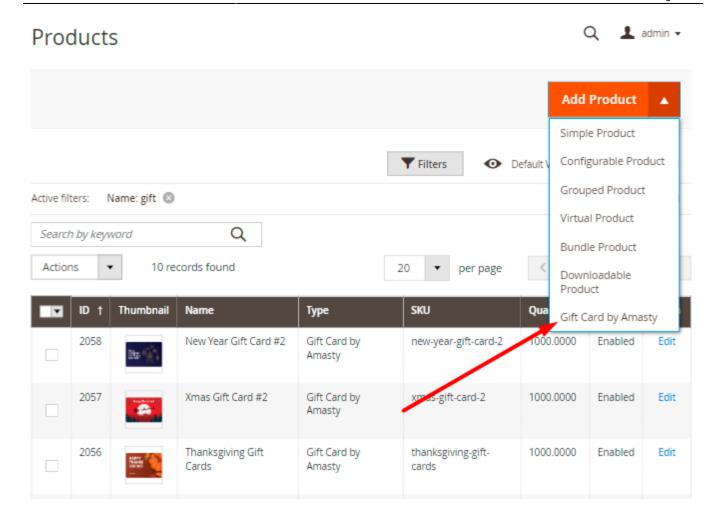




Product Creation

To create a gift card product please go to **Products** \rightarrow **Catalog** \rightarrow click on the **Add Product** button and select the **Gift Card by Amasty** product type in the dropdown.

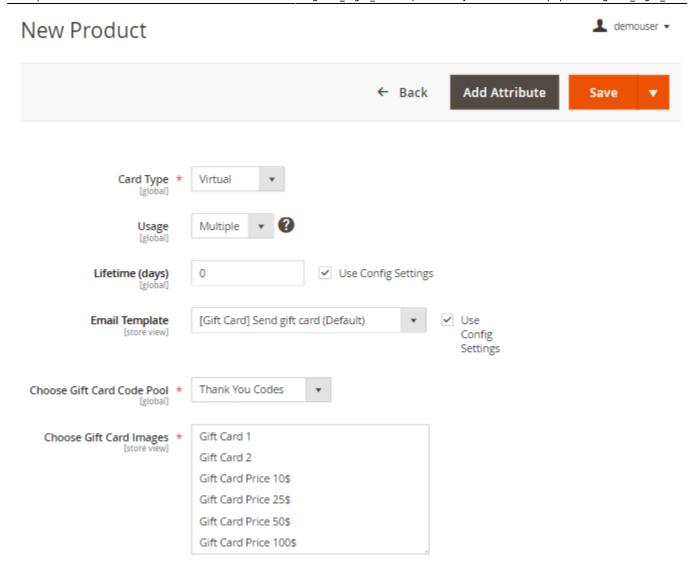




Gift Card Information Settings

Gift Card product settings include the same options as other product types except for Prices and Gift Card Information settings.





Card Type - Select one of the card types:

- Virtual;
- Printed;
- Combined:

Usage - Set the 'Multiple' value for a Gift Card that can be used an unlimited number of times till the balance is over. The 'Single' value should be used to allow a single application only. In this case, the remaining balance will be reset.

Lifetime in days - It's possible to set individual lifetime for each particular gift card or use default settings.

Email Template - It's also possible to set an individual template per gift card product or use general configuration settings.

Choose gift card code pool - Select one of the available gift card code sets.

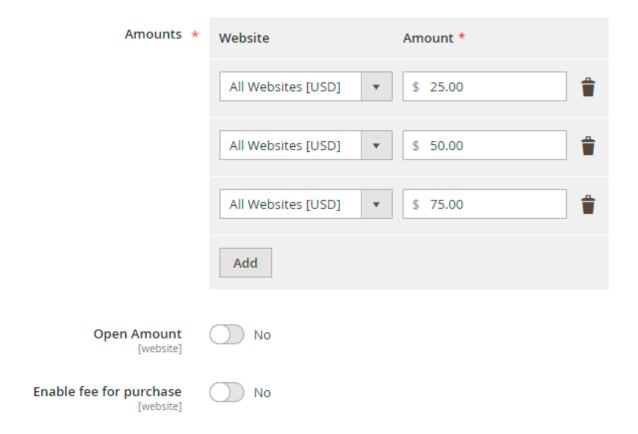
Choose gift card images - Choose a gift card image/images from the list of predefined images or upload your own ones.



Gift Card Price Settings

To set gift card price and possible pricing options, expand the **Amasty Gift Card Prices** tab.

Amasty Gift Card Prices 📝



Amounts - You can set fixed price for a gift card product.

The specified prices will be displayed on the frontend product page.



To add even more flexible pricing options, you may enable **Open Amount** and a **Fee for purchase**.

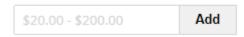
Open Amount [website]	Yes
Open Amount Min Value [global]	\$ 20.00
Open Amount Max Value [global]	\$ 200.00
Enable fee for purchase [website]	Yes
Add a fee for purchase [website]	Percent •
Specify fee value [website]	-5

Open Amount - Enable the option to let customers specify a custom gift card amount.

Open Amount Min/Max Value - Limit an open amount with min/max values.

On the frontend the feature will be displayed in the following way:

Other amount:



Enable fee for purchase - Set the option to 'yes' to add an extra fee for a gift card product or vice versa - make the gift card product price lower than the certificate value.

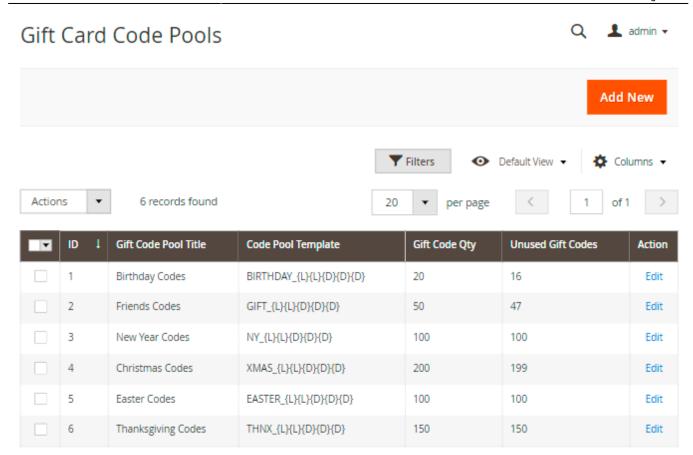
Add a fee for purchase - Select a fee type either fixed or percent.

Specify fee value - in case you specify a negative amount, the price of a gift card product will be decreased accordingly. If you want to add an extra fee, either percent or fixed, please specify a positive value. E.g. -10 or 10.

Gift Card Codes Generation

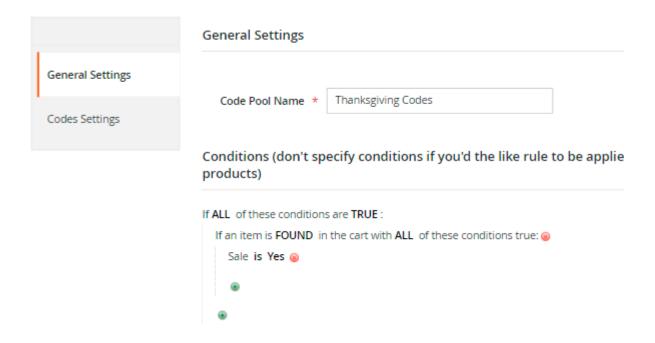
To create gift card code pools please go to **Marketing** \rightarrow **Gift Cards** \rightarrow **Code Pools**.





On the Gift Card Code Pools grid you'll see all previously generated gift code sets. You can easily delete or edit them if needed.

Create additional code pools with the Add New button. Configure the General Settings.



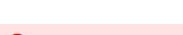
Code Pool Name - Specify the name for each code pool you create.



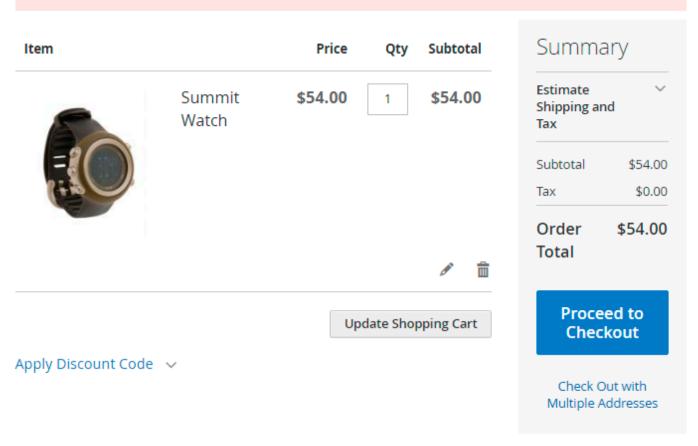
Conditions - set the necessary conditions that will limit the cases of a gift card application.

When a customer tries to apply a gift card code, that doesn't match the conditions set by the admin, he will see a notification:

Shopping Cart

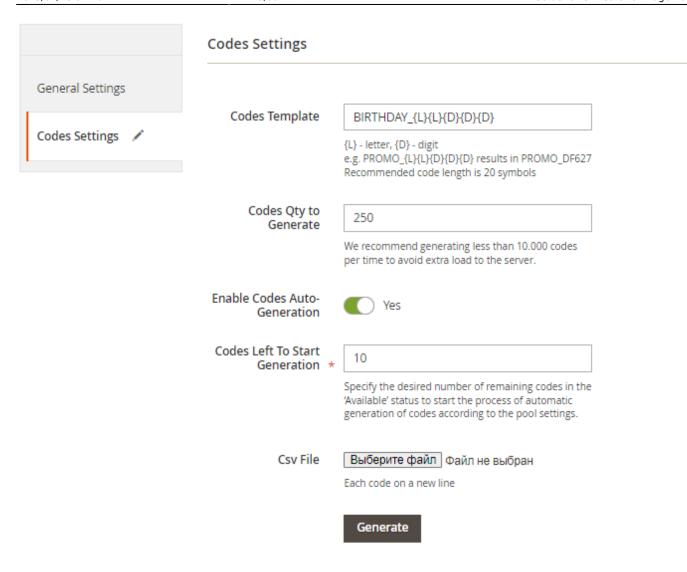


Coupon code "BIRTHDAY_DN273" cannot be applied to the cart because it does not meet certain conditions. Please check the details and try again or contact us for assistance.



Proceed to the **Code Settings** section.





Code Templates - Specify the template for codes generation, where **{L} - letter, {D} - digit**, e.g. $PROMO_{L}\{L\}\{D\}\{D\}\{D\}$ results in $PROMO_DF627$. Recommended code length is 20 symbols

Codes Qty to Generate - Set the codes quantity that should be created.

Enable Codes Auto-Generation - activate this feature if you'd like to automatically generate coupon codes as they are about to run out.

Please note that the *Enable Codes Auto-Generation* option is available only as a part of an active product subscription or support subscription for Gift Card Pro and Gift Card Premium extension versions.

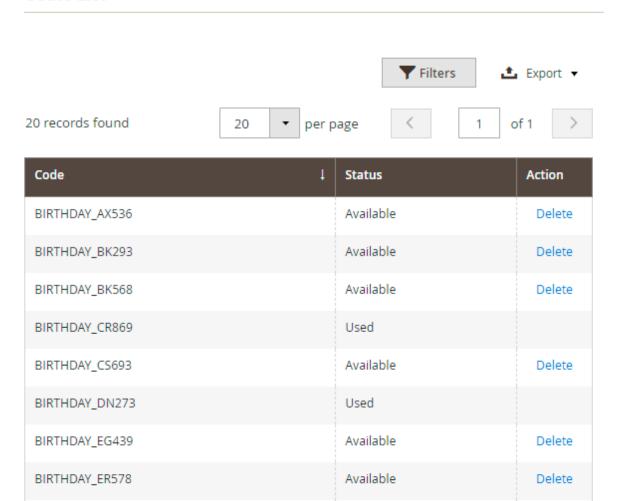
Codes Left to Start Generation - specify the desired number of remaining codes in the *Available* status to trigger automatic code generation according to the pool settings.

You can also import gift card codes using a CSV file.

Hit the **Generate** button. Open the **Codes List** tab, where you'll find all generated or imported codes.



Codes List



Available

Delete

When a coupon is used, you will see the updated status in the codes list.

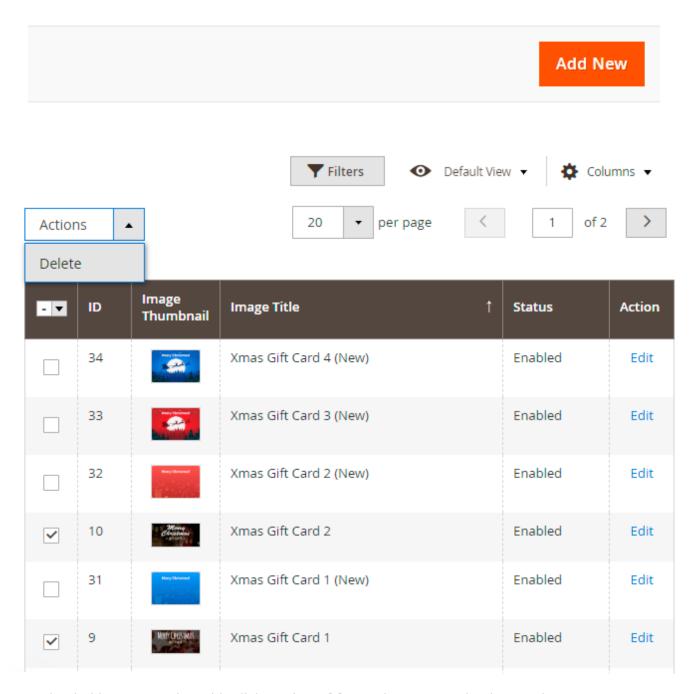
Gift Card Images

BIRTHDAY_HU462

To upload gift card images please go to **Marketing** \rightarrow **Gift Cards** \rightarrow **Images**.



Gift Card Images



See uploaded images on the grid. Click on the **Add New** button to upload a new image.

From the start, a set of 15+ ready-to-use gift card images prepared by designers for different occasions will be available on the grid.

Edit Gift Image Gift Card 1 (New)

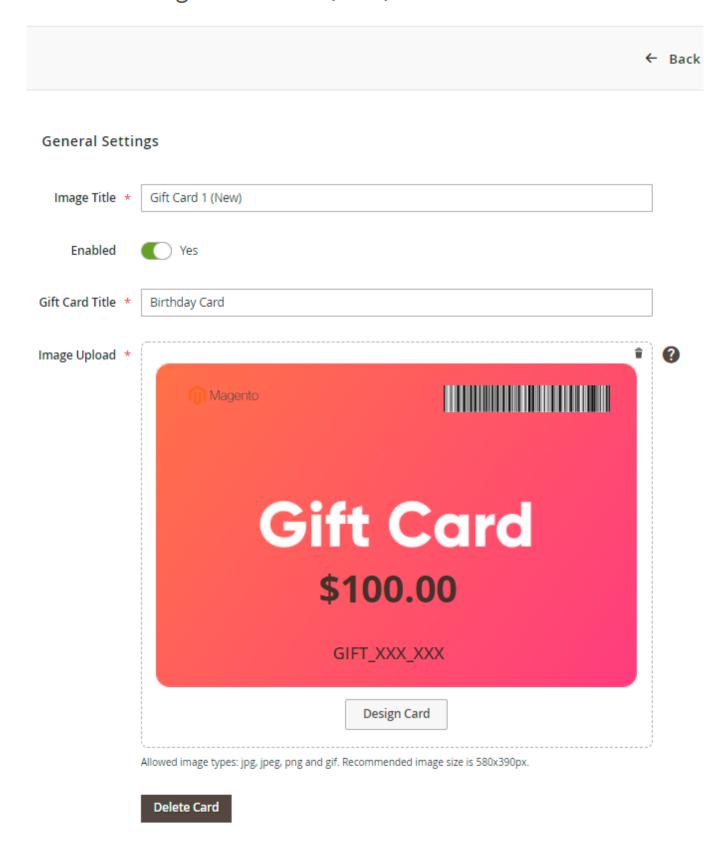


Image Title - specify the suitable title for internal use.

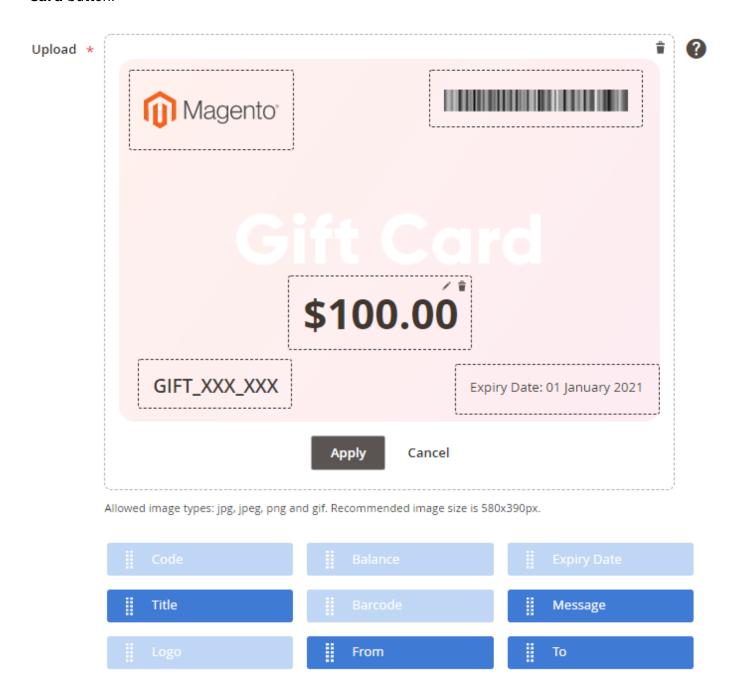
Enabled - switch to *Yes* to activate the image.



Gift Card Title - provide the title of a gift card which can be placed on the image using drag-and-drop.

Hit the **Upload Image** button.

Also, you can customize the design of a card by adding different types of information. Hit the **Design Card** button.



Drag and drop the elements you need to place on a card. It is possible to edit each element manually if needed. Delete elements by double-clicking or by clicking on the trash icon directly on the item.

The extension includes a built-in barcode generator. After you place the 'barcode' element on the gift card image via drag-and-drop, the individual barcode will be automatically generated for each gift card code (account) with this image.



Edit Eler	ment "Balance"			×	
Element Siz	e				
Width (px)	197	Height (px)	80		
Element Pos	sition				
Top (px)	233	Left (px)	181		
	Custom CSS font-size:45px;font-weight:bold;line-height: 50px;				
			//	:	
			Update		

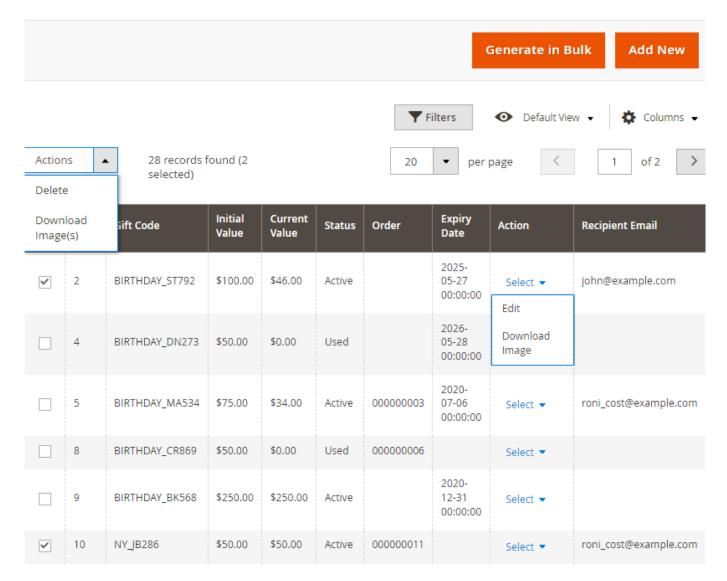
Now, it is possible to download gift card images that are stored in **AWS Remote Storage**.

Gift Code Accounts

To manage gift code accounts please go to **Marketing** \rightarrow **Gift Cards** \rightarrow **Accounts**.



Gift Code Accounts



On the gift card code accounts grid you can view and edit the accounts of all purchased gift cards. **Generate in Bulk** to create several accounts at once.

You can also view and filter all accounts by the recipient and the sender email addresses. Also, you can filter gift codes by their order numbers.

Click $Select \rightarrow Edit$ in the Action column to check the info of a particular account.

It is possible to download images of the purchased and paid gift cards right from the accounts grid for further printing.

To download a single image of a particular account, click *Select* in the *Action* column on the grid and choose the *Download Image* option from the dropdown.

To download the several images in a bulk, select the needed accounts and click on the *Download Image(s)* option in the mass actions dropdown. The images will be downloaded as a .zip archive.

For the download features to work, the following must be installed on your instance:



php extension Zip;

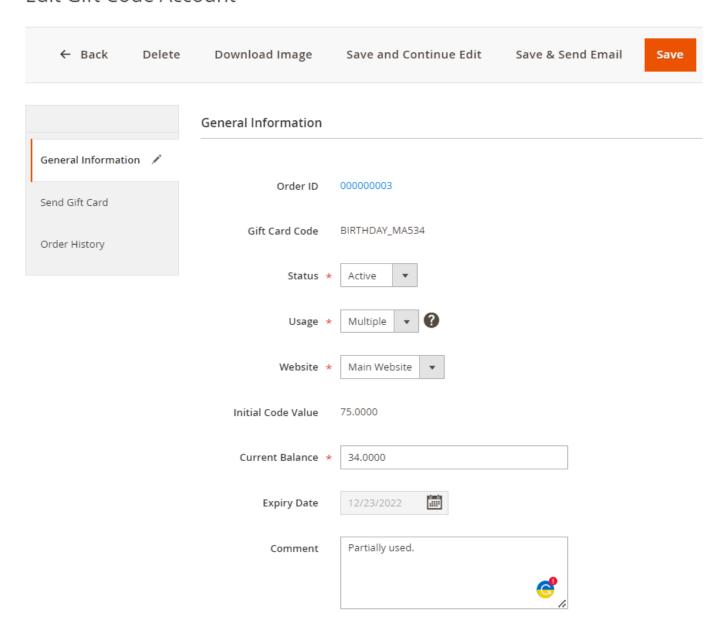
The extension is needed for downloading via mass actions only. You can run this command to check:

• php extension ImageMagic;

You can run this command to check:

• dompdf/dompdf (via Composer);

Edit Gift Code Account



Order ID - Click on the order ID to get redirected to the corresponding order page.

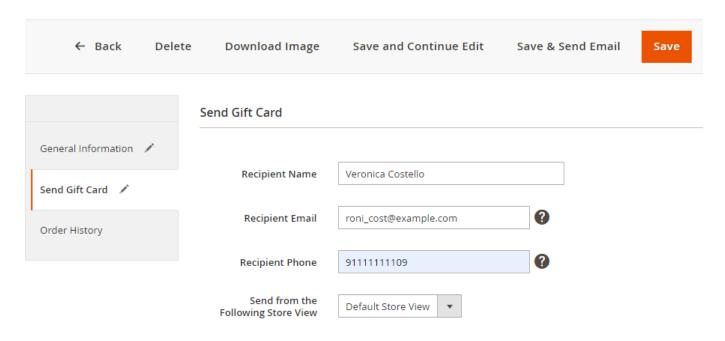


Edit gift card codes data:

- Status;
- Usage;
- Website;
- · Initial code value;
- Current balance;
- The date of expiration;

Comment - Admin users can write a comment for each gift card code for their internal needs.

Edit Gift Code Account

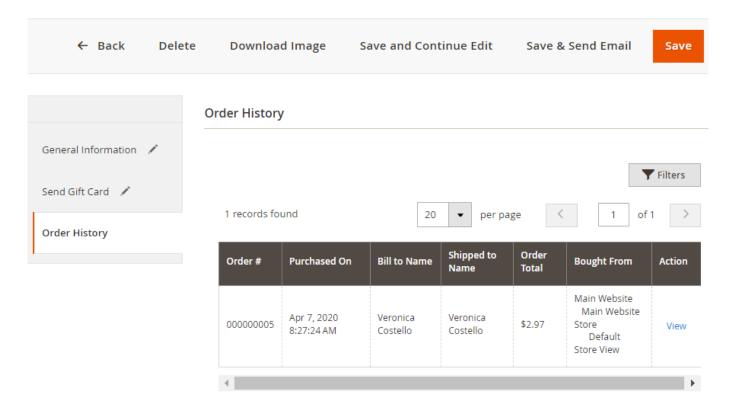


Send Gift Card - Specify recipient's data to resend a gift card code if needed.

In the Order History tab you'll find all orders for which the gift card was used.



Edit Gift Code Account



You can download gift card image right from the *Edit Gift Code Account* page by tapping the *Download Image* button in the top of the page.

Gift Card Email Templates Settings

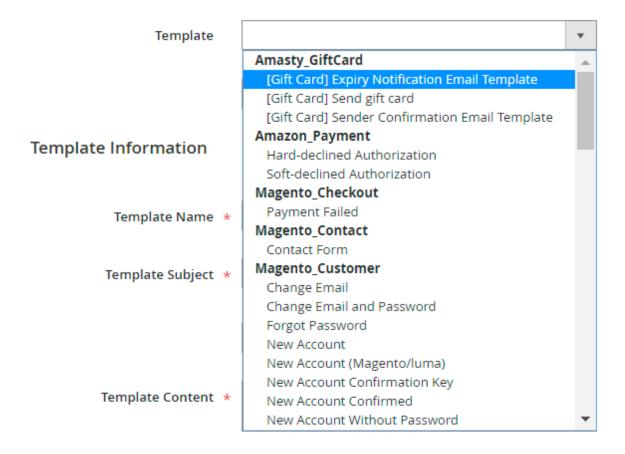
To create or edit an email template please go to **Marketing** \rightarrow **Communications** \rightarrow **Email Templates**. Choose the template you need and click on the Load Template button.



New Template



Load default template



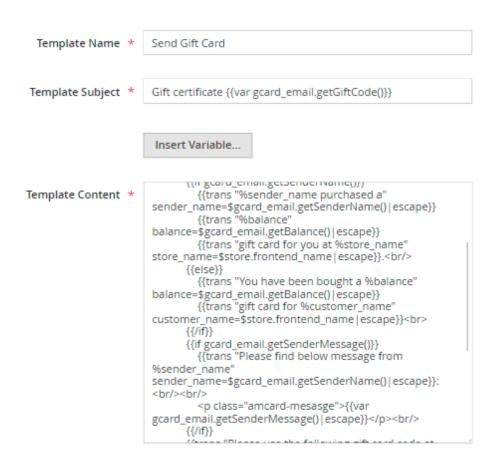


Send Gift Card





Template Information



Template Content - In this field you can edit the template content according to your needs.

Gift Card Email Template Example



Dear Veronica,

Peter purchased a \$100.00 gift card for you at Main Website Store.

Please find below message from Peter:

Happy Birthdayl

Please use the following gift card code at Main Website Store:

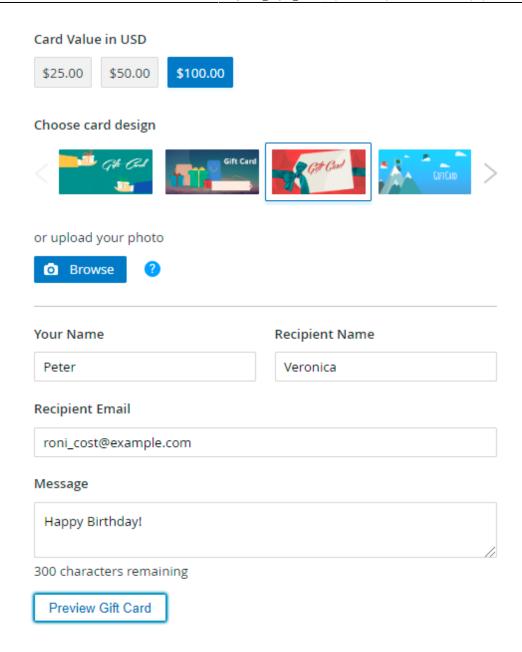
GIFTCARDCODE



Look forward to seeing you at our store.

Also, the customers have the ability to preview the email with a gift card before they make a purchase.





If you enabled **Assign Gift Card to Customer Account** option then the email template will be as follows:

Please mind that if you use a custom email template, it needs to be adjusted to convey the proper message under the setting enabled.





Dear Veronica.

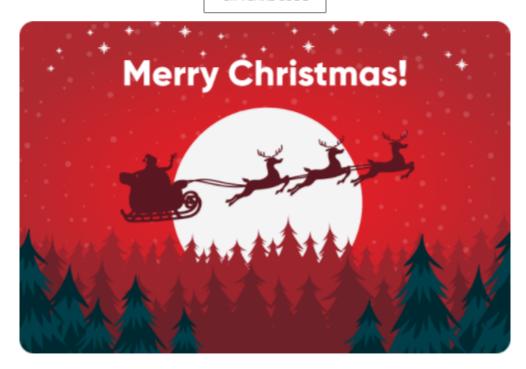
Marina purchased a \$50.00 gift card for you at Main Website Store.

Please find below message from Marina:

Merry Christmas, girll

Please login or register on Main Website Store and add the following gift card code to Gift Cards section to use it on checkout or in the cart:

GIFTCARDCODE

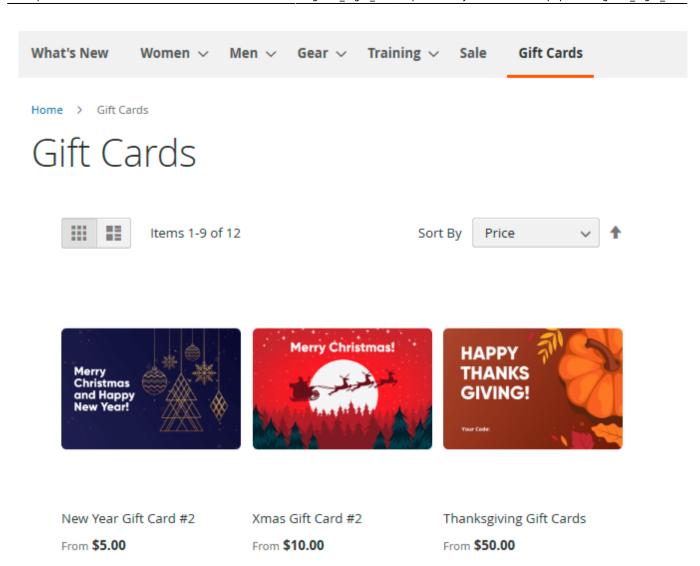


Look forward to seeing you at our store.

Gift Card Frontend Examples

See the example of gift card products added to a separate category.





Here is the example of a gift card product page where a customer can select the gift card value (if there are any), upload a custom image, specify recipient's information and write a greeting message.





Birthday Card #1

Be the first to review this product

\$100.00

SKU#: birthday-card

Card Value in USD

\$25.00

\$50.00

\$100.00

Choose card design









or upload your photo





Your Name

Recipient Name

Peter

Veronica

Recipient Email

roni_cost@example.com

Message

Happy Birthday!

300 characters remaining

Preview Gift Card

Schedule delivery

Send now

Send later

Qty

1

Add to Cart



Amasty Gift Card Code Status Check Widget

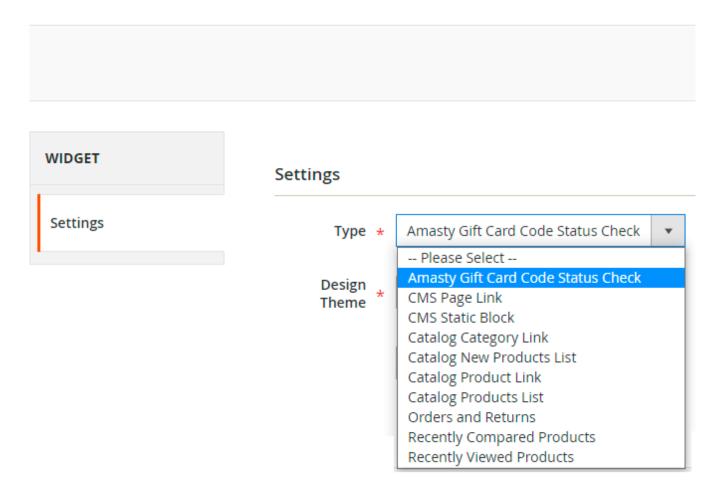
You can also add a widget so that customers could check their balance on any page. See the frontend sample on a product page:



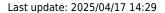
To create a widget, go to **Content → Elements → Widgets** and hit the **Add Widget** button.

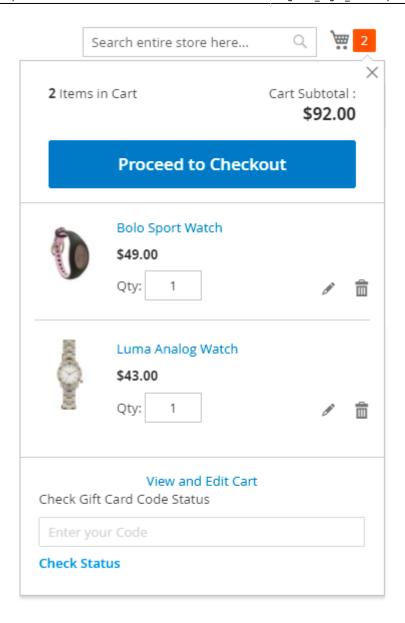
Select the **Amasty Gift Card Code Status Check** widget type.

Widgets



Choose the theme, set the required pages and postion for you widget and click Save. For example, you can also add status check to the mini cart by choosing the appropriate position.





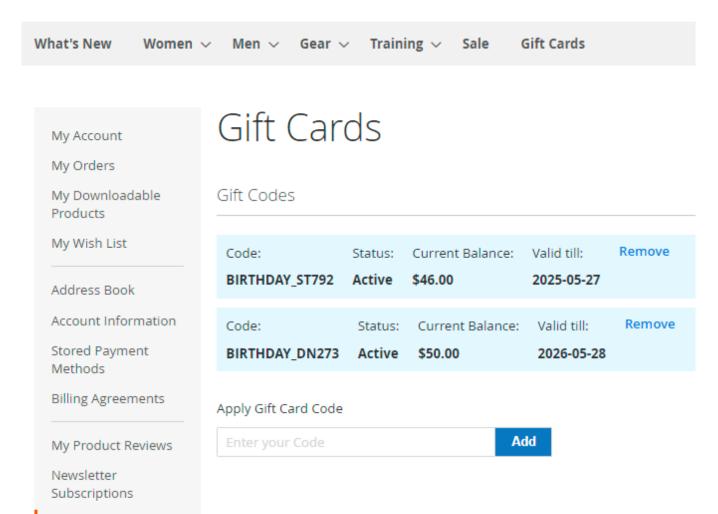
Gift Card Application

Customers can check the balance of each gift card in their accounts. To see the balance, the recipient should open the corresponding tab in a customer account, enter the code and click on the 'Submit' button. Information about activated codes will be displayed below.



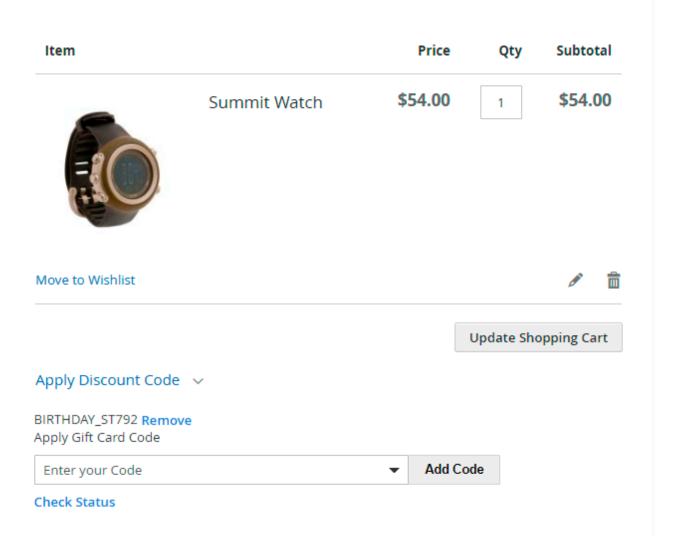


Gift Cards



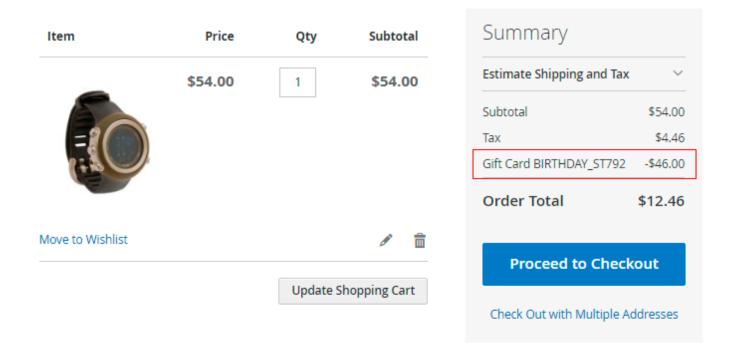
Customers can check a gift card status as well as apply the gift card on a shopping cart page. All active codes are displayed in the dropdown, so customers can simply choose the necessary one.

Shopping Cart

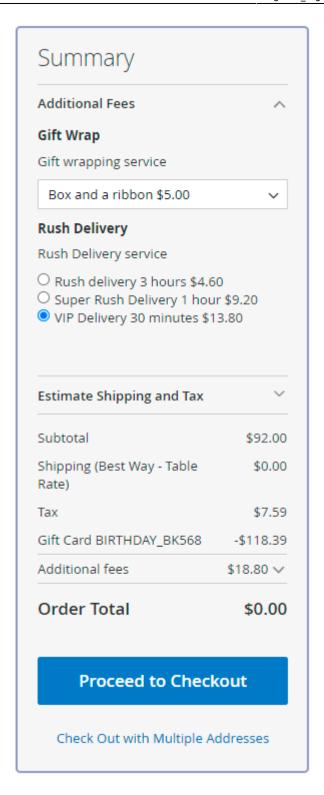


Once a gift card code is applied, the order total will be automatically recalculated.

Shopping Cart



Now the extension is compatible with **Amasty Extra Fee** extension. Thus, shoppers can cover ANY costs with their gift cards.



API Integration

The extension includes API support. Store admins may use the following APIs:



GiftCard

Amasty\GiftCard\Api\ImageRepositoryInterface - API for images processing

Available methods:

```
save(account)
getById(id)
getList()
deleteById(id)
```

Amasty\GiftCard\Api\CodePoolRepositoryInterface - API for codes pool processing

Available methods:

```
save(codePool)
getById(id)
getList()
deleteById(id)
```

Amasty\GiftCard\Api\CodeGeneratorManagementInterface - API for codes generation generateCodesForCodePool(codePoolId, qty) - generation of codes qty for codePoolId generateCodesByTemplate(codePoolId, template, qty) - generation of codes according to template for codePoolId

GiftCardAccount

 $\textbf{Amasty} \\ \textbf{GiftCardAccount} \\ \textbf{Api} \\ \textbf{GiftCardAccountRepositoryInterface} \\ \textbf{-} \\ \textbf{API for gift account processing} \\ \textbf{-} \\$

Available methods:

```
save(account)
getById(id)
getByOrderId(id)
getByCode(code)
deleteById(id)
getList()
```

Amasty\GiftCardAccount\Api\GiftCardAccountManagementInterface - API for cards application to customers

Available methods:

saveByQuoteId(cartId, giftCardCode) - application //cartId// of gift account



with //giftCardCode//
deleteByQuoteId(cartId, giftCardCode) - deletion //cartId// of gift account
with //giftCardCode//

Available methods:

saveByQuoteId(cartId, giftCardCode)
deleteByQuoteId(cartId, giftCardCode)

Amasty\GiftCardAccount\Api\GiftCardEmailSenderInterface - API for email dispatch when a new account is created

Available method:

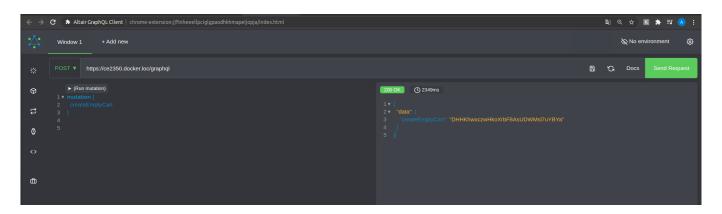
send(accountId, storeId, recipientEmail, recipientName)

GraphQL compatibility

The extension is compatible with GraphQL (read + write).

Here is an example of the implementation via Graphql. Follow the steps below:

1. Create the cart



mutation
{createEmptyCart}

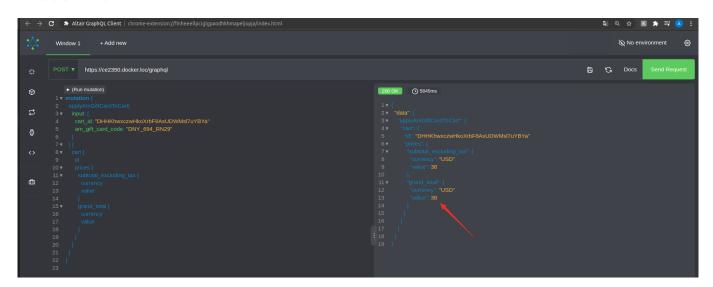
2. Add the product



```
mutation
{addSimpleProductsToCart(
input: {
cart_id: "YOUR CART ID"
cart_items: [
{
data: {
quantity: 2
sku: "YOUR PRODUCT SKU"
}
}
]
}
) {
cart {
items {
idproduct {
sku
stock_status
}
quantity
}
prices {
subtotal_excluding_tax {
currency
value
}
grand_total {
```

```
currencyvalue
}
}
}
```

3. Apply the gift card

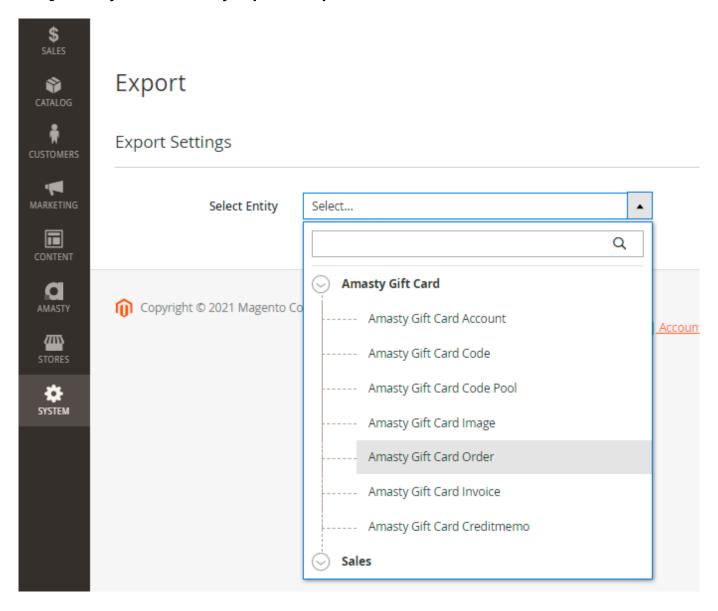


```
mutation {
applyAmGiftCardToCart(
input: {
cart_id: "YOUR CART ID"
am_gift_card_code: "YOUR GIFT CODE"
}
) {
cart {
id
prices {
subtotal_excluding_tax {
currency
value
}
grand_total {
currency
value
}
}
}
}
}
```

Gift Card Pro: Export

The extension includes a part of **Export Orders** solution. It means that you can export any gift card information using the simplified export UI.

Navigate to **System** → **Amasty Export** → **Export**.



Choose the required entity and configure export settings.

Main features you can use:

- Choose 1 of 6 available file types (CSV, XML, ODS, XLSX, JSON, Template)
- Specify output option (Store Exported File On Server, Upload Exported File By FTP / SFTP, Send Exported File to E-mail, Send to Rest Api Endpoint)
- Configure export fields and their namings
- Filter data by any parameter

Check the details of each tab configuration in this guide.

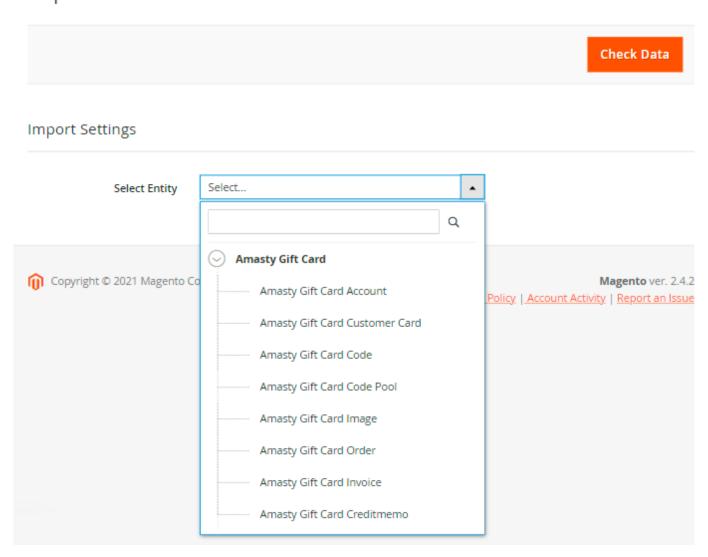


Gift Card Pro: Import

The same UI as described above is now available for the import tasks.

Navigate to **System** → **Amasty Import** → **Import**.

Import



Choose the required entity and configure import settings.

Main features you can use:

- Select file format (CSV, XML, ODS, XLSX)
- Specify output option (Local Directory, File Upload, FTP, SFTP, URL, Google Sheets, REST API Endpoint)
- · Add import fields and map the namings
- Validate import file to avoid errors

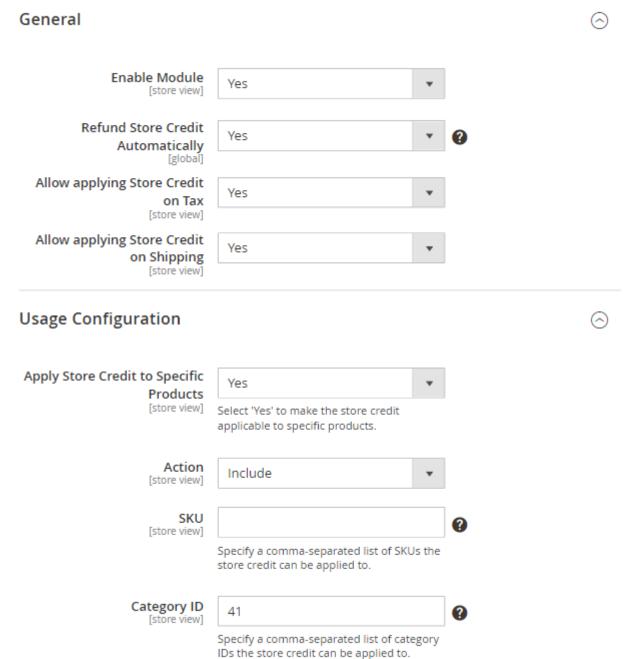
See the details in this guide.



Gift Card Premium: Store Credit

Now the product enjoys features of the Amasty Store Credit & Refund extension to allow your customers to redeem Gift Cards balances for store credit.

Configuration



Enable Module - set to Yes to enable refunding to Magento 2 store credit balance.

Refund Store Credit Automatically - select *Yes* if you want the **Refund to Store Credit** option to be set on the credit memo page by default.

Allow applying Store Credit on Tax - enable this option if you want to allow customers to apply store credit currency on taxes.



Allow applying Store Credit on Shipping - set to *Yes* to enable your customers to apply store credit balance on shipping.

You can also apply Store Credit to certain products by including/excluding lists of SKUs and categories. In the example above, we enabled the functionality for category 41, which is the category id for Gift Cards in the demo. You can also enable email notifications about the store credit balance updates. To learn about all the settings, please, refer to the Store Credit and Refund User Guide.

PWA for Gift Card Add-On

To get the most of the Gift Card Pro extension, install the PWA add-on. The software provides a faster, enhanced experience for the clients shopping from phones and tablets.

Before purchasing the PWA for Gift Card Add-On, please, acknowledge, that it requires

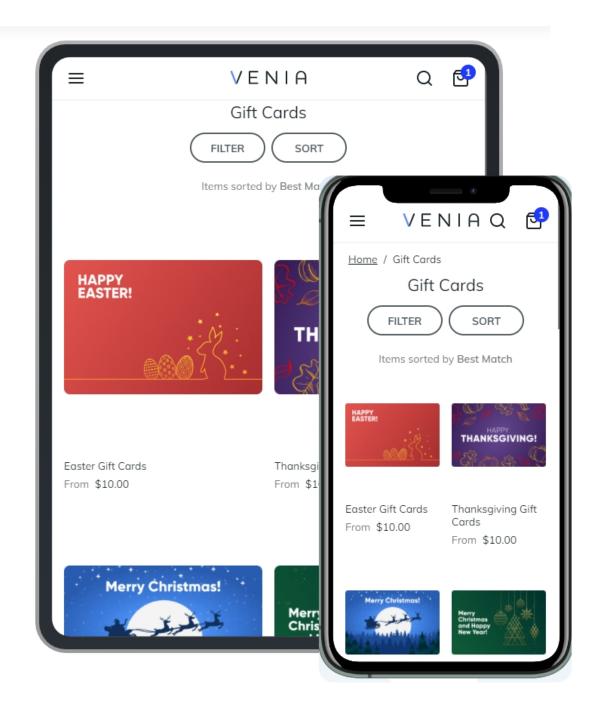
- the Gift Card Pro Extension;
- PWA theme and PWA Studio installed.

In order to correctly install a PWA add-on, please install the **corresponding GraphQL system package** first. For the correct name of it, please check the *composer.json file* of the main module. *For example,* the GraphQL system package name of the PWA add-on for the Blog Pro extension would be the following: **amasty/blog-graphql**

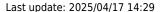
```
"name": "amasty/blog",
"description": "Amasty Blog Pro",
"require": {
   "php": ">=7.3.0",
     amasty/base": ">=1.13.4",
   "amasty/email-unsubscribe": "*",
   "amasty/cron-schedule-list": "*"
   "magento/framework": ">=102.0.0",
   "magento/module-catalog": "*
"suggest": {
    "amasty/blog-graphql": "Install blog-graphql module to activate Graphql and Blog Pro integration.",
                                                                                                            for Magento 2.4.0+ version."
    "amasty/module-blog-pro-to-builder": "Install Amasty BlogProToBuilder module to activate the integration with Custom Reports Builder extens
"type": "magento2-module",
"version": "2.10.4",
"license": [
"autoload": {
        "registration.php"
```

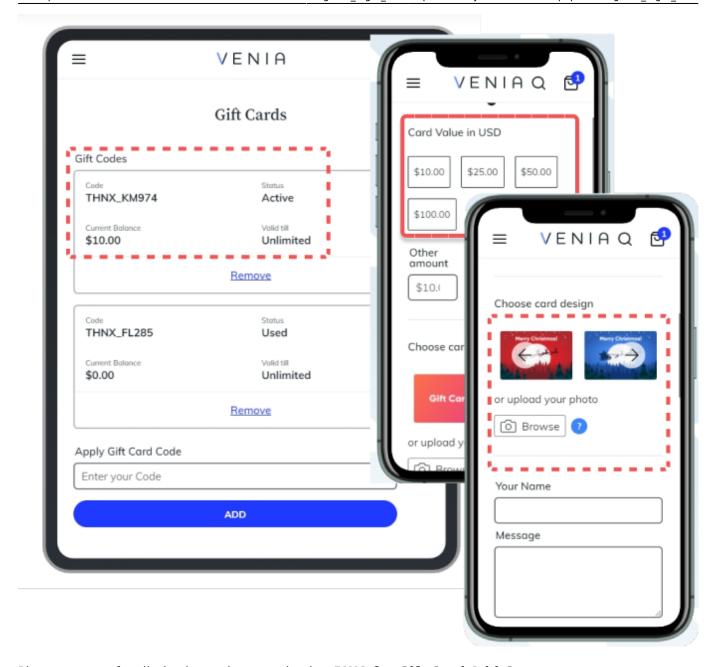
The add-on adapts interaction with the website to various screen resolutions to improve responsiveness and the overall client experience. Once the software is added, the Gift Card page will be displayed as follows:





Choosing the card value, its design, checking gift cards balance, and other features will be available with the enhanced mobile usability.

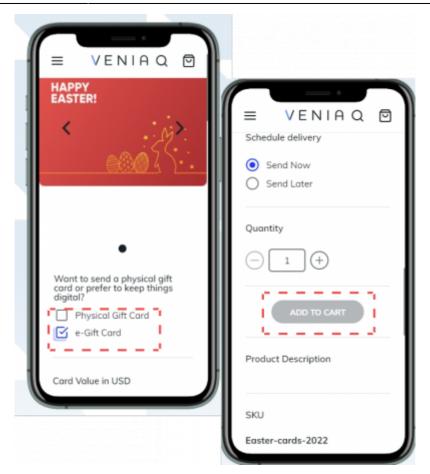




Please, note a few limitations when purchasing **PWA for Gift Card Add-On**:

- 1. The add-on doesn't include a widget that helps clients see their gift card balance on any page of the store. To check the information one needs to proceed to their account.
- 2. Customizable options, like wrapping the gift card, adding ribbons, are not compatible with the add-on.
- 3. The software doesn't support the virtual gift card type. When setting up the Gift Card product page, make sure the related options are disabled. Otherwise, the e-Gift Card type will be displayed on the page, but not available for adding to the cart.





Troubleshooting

Problem: images are not displayed in emails.

Solution: install the **Imagick** extension to display images for different email clients properly. If you are not sure how to install the necessary extension on the server correctly, please contact your administrator.

Find out more about the **Imagick** PHP extension here.

Additional packages (provided in composer suggestions)

To make additional functionality available, please install the suggested packages you may need.

Available for all tariff plans with no additional fees:

- ext-imagick Install this package to improve image processing for different email clients.
- amasty/module-gift-card-graph-ql We recommend installing this GraphQL module if you use Magento 2.4.2+.

Available as a part of an active product **subscription** or support subscription:

For Basic, Pro, and Premium versions:



- amasty/module-giftcard-account-adobe-payments Install this package for compatibility with Adobe Payment Services (Note: The Hyvä Checkout is currently unsupported).
- amasty/module-gift-card-rate-limiter Install this package to enable the gift card code request limitation functionality.

For **Pro and Premium** versions:

- amasty/module-giftcard-hyva-compatibility Install this package to ensure the Gift Card extension works with the Hyva Theme.
- amasty/module-gift-card-hyva-checkout Install this package to ensure the Gift Card extension works with Hyva Checkout.
- amasty/module-gift-card-account-hyva-checkout Install this package to ensure the Gift Card extension works with Hyva Checkout.
- amasty/module-gift-card-codes-auto-generation Install this package to enable the gift card codes autogeneration functionality.

For **Enterprise and Cloud** editions of all tariff plans:

• amasty/module-gift-card-live-search - Install this package for compatibility with Live Search and to display Amasty gift cards in the Live search results.

FAQ

Does the extension allow sending a gift card code to the customer who hasn't purchased it using the Admin Panel?

I'd like to apply discounts to gift cards. How can I do that?

How to activate the gift card account?

Is it possible to create a gift code account using a specific code from the pool?

Is it possible to use a gift card for several orders?

Show more articles →

Find out how to install the **Gift Card** extension for Magento 2 via Composer.

From:

https://amasty.com/docs/ - Amasty Extensions FAQ

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