For more details see the LGPD for Magento 2 extension page.

Guide for LGPD for Magento 2

Make your store compliant with the latest Brazil LGPD, EU GDPR and other legislative requirements. Create and manage privacy policy documentation, add consent checkbox to the registration and checkout pages, display cookie settings bar and aplly all features to cover customers' rights.

- Collect consents with privacy policy
- Create multiple consent checkboxes
- Display Cookie Policy popup
- Track privacy policy related activity in the actions log
- Approve or deny requests to delete users' accounts
- Automatically delete personal data

Extension Configuration

To configure the extension, you need to adjust LGPD and Cookie settings separately. First of all, please go to Stores \rightarrow Configuration \rightarrow Amasty Extensions \rightarrow Personal Data Protection.

Expand the General tab.

General

General

Enabled [store view]	Yes On the Frontend.	•	
Display Privacy Policy Popup on First Visit [store view]	Yes	•	0
Country Restrictions [store view]	EEA Countries	•	?
Log Guest Consent [website]	Yes	•	0
Log Auto-Cleaning [global]	Yes	•	?
Log Auto-Cleaning Period (Days) [global]	180		?

Enabled - set to Yes display the consents on the frontend.

Display Privacy Policy Popup on First Visit - enable the option to display Privacy Policy popup when a new customer opens the website.

If you've just installed the extension, the Privacy Policy template is the following:



Just replace the highlighted text with the data corresponding to your website by visiting the Privacy Policy section in the backend.

Moreover, the option allows you to display a popup with a new version of Privacy Policy to those users who have not accepted the policy yet with the notification about the updates. See how it works:

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GDPR for magento 2



Log Guest Consent - activate this option to log all consents given by guest visitors. Guest data will be displayed in the 'Consent Log' grid.

Log Auto-Cleaning - enable the automatic Consent and Action Logs cleaning.

Log Auto-Cleaning Period (Days) - the records that were saved for a longer period than the specified here will be automatically removed from Consent and Action Logs.

Customer's Account Privacy Settings

Customer's Account Privacy Settings



You can display or hide the following sections in the customers' accounts:

Allow Downloading Personal Data - set to Yes to let a customer download personal data in a CSV file.

Allow Anonymizing Personal Data - enable the option to let customers anonymize their personal data.

Allow Deleting Account - switch to Yes if you want a customer to be able to delete account.

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Allow Opting Out from Given Consent - If enabled, the section Given Consent will be added to customer account for customers to be able to opt in or opt out from given consent.

The checkboxes with the enabled option 'Hide the Checkbox after User Gave the Consent' will be displayed under the Given Consent section. When the option 'Hide the Checkbox after User Gave the Consent' is disabled for checkboxes, they will not be added to the Given Consent section since the system will always display these checkboxes on selected forms even if the consent was given. Please mind, that these options are enabled by default as they are strongly recommended according to the LGPD.

Display Data Protection Officer Information - if enabled, customers will be able to get information about your Data Protection Officer added to a separate section at their accounts.

Section Name - specify the frontend title for the extra tab.

Data Protection Officer information - provide any information you want to with the help of the editor.

In the customer's account the new tab called **Privacy Settings** is added:

Personal Data (GDPR)

Policies text

Read Privacy Policy Read Cookie Policy

Download personal data

Here you can download a copy of your personal data which we store for your account in CSV format.

Merge into one file

Current Password *

Download

Anonymise personal data

Anonymising your personal data means that it will be replaced with non-personal anonymous information and before that you will get your new login to your e-mail address (your password will stay the same). After this process, your e-mail address and all other personal data will be removed from the website.

I agree and I want to proceed



Delete account

Request to remove your account, together with all your personal data, will be processed by our staff. Deleting your account will remove all the purchase history, discounts, orders, invoices and all other information that might be related to your account or your purchases. All your orders and similar information will be lost.

You will not be able to restore access to your account after we approve your removal request.

I understand and I want to delete my account

Submit request

Given Consent

Here you can opt in or opt out from consents that were previously given.

- I have read and accept the privacy policy
- I accept Terms & Conditions.
- I confirm that I'm over 21 years old

Save

Data Protection Officer

If you have any questions, please contact your personal Data Protection Officer: (585) 229-3324



From this page, customers can:

- download all their personal data in the CSV format;
- anonymize their personal information;
- request for account removal;
- opt-in or opt-out from optional consent;
- see the contacts of the DPO.

Privacy Settings for Guests

Guest visitors have also some options to manage their personal data. Guests can't delete their accounts (as they don't have ones), but other options are available for them.

To get the info, guests should go to the **Orders and Returns** page.

O LUMA	Search entire store here Q
What's New Women \vee Men \vee Gear \vee Training \vee Sal	le
Home > Order Information	
Orders and Returns	
Order Information	
Order ID *	
Billing Last Name *	
Find Order By *	
Email	~
Email *	



Find a particular order and scroll down.

Order Information

Shipping Address	Shipping Method	Billing Address	Payment Method
John Doe 6092 Salem Ave Toronto, Ontario, A1B 2C3 Canada T: 5552293326	Flat Rate - Fixed	John Doe 6092 Salem Ave Toronto, Ontario, A1B 2C3 Canada T: 5552293326	Check / Money order
Download persona	al data		

Here you can download a copy of your personal data which we store for your order in CSV format.

Download

Anonymise personal data

Anonymising your personal data means that it will be replaced with non-personal anonymous information and before that you will get your new login to your e-mail address (your password will stay the same). After this process, your e-mail address and all other personal data will be removed from the website.

I agree and I want to proceed

Proceed

Here a guest visitor can download the data collected during the particular order processing or anonymise it.

Personal Data Deletion and Anonymization

Automatic Personal Data Deletion

In this section you may configure an **Automatic Personal Data Deletion** for customers that stopped using your website. You can set up the time interval from the last customer's order in days, and after it expires the extension will automatically create a deletion request on the '*Delete Requests*' grid.

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Configuration		Q 💄 admin 🕶		
Store View: Default Config 🔻 🕜		Save Config		
General		\odot		
Customer's Account Privacy Se	Customer's Account Privacy Settings 😔			
Personal Data Deletion and Anonymization				
Delete Personal Data of Abandoned Customer's Accounts [global] Abandoned Customer's Accounts Automatic Deletion Period (Days) [global]	Yes 💌 3650	•		
O Prevent Data Deletion	of Recent Orders			

Delete Personal Data of Abandoned Customer's Accounts - set to *Yes* to activate an automatic personal data deletion option.

Abandoned Customer's Accounts Automatic Deletion Period (Days) - specify the particular number of days after which personal data will be removed.

How it works:

Email Notifications

The extension will scan customers and their orders. If a customer's last order was made earlier than the specified number of days, the extension will create a deletion request. You may approve or reject it on a separate 'Delete Requests' grid.



Prevent Data Deletion of Recent Orders

When a customer asks to delete personal data and the request is approved, the extension deletes their account, subscriptions, and the data in orders, invoices, shipments, and credit memos. Given disabled, it could cause problem for a store owner as these should be stored for a specific period of time.

The feature keeps personal data untouched in orders, invoices, shipments and credit memos for the set period after deleting customer's account. When the period expires, the personal data in the documents will be automatically deleted.

Personal Data Deletion and Anonymization



Deletion of Personal Data in Recent Documents - choose *Delete* to remove data or set to *Don't Delete* to keep personal data untouched in documents.

Prevent Data Deletion Period (Days) - if you've chosen not to delete data, specify the particular period to keep the data. When the period expires, all the data will be removed.

Anonymization/Deletion of Personal Data for Orders in Specified Status(es) - if the option is set to *Don't Allow for Statuses*, a customer won't be allowed anonymizing and deleting their personal data if the order is now in one of the specified statuses. A store admin won't be able to approve a request for personal data deletion as well.

Order Statuses - select the order statuses to which the feature will be applied.

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Notifications Configuration

The extension supports two types of email notifications. These are:

- Anonymization Notifications
- Deletion Notifications

Email Notifications

○ Anonymization Notifications



O Deletion Notifications

Customers are able to anonymize their personal data. After anonymizing, they will get an email with the new credentials for login their account. For **Anonymization Notifications** you may specify:

- Email Sender
- Email Reply To
- Email Template

Proceed to **Deletion Notifications**.



Customer's Deny Notification

Here you may separately configure notifications for your managers and customers.

For managers it is possible to Notify Manager on Deletion Request and specify:

- Email Sender
- Send Email To
- Email Template

For Customer's Approval Notification and Customer's Deny Notification you can preconfigure:

• Email Sender

- Email Reply To
- Email Template

NEW: Now you can translate email templates automatically. Templates will be converted in the appropriate language according to the store view.

Cookie Consent Configuration

To give your customers the opportunity to regulate their cookie usage, please go to **Stores** \rightarrow **Configuration** \rightarrow **Amasty Extensions** \rightarrow **Cookie Consent**.

Cookie Policy Tab

Expand this tab to configure the basic setting of the extension.

General Settings

Enable Cookie Deligy Day			1
Enable Cookie Policy Bar [store view]	Yes	•	
			_
Allow Customers to Close Cookie Bar	Yes (Recommended)	•	
[store view]			-
Hide the Cookie Bar if No Decision Was Taken	No (Recommended)	•	?
[store view]			
Country Restrictions [store view]	EEA Countries	•	?
			_
Log Guest Cookie Consent [website]	Yes	•	?
Cookie Log Auto-Cleaning Period (Days)	180		?
[global]			

Check this guide to see how to configure each cookie setting properly.

Cookie Bar Types

Cookie Bar Style - choose the cookie bar type suitable for your store:

• Classic bar. It can be displayed either on top or in footer of the page. It contains cookie policy

text and buttons.



We use cookies to help improve our services, make personal offers, and enhance your experience. If you do not accept optional cookies below, your experience may be affected. If you want to know more, please read the Cookie Policy -> We use cookies to improve our services, make personal offers, and enhance your experience. If you do not accept optional cookies below, your experience may be affected. If you want to know more, please, read the Cookie Policy

ACCEPT COOKIES

CUSTOM SETTINGS

• **Side Bar**. Pop Up with Toggles contains additional info about each cookie group and a customer can easily adjust the consent within the first interaction.

Essential

Necessary cookies enable core functionality of the website. Without these cookies the website can not function properly. They help to make a website usable by enabling basic functionality.

More Information

Marketing



Marketing cookies are used to track and collect visitors actions on the website. Cookies store user data and behaviour information, which allows advertising services to target more audience groups. Also more customized user experience can be provided according to collected information.

More Information

Google Analytics



A set of cookies to collect information and report about website usage statistics without personally identifying individual visitors to Google.

More Information

We use cookies to help improve our services, make personal offers, and enhance your experience. If you do not accept optional cookies below, your experience may be affected. If you want to know more, please read the Cookie Policy -> We use cookies to improve our services, make personal offers, and enhance your experience. If you do not accept optional cookies below, your experience may be affected. If you want to know more, please, read the Cookie Policy

ACCEPT COOKIES

ALLOW ALL COOKIES

• **Pop Up**. It is displayed in the center of a page.





If customers accepts all cookies regardless of a bar type, the cookie bar automatically disappears. If they want to find extra information or allow specific cookies by clicking **Custom Cookies** (button name is customizable), they will see the following popup:



Thus, they can click the toggles and accept the particular cookies only.

From this popup, they can also find extra details about each cookie type by clicking **More Information** in the popup and see the info:

Marketing

Marketing cookies are used to track and collect visitors actions on the website. Cookies store user data and behaviour information, which allows advertising services to target more audience groups. Also more customized user experience can be provided according to collected information.

Cookie Name	Cookie Provider	Cookie Description	Cookie Lifetime	Cookie Type
recently_viewe d_product	Magento	Stores product IDs of recently viewed products for easy navigation.	1500	1st Party
recently_viewe d_product_pre vious	Magento	Stores product IDs of recently previously viewed products for easy navigation.	1200	1st Party
recently_comp ared_product	Magento	Stores product IDs of recently compared products.	1200	1st Party
recently_comp ared_product_ previous	Magento	Stores product IDs of previously compared products for easy navigation.	1500	1st Party

DONE

We use cookies to help improve our services, make personal offers, and enhance your experience. If you do not accept optional cookies below, your experience may be affected. If you want to know more, please read the Cookie Policy -> We use cookies to improve our services, make personal offers, and enhance your experience. If you do not accept optional cookies below, your experience may be affected. If you want to know more, please, read the Cookie Policy

ACCEPT ALL COOKIES

ACCEPT SPECIFIC COOKIES

Extra Frontend Option

The extension also adds a special link to the store footer so that customers could find information about cookies and revoke prevously given consents any time. The data is also displayed in the pop-up.



See possible customization options and frontend examples in this guide.

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Geo IP Data Configuration

The extension uses Geo IP Database to detect site visitors' location. Please, go to **Stores** \rightarrow **Configuration** \rightarrow **Amasty Extensions** \rightarrow **Geo IP Data**.



Databases are required for the correct work of the LGPD module. Also you need to install php bcmath or gmp extension on your server.

You can get the databases automatically or import your own data.

Hit the **Download and Import** button to make the extension download the updated CSV dump file and import it into your database automatically.

To import the files from your own source, use the **Import** option. Path to the files should look like this (the part 'var/amasty' should be replaced with your folders' names):

```
var/amasty/geoip/GeoLite2-City-Blocks-IPv4.csv
var/amasty/geoip/GeoLite2-City-Blocks-IPv6.csv
var/amasty/geoip/GeoLite2-City-Locations-en.csv
```

In the Import section, the **Import** button is grayed out by default. It will be available right after you upload the CSV files. The red error notification will switch to green success notification when the import is completed.

Debug Mode

You can enable IP forcing, which makes it possible to set a specific IP address that will be used instead of the visitor's real IP address when determining geolocation. The feature is useful while configuring or testing the extension.

Debug

Enable Force IP [global]	Yes	•
Force IP Address [global]	192.0.2.1	
	You can set IP address for testing. Please be careful to avoid issues on production.	þ

Enable Force IP - set to Yes to replace the real IP address.

Force IP Address - specify the address to use instead of a real one.

Data Management from the Admin Panel

With the extension, you can download, delete or anonymise customers' data from the admin panel. For example, if a customer can't log in to an account and asks you to anonymise the data, you can easily do it.

Proceed to **Customers** \rightarrow **All Customers** and choose a particular one.



Patricia Jones

In the **Personal Data** dropdown you can choose the appropriate action to be done with a customer's data. For example, click Anonymise and confirm the action. Check the result.

anonymous932564d62f anonymous3848b Q L admin 🗸 b4bc1						
Rocot	Create Reset Order Password		Force Sign- In	Personal Data 🔻	Save and Continue Edit	Save Customer
CUSTOMER INFORMATION	Account Inform	atio	on			
Customer View	Associate to Website	*	Main Website	· 0		
Account Information	Group	*	General	•		
Addresses			Disable Auto VAT ID	matic Group Ch	ange Based on	
Orders	Name Prefix		anonymous959	98dcd541		
Shopping cart	First Name	*	anonymous932	2564d62f		
Newsletter	Middle Name/Initial		anonymous5df	fd7a10e5		
Billing Agreements	Last Name	* [anonymous384	48bb4bc1		
Product Reviews	Name Suffix		anonymous183	335f144f		

Cookie Management Grids

Cookie Grid

To manage all the existing cookies, go to **Customers** \rightarrow **Cookies**.

Last update: 2021/06/04 13:32

							- 🔻	Filters
Action	1S	▼ 22 records found		2	0 🔻 per page	<	1 of 2	>
×	ID	Cookie Name	Cookie Provider	Cookie Group	Description	Cookie Lifetime	Cookie Type	Action
	1	PHPSESSID	Magento	Essential	To store the logged in user's username and a 128bit encrypted key.This information is required to allow a user to stay logged in to a web sitewithout needing to submit their username and password for each page visited. Without this cookie, a user is unabled to proceed to areas of the web site that require authenticated access.	180	1st Party	Edit
	2	private_content_version	Magento	Essential	Appends a random, unique number and time to pages with customer content to prevent them from being cached on the server.	300	1st Party	Edit
	3	persistent_shopping_cart	Magento	Essential	Stores the key (ID) of persistent cart to make it possible to restore the	1200	1st Party	Edit

With the extension you can easily track and sort all cookies on a separate grid by its ID, Name,

To view or change the configuration of a cookie, click *Edit* in the **Action** column.

To delete cookies, tick them and choose *Delete* option in the **Actions** dropdown menu.

cart for an anonymous

Q 💄 admin 🗸

magento_2:lgpd https://amasty.com/docs/doku.php?id=magento_2:lgpd

Add New Cookie

Cookies	

Group, Description and the Lifetime.

To create a new cookie, hit the Add New Cookie button.

Settings		
Enabled		Yes
Cookie Name	* p	rivate_content_version
Cookie Provider	М	lagento
Description	* S	how / Hide Editor
		$aragraph$ \bullet B <i>I</i> U E Ξ Ξ Ξ \bullet i Ξ \bullet <i>B I</i> U

cached on the server.

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1st Party

Essential

Cookie Name - specify the title of the cookie.

Cookie Lifetime [global]

Cookie Type

Cookie Group

Description - fill in some information about the usage of the cookie.

Cookie Lifetime - set the lifetime of a cookie that will be displayed to customers on the Cookie CMS page.

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Appends a random, unique number and time to pages with customer content to prevent them from being

POWERED BY TINY

Cookie Group - assign the cookie to a particular group.

Cookie Categories

To arrange cookies into essential and optional categories, go to **Customers** \rightarrow **Cookie Groups**.

1 demouser

Save

Save and Continue Edit

27/50

← Back

New	Cookie

With the extension you can manage all your cookie categories in a handy grid.

Coo	kie	Group)S					👤 den	nouser 🔻
							Ad	d New Gi	roup
								•	' Filters
Action		▲ 4	records found	20	•	per page	<	1 of 1	>
	ID	Group Name	Description				ls Essential	ls Enabled	Action
	1	Essential	Necessary cookies enable core functionality of the wel website can not function properly. They help to make functionality.				Yes	Yes	Edit
	2	Marketing	Marketing cookies are used to track and collect visitors store user data and behaviour information, which allo more audience groups. Also more customized user ex according to collected information.	ws advertising	servi	ices to target	No	Yes	Edit
	3	Google Analytics	A set of cookies to collect information and report about personally identifying individual visitors to Google.	ıt website usag	e sta	atistics without	No	Yes	Edit
	5	New Category	New Category				No	Yes	Edit

On the grid the **ID**, **Cookie Group Name** and **Description** are displayed. Also you can see if each group *Is Essential* and *Is Enabled*.

To configure any group, click *Edit* in the **Action** column.

To delete several groups in one click, tick them and choose *Delete* option in the **Actions** dropdown menu.

To create a new category, click **Add New Group**.

New Cookie Gr	oup		Ŧ	demouser 🔻
	← Ва	ack Save and	Continue Edit	Save
Settings				
Enabled	Ves			
ls Essential	No No			
Cookie Group Name * [store view]	Marketing			
Description * [store view]	Marketing cookies are visitors actions on the user data and behavio allows advertising serv audience groups. Also experience can be pro- collected information.	website. Cookies store our information, which rices to target more more customized use	e	
Assigned Cookies	recently_viewed_produces recently_compared_produces recently_compared_produ			

Enabled - choose *Yes* to activate the group.

Is Essential - set to *Yes* to make the group obligatory. In this case the customers will have to allow this cookie group to get access to the website.

Cookie Group Name - specify the title of the cookie group that will be displayed to the customers on the frontend and on the grid in admin panel.

Description - fill in the information about the usage of the group so that the customers could decide whether to allow this group or not.

Assigned Cookies - select the cookies to include in the group.

Save the configuration.

Here customers can choose which cookie categories they allow to process:

O LUMA	Search entire store here Q
What's New Women Men Gear Training Sale	
Home > Cookie Settings	
Cookie Settings	Allow all Save
Essential Cookies Necessary cookies enable core functionality of the website. Without these cookies the website can no a website usable by enabling basic functionality. List of cookies the Essential group collects v	ot function properly. They help to make
Marketing Cookies Marketing cookies are used to track and collect visitors actions on the website. Cookies store user dat allows advertising services to target more audience groups. Also more customized user experience can information.	
Google Analytics Cookies A set of cookies to collect information and report about website usage statistics without personally id List of cookies the Google Analytics group collects	lentifying individual visitors to Google.

The extension adds a 'Cookie Settings' link to the footer so that the customers can easily reset cookie usage conditions any time they need:



Cookie Consents

To find the list of all consents and customers data, go to **Customers** \rightarrow **Cookie Consents**.

Cookie Consents Log

🝸 Filters 🛛 💿

● Default View ▼

🌣 Columns 👻

of 1

1

💄 demouser 👻

4 records found

20 💌 per page

Customer Id	Customer Name	Customer Email 🛛 🗍	lp Address	Website	Date	Consent Status
0	Guest	-	82.209.247.0	Main Website	Oct 7, 2021 11:48:25 AM	Essential: Allowed Marketing: Allowed
3	Jane Green	jane_green@example.com	213.184.226.0	Main Website	Feb 28, 2020 11:49:51 AM	Essential: Allowed
2	Peter Brown	peter_brown@example.com	213.184.226.0	Main Website	Feb 28, 2020 11:47:59 AM	Essential: Allowed Marketing: Allowed
1	Veronica Costello	roni_cost@example.com	213.184.226.0	Main Website	Feb 28, 2020 11:45:34 AM	All Allowed

You can find all needed info in one place. The grid allows to track consents by customer **Name**, **Email**, **IP Address**, **Website**, **Consent Type**, **Date** and **Consent Status**. This data can be useful for different consents analysis.

LGPD Management Grids

The module contains the number of grids needed for efficient LGPD management.

Checkboxes Management

With the extension it is possible to create multiple independent checkboxes on a form with their own settings. Please navigate to **Amasty** \rightarrow **Personal Data Protection** \rightarrow **Consent Checkboxes** grid to view and manage all checkboxes.

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							New Check	cbox
					Y Filter	rs 💿 Default View	• 🗘 🗘	umns 🔻
Action Delete		3 records fou selected)	und (1		20	✓ per page <	1 of 1	>
	Name	Enable	ls Required	Hide the Checkbox after User Gave the Consent	Log The Consent	Checkbox Location	Checkbox Position	Action
	Privacy Checkbox	ENABLED	Yes	Yes	Yes	Registration, Checkout, Contact Us, Newsletter Subscription	0	Edit
	Terms & Conditions	ENABLED	Yes	Yes	No	Registration, Checkout	1	Edit
~	Age Verification	DISABLED	Yes	Yes	Yes	Registration, Checkout, Newsletter Subscription	2	Edit

On the grid you can see each checkbox settings.

To remove them in bulk, tick the necessary ones and choose the **Delete** option in the *Actions* dropdown.

To create a new one, hit the New Checkbox button.

General

Checkbox Name	*	Privacy Checkbox
Checkbox Code	*	privacy_checkbox
Enabled		Yes
Confirmation Required		Yes 🕜
Hide the Checkbox after User Gave the Consent		Yes
		If enabled, the system will always log consents to the checkbox. Moreover, the checkbox will be also added to customer account under the section 'Given Consent' to opt in or opt out from consent.
Checkbox Position		0
Checkbox Location	*	Default Magento Forms
Checkbox Location	*	Registration
Checkbox Location	*	Registration Checkout
Checkbox Location	*	Registration Checkout Contact Us
Checkbox Location	*	Registration Checkout
Checkbox Location	*	Registration Checkout Contact Us
Checkbox Location		Registration Checkout Contact Us
	*	Registration Checkout Contact Us Newsletter Subscription
	*	Registration Checkout Contact Us Newsletter Subscription I have read and accept the privacy policy You can use the <a> tag in the text and also the {link} variable to insert the privacy policy link into the checkbox text. Example: I have read and accept

Checkbox Name - specify the title of a checkbox for internal use.

Checkbox Code - set the code of the checkbox.

Enabled - switch to Yes to activate the check on the frontend.

Confirmation Required - if enabled, a customer will have to give the consent to submit an action.

Hide the Checkbox after User Gave the Consent - if enabled, the system will always log consents to the checkbox. Moreover, the checkbox will be also added to customer account under the section 'Given Consent' to opt in or opt out from consent. The checkbox will be displayed again in case you introduce changes to the privacy policy. If tje option is disabled, an admin can choose whether to log the consents or not.

Log the Consent - if enabled, customer's consent will be saved in the 'Consent Log' grid.

Keep in mind, that if you disable **Hide the Checkbox after User Gave the Consent**, the checkboxes will not appear in the customer account settings, as customers will have to give their consents every time on the store pages.

Checkbox Position - define the checkbox position among other checkboxes on the frontend. The feature helps to set the order of several checkboxes in case they are displayed in one place. 0 is the highest priority.

Checkbox Location - select the pages and forms to which a particular checkbox will be applied.

Checkbox Text - provide the content of the checkbox. You can use the <a> tag in the text and also the {link} variable to insert the privacy policy link into the checkbox text. *Example: I have read and accept the privacy policy.*

Consent Link Type - choose the type of the link: it can be either **GDPR Privacy Policy** (which is similar to LGPD) link or link to any **CMS Page**. If the second variant is chosen, select the page to which link will direct customers.

This is how checkboxes are displayed on the registration page:

Sign-in Information

Email *

Password *

Password Strength: No Password

Confirm Password *

I have read and accept the privacy policy *

- I accept Terms & Conditions. *
- I confirm that I'm over 21 years old *
- * Required Fields

Create an Account

If a customer clicks on any policy, a CMS page will be displayed in a popup. For instance, click on the *Terms & Conditions* link:
	GDPR for magento 2 EXTENSION PAGE \rightarrow E	end
Up for	Terms & Conditions	I (NEW 1
in Inf	Welcome to luma@example.com!	ent Setti
	These terms and conditions outline the rules and regulations for the use of Luma Website's Website, located at https://gdpr-m2.magento-demo.amasty.com/.	ckend
and a	By accessing this website we assume you accept these terms and conditions. Do not continue to use luma@example.com if you do not agree to take all of the terms and conditions stated on this page.	
rd *	The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and all Agreements: "Client", "You" and "Your" refers to you, the person log	sts Grid
ord Stre	on this website and compliant to the Company's terms and conditions. "The Company", "Ourselves", "We", "Our" and "Us", refers to our Company. "Party", "Parties", or "Us", refers to both the Client and ourselves. All terms refer to the offer, acceptance and consideration of	ents
n Passw	payment necessary to undertake the process of our assistance to the Client in the most appropriate manner for the express purpose of meeting the Client's needs in respect of provision of the Company's stated services, in accordance with and subject to, prevailing law of Netherlands. Any use of the above terminology or other words in the singular, plural,	nd
ve read	capitalization and/or he/she or they, are taken as interchangeable and therefore as referring to same.	on a Page
.ept ten	Cookies	igs in a
ed Fields	We employ the use of cookies. By accessing luma@example.com, you agreed to use cookies in agreement with the Luma Website's Privacy Policy.	count (l' able!)
te an Ac	Most interactive websites use cookies to let us retrieve the user's details for each visit. Cookies are used by our website to enable the functionality of certain areas to make it easier for neonle	gs Page log Pag
Logip v	I HAVE READ AND ACCEPT	on Custe
Tutor	lai and and an and an	

Countries Restrictment - it is possible to adjust each checkbox visibility according to a customer location. Enable the checkbox for **All Countries**, **EEA Countries** or provide **Specified Countries** in the list below.

Consent Log

Collect and track all customer consents in one grid. Here you will also see if a customer has revoked optional consents at Account Privacy Settings.

Con	Consent Log							
			T Filt	ters O	Default View 👻 🔅	Columns •	• ± 6	xport ▼
Actior	ns 🔺	11 records fo	und	20	▼ per page	<	1 of 1	>
Delet	e Customer Name	Remote IP Address	Email	Date	Checkbox Location	Policy Version	Website	Action
	Moris Barns	213.184.226.0	moris_001@yahoo.com	Oct 19, 2018 9:46:05 AM	Registration	1.2	Main Website	Accept
	Veronica Costello	213.184.226.0	roni_cost@example.com	Oct 19, 2018 10:05:13 AM	Newsletter Subscription	1.2	Main Website	Accept
	Liza Moore	213.184.226.0	sunshine@example.com	Oct 19, 2018 10:11:20 AM	Contact Us	1.2	Main Website	Accept
	Greg Pratt	213.184.226.0	pratt712@example.com	Oct 19, 2018 10:15:58 AM	Checkout	1.2	Main Website	Accept
	Mary Ditt	213.184.226.0	maryditt@example.com	Oct 30, 2018 10:42:48 AM	Registration	1.2	Main Website	Accept
	Veronica Costello	82.209.247.0	roni_cost@example.com	May 28, 2020 8:51:47 AM	Optional Consent at Account Privacy Settings	1.2	Main Website	Accept
	Veronica Costello	82.209.247.0	roni_cost@example.com	May 28, 2020 8:51:47 AM	Optional Consent at Account Privacy Settings	1.2	Main Website	Accept
	Guest	82.209.247.0	customer1@cust.com	Jul 20, 2020 1:47:31 PM	Newsletter Subscription	1.2	Main Website	Accept
	Guest	82.209.247.0	customer2@cust.com	Jul 20, 2020 1:54:42 PM	Contact Us	1.2	Main Website	Accept

See each Customer Name, Remote IP Address, Email, Checkbox Location, Policy Version, Websites and a customer Action.

For guests, the extension gets all possible data. If, for example, email is not specified, on the grid it will be displayed as '-'. Also, guests will see the checkboxes even though they have already given their consents.

To delete consents in bulk, just tick the necessary ones and choose the **Delete** options from the *Actions* dropdown.

You may also apply multiple filters to sort out specific consents.

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		Y Filt	ters 💿 Default View 🗸	🏠 Columns 👻 🏝 Export 🗸	
Date		Checkbox Location	Customer ID	Remote IP Address	
from	08/5/2020	Checkout ×	268	213.184.226.0	
to	09/5/2020	Contact Us ×			
Email	ost@example.com	ttings	at Account Privacy Se	Website Main Website ×	
Action		C O Default Magento Form			
Decline	e ×	🗹 Checkout			
		🗹 Contact Us		Cancel Apply Filters	
		Newsletter S	ubscription	117	
Action	15 🔻 17 recon	Amasty Extension Forr		re (1 of 1)	
Action		Blog Pro	er pag	ge < 1 of1 >	
	Customer ID	Ne 🗌 Comme	ent Form	Date Checkbox Location	
	10 Moris Barn		Registration Form 🖵	Oct 19, Registration 2018 9:46:05 AM	
	1 Veronica Co	Don	ie	Oct 19, Newsletter	

Action Log

To check customers' actions, go to **Customers** \rightarrow **Personal Data Protection** \rightarrow **Action Log**.

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Action Log					Q 💄 admin 🗸
		•	Filters Oe	fault Viev	V 🔻 🏠 Columns 🔻
Actions Actions		20	 per page 	<	1 of 1 >
Customer Name	IP Address	Date	Action 1		Comment
anonymous02d156658d anonymous210e315bcb anonymous01e338120e anonymousfcb4d0997b anonymous79cb7fbf57	82.209.247.0	Oct 21, 2020 2:20:26 PM	Data Anonymised by Admin		
anonymous9598dcd541 anonymous932564d62f anonymous5dfd7a10e5 anonymous3848bb4bc1 anonymous18335f144f	82.209.247.0	Oct 22, 2020 10:02:48 AM	Data Anonymised by Admin		
Guest	82.209.247.0	May 27, 2022 6:37:08 AM	Data Anonymised by Guest		
Guest	82.209.247.0	May 27, 2022 6:35:43 AM	Failed Data Anonymization by Guest		We can not anonymize order
	82.209.247.0	Nov 6, 2020 10:37:17 AM	Personal Data Deleted by Admin		
Veronica Costello	82.209.247.0	Feb 2, 2022 10:55:04 AM	Personal Data Downloaded by Customer		
	82.209.247.0	Feb 9, 2022 6:48:58 PM	Personal Data Downloaded by Customer		

On the grid you can see all actions performed by store users and admins regarding privacy policy consents and the LGPD-related account management.

Filter the data by the following actions:

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		Filters	● Default View ▼	🏠 Columns 👻			
		Action					
		Select		▲			
		Delete Reque	st Submitted				
		Delete Reque	st Approved				
		Delete Request Denied					
		Data Anonym	iised by Customer				
		Data Anonym	iised by Admin				
		Data Anonym	iised by Guest				
		🔄 Failed Data A	nonymization by Guest				
		🔄 Failed Data A	nonymization by Custome	r 📃			
	+	Personal Data	a Deleted by Admin				
uppie of by Admin		Personal Data	a Downloaded by Custome	er			
ymised by Admin		Personal Data	a Downloaded by Guest				
ymised by Admin			Done				

Delete Requests Management

When a customer requests for account removal, the request appears on the special grid. Please, go to **Customers** \rightarrow **Delete Requests**.

Delete Requests

	Actions Approve Delete Request(s)	3 r	ecords found	Filte			Columns ▼ of 1
ł	Deny Delete Request(s)	ed	Customer Name	Customer Email	Initiator of Deletion	Completed Orders Qty	Pending Orders Qty
	Jun 15, 2018 3 PM	:55:05	Jane Doe	janedoe@example.com	Automatic	3	1
	Jun 15, 2018 3 PM	:58:48	Veronica Costello	roni_cost@example.com	Customer's request	2	0
	Jun 15, 2018 3 PM	:58:55	Veronica Costello	roni_cost@example.com	Automatic	5	2

On the grid you can see all incoming requests. You can **approve** or **deny** any request:

- Select the requests you want to reply;
- Choose the appropriate option from the Actions dropdown menu;
- Hit the **Submit** button.

When a new delete request appears, store admin will see the notification in the admin panel.



Privacy Policy Document Management

To manage the privacy policy documentation, please, go to **Customers** \rightarrow **Privacy Policy**.

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Actions					20 • pe	er page	1 of 1	
■▼	ld	Date Created	Version Number	Last Edited	Last Edited By	Comment	Status	Action
	1	Jun 15, 2018 3:50:49 PM	1.0	Jun 15, 2018 3:50:49 PM	admin admin	Privacy Policy	Disabled	Edit
	2	Jun 15, 2018 3:51:38 PM	1.2	Jun 15, 2018 3:51:38 PM	admin admin	Privacy Policy (GDPR Compliant)	Enabled	Edit
	3	Oct 31, 2018 10:10:42 AM	1.2.1	Oct 31, 2018 10:12:04 AM	admin admin	Privacy Policy (GDPR Compliant)	Draft	Edit

On the grid you can manage the existing privacy policy documents: create, update, and delete them. For your convenience, the inline edit is available:



Kindly be informed that Active or Disabled Privacy Policy cannot be amended. Please use the CLONE function to create a new Privacy Policy version and amend the text.

Hit the Add New Policy button to create a new privacy policy document.

Comment	*	Privacy Policy (GDPR Compliant)
Version	*	1.2
Status		Enabled 💌
Policy [store view]	*	Show / Hide Editor
		🚧 🚱 B I U ABC 📰 📰 📰 Heading 2 🔹 Font Family 🔹 Font Size 🔹
		X 🗈 🏝 🍓 🖓 🖄 🗄 注 注 注 詳 評 🕊 🍼 🔍 📼 🖉 🖉 🖛 🗛 • 💇 •
		M = = = + + + + = = - 2 = ×, ×' Ω = + + + =
		III III III III III III III III III II
		What information do we collect about you?
		We collect information about you when you register with us or place an order for products or services. We also collect information when you voluntarily complete customer surveys, provide feedback, subscribe to newsletter and contact us. Website usage information is collected using cookies.
		The following information is collected upon placing an order with Amasty: first and last name, e-mail address, billing details, company information such as company name and tax number. We require this information to enter into a binding contract (which is a purchase our products), to issue invoices, credit memos and other legal documents. This information is stored for a legal reasons.
		How will we use the information about you?
		We collect information about you to process your order, manage your account, and, if you agree, to e- mail you about status of your order, status of your payment, delivery instructions, information about other products and services we think may be of interest to you.
		We use your information collected from the website to personalise your repeat visits to our website. If you agree, we shall pass on your personal information to our group of companies so that they may Path: h2 » strong

- **Comment** specify the privacy policy title;
- **Policy Version** set the privacy policy version;
- Policy Status change the privacy policy status;
- **Policy Content** fill in the privacy policy text using the WYSIWYG editor.

To create the privacy policy documentation in additional language, please, switch to another store view using the **Store View** dropdown menu. Choose the required store view and specify the policy in the corresponding language.

When the privacy policy document is ready, hit the **Save** button to return to the grid. Also, you can state the version as **Draft** if it is not completely ready.

This is how the privacy policy document looks for store visitors:



Place Links To Privacy Policy On Store Pages

To place a link to your Privacy Policy to any store CMS page/block, please, complete the next steps:

1. Create a CMS page and add the 'Amasty Privacy Policy' widget to this page. The widget will automatically display an active Privacy Policy text.

New Page				👤 demouser 👻
	← Back	Reset	Save and Continue Edit	Save Page
Enable Page	Ves 🕐			
Page Title	GDPR Policy			
Content 🖌				
Content Heading				
Show / Hide Editor	t Widget Ins	ert Variable		
{{widget type="Amasty\Gdpr\Blo	ock\Widget\Policy"]	}}		11

If you want to assign different URLs to multilingual Privacy Policy texts, you should create multiple CMS pages with different URLs and assign each page to a particular store view. Remember to insert the 'Amasty Privacy Policy' widget to each CMS page.

2. Choose any existing CMS page/block to which you want to add a link to a Privacy Policy. Then, via the 'Link to CMS Page' widget, place to this page a link to a CMS page (with a Privacy Policy text), created on the previous step.

Footer Links Block

← Back	Delete Block	Reset	Save and Co	ntinue Edit	Save Block
Enable Block	Ves				
Block Title *	Footer Links Block				
ldentifier *	footer_links_block				
Store View *	All Store Views Main Website				
	Main Website Sto Default Store Vie				
Show / Hide Editor Insert W	/idget Insert Im	age In	sert Variable		
<ul class="footer links"> <li class="nav item"><a href="{{sto
<li class=" item"="" nav=""><a href="{{sto
{{widget type=" magento\cms\l<="" td=""><td>re url="customer-servi</td><td>ice"}}">Custo</td><td>mer Service</td>-	re url="customer-servi	ice"}}">Custo	mer Service		e_id="9"}}
<li class="nav item"> 					

3. Check how the link displays on the frontend:

GEAR DEALS

Bags Fitness Equipment

Compare Products

You have no items to compare.

My Wish List

You have no items in your wish list.







When a customer clicks the link to a CMS page with Privacy Policy, the widget loads the Privacy Policy text according to the store view.

Cron Tasks List

To manage all existing cron tasks, please, go to **System** \rightarrow **Cron Tasks List**.

Cron Tasks List								
							Run Cron	
0	Last Cro	on Activity: 58 minutes 56 seconds ago						
				Filters	 Def 	ault View 🔻	🔅 Columns 👻	
Action	15	 407 records found 		20 •	per page	۲.	of 21 >	
V	ID 1	Job Code	Status	Created At	Scheduled At	Executed At	Finished At	
	1	amasty_gdpr_send_consent_requests	SUCCESS	Mar 29, 2019 6:57:14 AM	Mar 29, 2019 6:57:00 AM	Mar 29, 2019 6:57:23 AM	Mar 29, 2019 6:57:23 AM	
	2	amasty_gdpr_send_consent_requests	SUCCESS	Mar 29, 2019 6:57:14 AM	Mar 29, 2019 6:58:00 AM	Mar 29, 2019 7:03:27 AM	Mar 29, 2019 7:03:27 AM	
	3	amasty_gdpr_send_consent_requests	SUCCESS	Mar 29, 2019 6:57:14 AM	Mar 29, 2019 6:59:00 AM	Mar 29, 2019 7:03:27 AM	Mar 29, 2019 7:03:27 AM	
	4	amasty_gdpr_send_consent_requests	SUCCESS	Mar 29, 2019 6:57:14 AM	Mar 29, 2019 7:00:00 AM	Mar 29, 2019 7:03:27 AM	Mar 29, 2019 7:03:27 AM	
	5	amasty_gdpr_send_consent_requests	SUCCESS	Mar 29, 2019 6:57:14 AM	Mar 29, 2019 7:01:00 AM	Mar 29, 2019 7:03:27 AM	Mar 29, 2019 7:03:27 AM	
	6	amasty_gdpr_send_consent_requests	SUCCESS	Mar 29, 2019 6:57:14 AM	Mar 29, 2019 7:02:00 AM	Mar 29, 2019 7:03:27 AM	Mar 29, 2019 7:03:27 AM	
	7	amasty_gdpr_send_consent_requests	SUCCESS	Mar 29, 2019 6:57:14 AM	Mar 29, 2019 7:03:00 AM	Mar 29, 2019 7:03:27 AM	Mar 29, 2019 7:03:27 AM	
	8	amasty_gdpr_send_consent_requests	SUCCESS	Mar 29, 2019 6:57:14 AM	Mar 29, 2019 7:04:00 AM	Mar 29, 2019 7:11:59 AM	Mar 29, 2019 7:11:59 AM	
	9	amasty_gdpr_send_consent_requests	SUCCESS	Mar 29, 2019 6:57:14 AM	Mar 29, 2019 7:05:00 AM	Mar 29, 2019 7:11:59 AM	Mar 29, 2019 7:11:59 AM	
	10	amasty_gdpr_send_consent_requests	SUCCESS	Mar 29, 2019 6:57:14 AM	Mar 29, 2019 7:06:00 AM	Mar 29, 2019 7:11:59 AM	Mar 29, 2019 7:11:59 AM	

Here, you can see all the existing cron tasks and their statuses. Run cron tasks and generate their schedule by clicking the 'Run Cron' button. Also, delete tasks in bulk, apply filtering and sorting options when it is needed.

Find out how to install the LGPD extension via Composer.

×

From: https://amasty.com/docs/ - **Amasty Extensions FAQ**

Permanent link: https://amasty.com/docs/doku.php?id=magento_2:lgpd

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