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See how the Magento 2 Subscriptions & Recurring Payments extension works:

- frontend demo
- backend demo

Guide for Subscriptions & Recurring Payments for Magento 2

Boost sales of regular products using subscription options. Get more recurring purchases with Magento 2 Subscriptions & Recurring Payments extension.

- Sell regular products on a subscription basis
- Set initial fees and enhance customers loyalty with free trials
- Get recurring payments via PayPal and Stripe
- Send notifications to customers about the changes in their subscription status
- Let customers manage all subscriptions in a separate tab
- Hyva-ready storefront
- Hyvä Checkout ready

This extension in now compatible with the **Hyvä Theme** and **Hyvä Checkout**. You can find the 'amasty/module-subscriptions-and-recurring-payments-hyva' and 'amasty/module-subscriptions-and-recurring-payments-hyva-checkout' packages for installing in composer suggest (Note: this compatibility is available as a part of an active product subscription or support subscription).
In **Subscriptions & Recurring Payments FAQ** you can find answers to the most popular questions about the extension functionality.

Payment Methods Configuration

Configure Integration with PayPal

For a correct performance of the payment integration with PayPal please install "paypal/rest-api-sdk-php" composer package first.
Please note that When placing subscription orders through PayPal, customers will be notified to complete the process on PayPal as well:

Payment Method

○ Cash On Delivery

◉ PayPal PayPal Express Checkout What is PayPal?

Subscription information:

Once redirected to PayPal, you will be asked to complete 2 additional steps to set PayPal as your payment method:

1. confirm your order;
2. confirm the subscription for each subscription item in your order.

NOTE: if you skip step 2, you will be charged for the first billing period only. Your subscription will be cancelled after that period is over automatically.

PayPal

Order Summary

Cart Subtotal	$66.00
Shipping Flat Rate - Fixed	$10.00
Tax	$5.45
Order Total	**$81.45**

2 Items in Cart ⌄

Ship To: ✎

Veronica Costello
6146 Honey Bluff Parkway

To ensure the correct operation of notifications regarding issues with PayPal transactions, please make sure the "Billing subscription payment failed" event is enabled in your PayPal Developer Dashboard.

To configure the integration with PayPal, please go to **Stores → Configuration → Sales → Payment Methods → PayPal Express Checkout → Configure.**

RECOMMENDED SOLUTIONS:

PayPal **PayPal Express Checkout**
Add another payment method to your existing solution or as a stand-alone option.
Check out with PayPal

Configure

Braintree **Braintree**
A PayPal Company
Accept credit/debit cards and PayPal in your Magento store.
No setup or monthly fees and your customers never leave your store to complete the purchase.
VISA   DISCOVER   AMERICAN EXPRESS   PayPal

Configure

Fill the following fields below with the data from your PayPal business account:

- **Email Associated with PayPal Merchant Account (Optional)**
- **API Username**
- **API Password**
- **API Signature**

Sandbox Mode - set *'Yes'* in the Sandbox Mode field. To get this info, you should navigate to your PayPal developer account, login with your credentials or create a PayPal developer account if you don't have one.

Enable this solution - set to 'Yes' to enable the PayPal payment method.

Then press **'Save Config'** button and flush the Magento Cache for a correct display of the configurations on the front.

Merchant Account ID - For this info navigate to **Sandbox → Accounts → View/Edit Account**.

Copy info from the field **Account ID** in the tab Account Details and fill in the **Merchant Account ID** field with it.

To authorize and link your store with the PayPal account please navigate to **Subscriptions & Recurring Payments → Configuration → PayPal.**

Paypal

Client ID
[global]

AbiLxW0beXY1gGOwvlR1rgZjszIRbowGCHcYr4QkrXrRUzZo4KsuXnA8l0ggQwR2LnUi

Please find more information regarding Client ID and Client Secret in PayPal documentation which is available here

Client Secret
[global]

••

Webhook ID
[global]

Important: Webhook Secret can be generated only after you fill in Client ID and Client Secret and save these settings by pressing the "Save Config" button.

Here you need to fill in **Client ID** and **Client Secret** fields. To get the info for these two fields, please navigate to your PayPal developer account, login with your credentials or create a PayPal developer account if you don't have one.

When you get in, navigate to the **My Apps & Credentials** tab and click the **Create App** button.

PayPal Developer

DASHBOARD
My Apps & Credentials
My Account

SANDBOX
Accounts
Notifications
API Calls
IPN Simulator
Webhooks Events

MOCK
Webhooks Simulator
Credit Card Generator
Negative Testing

LIVE
API Calls
Webhooks Events

My Apps & Credentials

Sandbox | Live

REST API apps

Get started quickly by using the Default Application credentials for testing PayPal REST APIs on the Sandbox environment.

App Name	Type	Actions
Default Application	REST	System generated, no actions available.
exmple shop com	REST	🗑
My Epic Store	REST	🗑

Create App

Name the application and associate the sandbox test account. Click the **Create App** button.

Thus the App will be created and the administrator can copy the **Client ID** and **Secret** from this page.

My Epic Store

App display name: My Epic Store ✏️

SANDBOX API CREDENTIALS

Sandbox account

sb-1ik1x758211@business.example.com

Client ID

AbiLxW0beXY1gGOwvlR1rgZjszIRbowGCHcYr4QkrXrRUzZo4KsuXnA8l0ggQwR2
LnUrdjcQCoFDjhbx

Secret

Hide

Note: When you generate a new secret, you still maintain the original secret. The
maximum number of client secrets is two. A client secret is either in enabled or
disabled state.

Created	Secret	Status	Action
Dec 18, 2019	ECVa572NeyyucHNgid92wGrzbDhrNDoSqIg-9FgOfB EiOba_f_FF0j4J9VWyzzmOqX4CEg-NpqKs0Vgh	Enabled	...

Generate New Secret

Paste the copied values into the **Client ID** and **Client Secret** fields in PayPal Configuration section and press **'Save Config'** to enable the Webhook ID generation.

Click **'Create'** under the **Webhook ID** field to generate it.

Paypal

Client ID
[global]

AbiLxW0beXY1gGOwvlR1rgZjszlRbowGCHcYr4QkrXrRUzZo4KsuX

Please find more information regarding Client ID and Client Secret in PayPal documentation which is available here

Client Secret
[global]

••••••

Webhook ID
[global]

Create

Please ensure that your webhook works. You can check whether it functions properly by going to https://developer.paypal.com/developer/dashboard/webhooks/sandbox/ and monitoring its status.

Then navigate to **Subscriptions & Recurring Payments → Configuration → General** and make PayPal Express Checkout active by selecting it in the list of Supported Payment Gateways. Press **'Save Config'** and flush the Magento Cache for a correct display of the configurations on the front.

General

⚠ There are configurations issues with one or more payment methods that may preventSubscriptions & Recurring Payments extension from working as expected.
PayPal Express Checkout:
　　1. Please install "paypal/rest-api-sdk-php" composer package
　　2. Please configure "Webhook ID"

Supported Payment Gateways
[website]

PayPal Express Checkout ⚠
Stripe

If your customer adds any subscription product to the cart, only gateway specific payment methods will be available at checkout. Make sure selected payment gateways are properly configured by going to Stores > Configuration > Sales > Payment Methods.

Apply Free Shipping to Subscription Products
[website]

Yes

You may want to offer free shipping on subscription products to make it more appealing to your customers and encourage long-lasting relationships with them.

In case you need some help in PayPal payment gateway configuration itself, we recommend visiting the Magento User Guide for PayPal Express Checkout for more details.

Configure Integration with Stripe

As the extension works with Stripe payment method, it demands Stripe TLS of at least v1.2 , HTTPS and stripe/stripe-php library. Please see the details here.

To configure the integration with Stripe, please go to **Stores → Configuration → Sales → Payment Methods → Stripe by Amasty**.

OTHER PAYMENT METHODS: ▲

⌃ **Stripe by Amasty**

Get your Stripe API keys here.

Enable Stripe [website]	Yes
Enable Apple Pay and Google Pay [website]	No
Title [store view]	Credit Card
New Order Status [website]	Processing
Payment Action [website]	Authorize
Publishable Key [website]	
Secret Key [website]	••••••
Save Customer Cards [website]	Disabled

Enable this if you want to save customer cards on Stripe's servers so that they don't have to enter the details of the same card twice.

| Webhook Secret [global] | •••••• |

Required for Recurring Payments.

Enable Stripe - set to *Yes* to enable the payment method.

Enable Apple Pay and Google Pay – select *Yes* to activate payments via Apple Pay and Google Pay.

Title - specify the custom name of the Stripe payment to be displayed on the checkout page.

New order status – you can select an order status after payment is captured. There are 2 available order statuses: *Processing* and *Pending*.

Define the type of the **Payment Action**:

- **Authorize** - to check a card validation without charging until the order is invoiced and approved.
- **Authorize and Capture** - to debit money immediately after order submission.

To get a **Publishable Key** and a **Secret Key**, please go to your Stripe account and sign in.
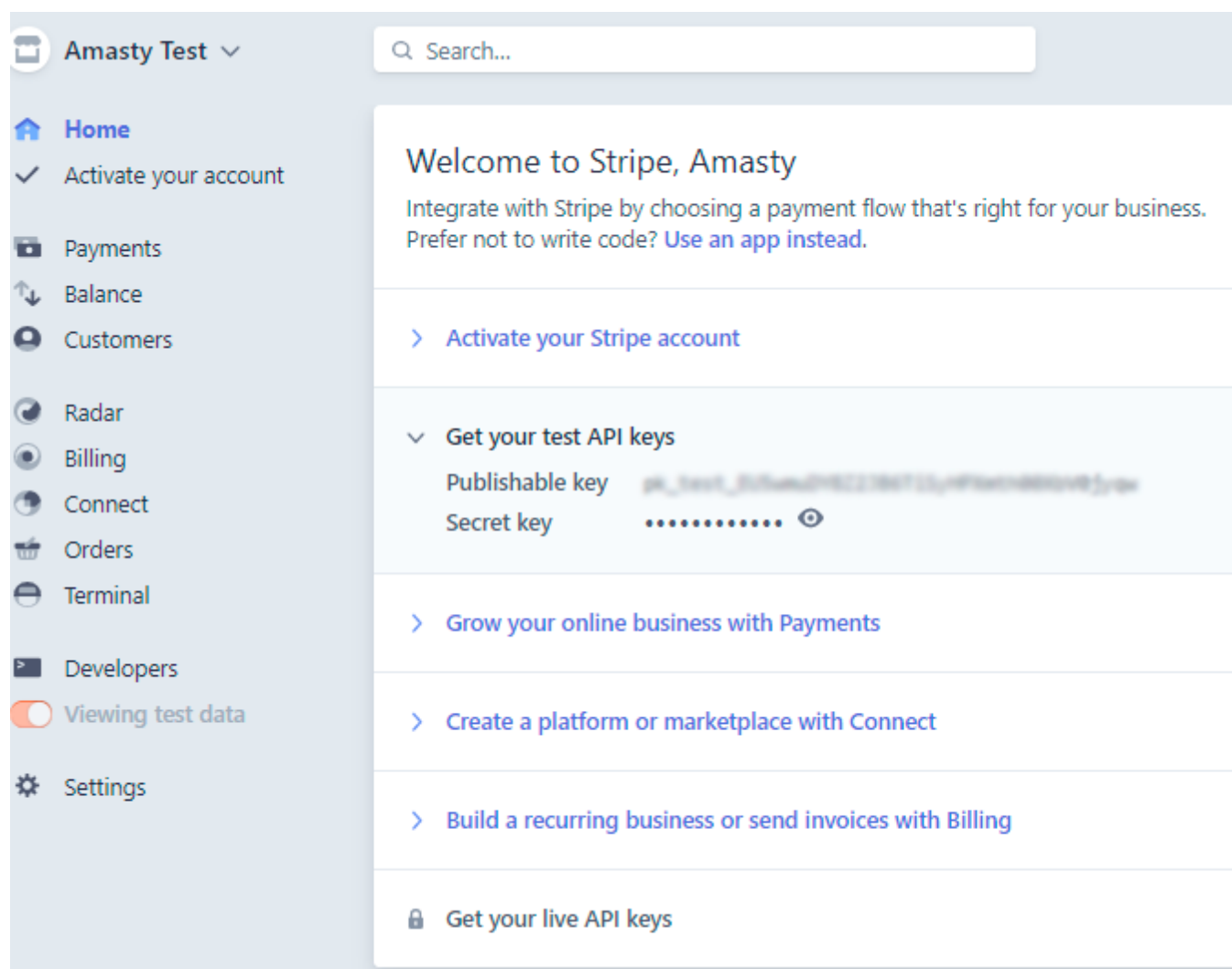
Get your test or live API keys, copy them and paste into the appropriate configuration fields.

For more information, please, visit Stripe documentation.

Save Customer Cards – disable or set to *Ask the customer* to save customers' card details on Stripe's servers so that they don't have to enter them when purchasing again.

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Create your **Webhook secret** right in the module's backend.

Please note that in case you are using **Stipe** in **Sandbox mode** (including our live demo) this mode would allow you to **generate only 16 Webhook secrets** per the one set of API keys. This limitation is applicable only for the live demo of our product (as it uses Stripe in Sandbox mode), the real product does not impose any limitations.

Display Stripe Logo Next to the Method Title [website]	Yes ▼
Payment from Applicable Countries [website]	All Allowed Countries ▼
Make 3D Secure Authentication Mandatory for All Cards That Support It [website]	Yes ▼
Debug Mode [website]	Disable ▼
Stripe Email Receipts [website]	Yes ▼

If yes, Stripe will send email receipts for successful payments and refunds but only in Live mode.

Display Stripe Logo Next to the Method Title – set to *Yes* to display Stripe Badge. It helps to increase trust and make your customers feel more secure.

Payment from Applicable Countries - accept payments made via Stripe from *All Allowed Countries* or from *Specific Countries*.

Payment from Specific Countries - select the countries for which the Stripe payment method will be allowed.

Make 3D Secure Authentification Mandatory for All Cards That Support It – set to *Yes* to surely prevent malicious actors from stealing any sensitive information.

Debug Mode - enable this option if you want to track payment processes.

Stripe Email Receipts - set to *Yes* to let Stripe send email receipts for successful payments and refunds. It works only in Live mode.

To test the module, see this information.

Configure Integration with Amazon Pay

To use this functionality, please add **Amazon Payment Add-On** for Subscriptions & Recurring Payments for Magento 2.
Please kindly note that **Amazon Payment for Subscriptions & Recurring Payments Add-On** works only with amzn/amazon-pay-module which is in the Magento Core up to version 2.4.3.

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To configure the integration with Amazon Pay, please go to **Stores → Configuration → Sales → Payment Methods → Amazon Pay → Configure**.

Click **Get started with account registration**.

Do not use your personal Amazon account for Amazon Pay.

If you do not yet have an Amazon seller account, choose **Create a new sign-in** and click **Select**. Then, follow the onscreen instructions to create a new account.

If you already have an Amazon merchant account, choose **Use existing Amazon sign-in** and click **Select**.

Then proceed to the **Integration Central** to view API credentials.

When you have all the needed account credentials, please fill in the following sections in your Magento admin panel.

⌃ Credentials

Merchant Id [store view]	ABCD
Access Key Id [store view]	LKGHFG
Secret Access Key [store view]	••••••
Client Id [store view]	example.example123
Client Secret [store view]	••••••

☐ Test Credentials

Credentials JSON [store view]	

Warning! Individual credential fields will be populated/overwritten, if credentials JSON is supplied!

Payment Region [store view]	United States ▼
Sandbox [website]	Yes ▼
Allowed Javascript Origins [store view]	https://subscriptions-recurring-payments-m2.magento-demo.amasty.com
Allowed Return URLs [store view]	https://subscriptions-recurring-payments-m2.magento-demo.amasty.com/amazon/login/processAuthHash/
IPN URL [store view]	https://subscriptions-recurring-payments-m2.magento-demo.amasty.com/amazonpayments/payment/ipn/

Payment Region - this setting indicates where your Amazon merchant account was created, and determines the currency that is used for the transaction.

Sandbox - this option determines if Amazon Pay is running in a sandbox environment for testing.

Allowed Javascript Origins - this value is entered automatically from your Amazon account.

Allowed Return URLs - this URL is entered automatically from your Amazon account.

IPN URL - if Instant Payment Notification is used as the Update Mechanism, notification of order status changes is sent to this URL. This value is also entered automatically from your Amazon account.

Expand the **Options** section.

Enable Amazon Pay - set to **Yes** to enable the method for the current store view.

Enable Login with Amazon - choose **Yes** to enable Login with Amazon for the current store view.

Payment Action - this setting determines when Amazon Pay processes the transaction and charges the customer.

* Charge on Shipment - Amazon receives a capture request and charges the customer when an invoice is created in Magento.
* Charge on Order - Amazon creates the invoice and charges the customer when the order is placed.

Authorization Mode - specify the method to be used to transmit authorization data.

* Immediate - (Default) The disposition of authorization is available within a couple of seconds.
* Automatic - (Recommended) Uses synchronous authorization if possible, and switches to asynchronous processing as needed, for some declines.

Update Mechanism - set the update method that will be used to send notifications about changes to the order status.

* Data Polling via Cron Job - Uses the standard Magento notification process that is scheduled by Cron job.
* Instant Payment Notifications - (IPN) Sends notifications to the Instant Payment Notification URL.

Adjust the **Frontend Options** to correctly display the payment method for customers. Here you can specify where to show the Amazon Pay button, as well as its size and color, etc.

Frontend

Button Display Language
[store view]

Controls button and widget language. The default is your shop's locale. Available options can be found here. Applies only to UK and DE Amazon Merchant Accounts.

Button Color
[website]

Gold

Button Size
[website]

Medium

Show Login with Amazon in authentication popup
[store view]

Yes

Displays Login with Amazon Pay option in Magento's account login popup.

Show Amazon Pay button on product page
[store view]

Yes

Show Amazon Pay button in minicart
[store view]

Yes

Show Amazon Pay in payment methods
[store view]

Yes

If enabled, Amazon Pay is presented as an option in the list of available payment methods during the final step of checkout.

Also, you can adjust the **Sales Options** and **Developer Options**.

Sales Options

Store Name
[store view]

Store Name - determines how Amazon refers to the store internally and in notification emails. If left blank, the store view name is used by default.

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⌄ Developer Options

Logging [global]	Yes ▼
Allowed IPs [website]	

Comma separated. The "Login with Amazon" and "Amazon Pay" buttons will *only* be rendered for clients having the above IPs. If the field is empty, the buttons will be visible to all clients.

Developer Logs   Client Log

Logging - Determines if Amazon log files are generated. Make sure that Logging is set to **Yes**. After the setup is complete and logs are generated, you can return to this location and select a link in Developer Logs to download to view Client and IPN logs.

Allowed IPs - Specify the Allowed IPs to limit the availability of the Amazon Pay method. Enter the IP address of each, separated by a comma. The specified IP addresses will be added to an allow list. When this field is blank, the buttons are available for all IP addresses.

Developer Logs - Provides a list of available Amazon logs collected when Logging is enabled.

When the settings are complete, click **Save Config**.

Now, you need to adjust the Amazon Pay method availability in the **General Configuration**. Please go to **Stores → Configuration → Amasty Extensions → Subscriptions & Recurring Payments → General**.

General

Supported Payment Gateways [website]	Cash On Delivery
	PayPal Express Checkout
	Stripe
	Amazon Pay

If your customer adds any subscription product to the cart, only gateway specific payment methods will be available at checkout. Make sure selected payment gateways are properly configured by going to Stores > Configuration > Sales > Payment Methods.

Select Amazon Pay to add it to the list of supported payment methods.

Also, in the general settings, you can configure the Amazon payment method limit.

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For most accounts, Amazon imposes a **monthly limit** of $1000 on the amount of funds you can spend on recurring payments. Our Magento Amazon Pay add-on allows you to timely inform customers of this limitation and make this method unavailable after they reach it.

Notify customers on Amazon Pay limits - set to **Yes** to notify customers when they reach the limit amount.

Notification Message - here you can add the notification message for customers.

Disable Place Order Button - specify whether to disable or not the *Place Order* button when a customer reaches the indicated amount.

Limit Amount in Base Currency - in this field, you can specify the monthly limit amount for the Amazon Pay method.

Configure Integration with Cash on Delivery

To configure the integration with Stripe, please go to **Stores → Configuration → Sales → Payment Methods → Cash on Delivery**

Cash On Delivery Payment

Enabled [website]	Yes ▼	☐ Use system value
Title [store view]	Cash On Delivery	☐ Use system value
New Order Status [website]	Pending ▼	☐ Use system value
Payment from Applicable Countries [website]	Specific Countries ▼	☐ Use system value
Payment from Specific Countries [website]	Uganda Ukraine United Arab Emirates United Kingdom United States Uruguay	
Instructions [store view]	Pay in cash, when a delivery man brings the purchase right to your home.	
Minimum Order Total [website]	0	
Maximum Order Total [website]	100	
Sort Order [website]	1	

Enabled - set to Yes to activate the extension.

Title - specify the payment method title on the checkout page. Cash On Delivery is set by default.

New Order Status - choose the status of the new order until the payment is completed.

Payment from Applicable Countries - set to All Allowed Countries if you want to offer 'Cash on Delivery' payment method for customers from all countries. If not, choose the Specific Countries option in this tab.

Payment from Specific Countries - select the countries for which cash on delivery will be allowed.

Instructions - fill in the guide or conditions for your customers to make a payment or provide them with some additional information about the COD method in your store.

Minimum Order Total - specify the minimum order amount required for the method to be applied.

Maximum Order Total - set the maximum order amount acceptable for cash on delivery payment method.

Sort Order - specify the position of the 'Cash on Delivery' in the payment methods list on the checkout page. Here 0 is the first position.

After configuring all the necessary settings, click the **Save** button in the upper-right corner.

Unlike other payments methods accepted by the **Subscriptions and Recurring Payments for Magento 2** extension, the **Cash on Delivery** method works only with Magento Cron jobs to schedule and generate subscriptions and send emails. If Magento Cron is not configured or configured incorrectly, the extension won't create any subscriptions with the Cash on Delivery payment method.

General Settings

To configure the extension settings, navigate to **Stores → Configuration → Amasty Extensions → Subscriptions & Recurring Payments**. Expand the **General** tab.

General

Supported Payment Gateways - specify the gateway payment methods that will be available at checkout when your customer adds any subscription product to the cart.

Allow for Specifying Subscription Start and End - enable this option to let your customers choose when to start and end their subscriptions for extra convenience. Set 'No' to restrict this ability to instantly start an infinite subscription after the order is placed and keep it active until failed or canceled.

Check here how it works.

Apply Free Shipping to Subscription Products - set to *Yes* to offer free shipping on subscription products to make it more appealing to your customers and encourage long-lasting relationships with
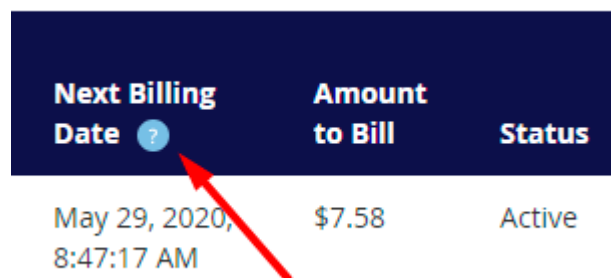
them.

Enable 'Next Billing Date' Explanation Tooltip - if enabled, It displays the '?' icon with the tooltip in the Subscriptions grid on the customer's Storefront. The option is applicable for the stores having the only Website for several time zones.

Message Text - specify the text to provide customers with. For example, you may warn shoppers about possible time zones issues.

On the storefront the tooltip is displayed in the following way:

Subscription Editing Settings

In this section, the admin can modify subscription settings for subscriptions with the **Cash on Delivery** payment method only.

Please note that Subscription Editing Settings is compatible only with Luma theme.

Allow to Switch Plan - when enabled, it allows editing the Delivery Plan.

This module highlights the next billing date based on the selected plan and the start date chosen by the customer.

Allow to Change Shipping Address - when enabled, it allows editing the Shipping Address.

When updating the shipping address, please note that the selected shipping method for the subscription may not be available in certain regions or countries. If the new address is not supported, the module will prevent saving and display an error message:

After enabling this setting, edit field icons will be displayed on the front end for Cash on Delivery subscriptions:
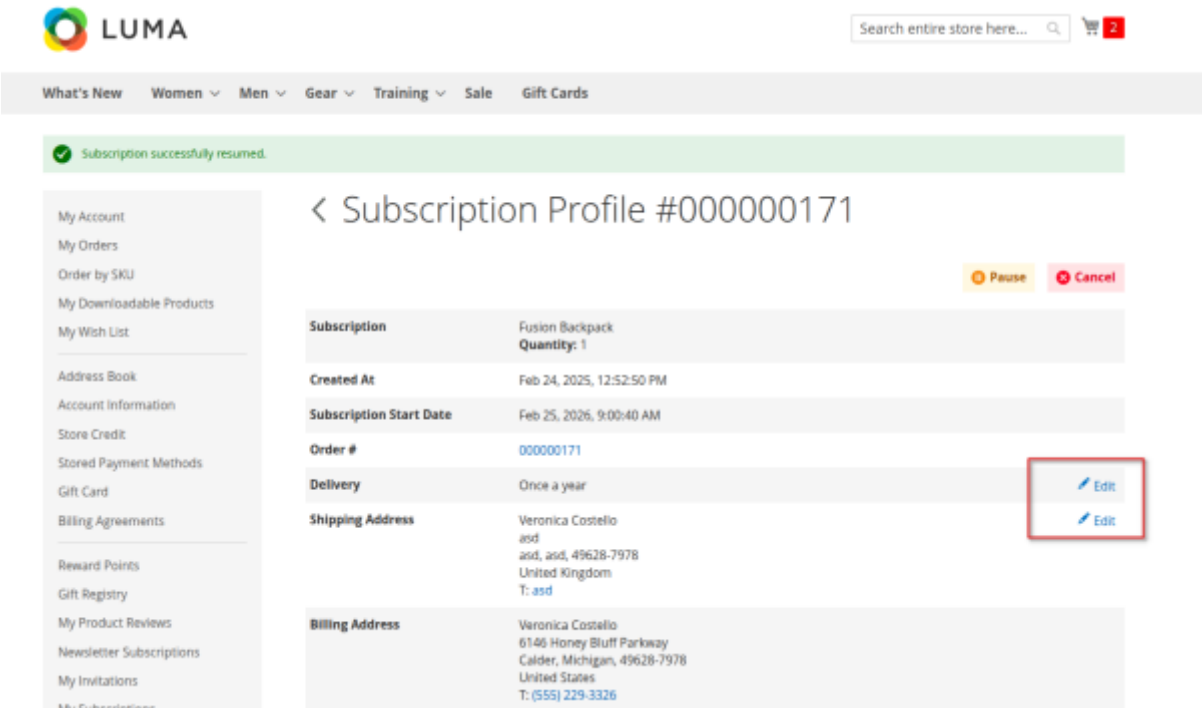
Allow to Pause Subscription - When enabled, the Pause button is added to the subscription window.

When this setting is enabled, a new subscription status will appear:

The same information will appear on the admin panel:

For subscriptions, the following adjustments will take effect when changing the **Delivery plan**:

- **Trial** – Provided once. If the plan is changed, a new trial is not granted. If an active trial is in place at the time of the change, it continues until expiration.
- **Discounts** – Applied based on the selected plan. When a plan is changed, the discounts associated with the new plan become active.
- **Fee** – Charged only at the time of subscription purchase, not when switching plans. If the initial plan did not include a fee but the new plan does, the fee remains applicable.

Global Subscription Settings

In this tab, you can configure the global subscription terms.

Global Subscription Settings

> If you've just installed 'Subscriptions & Recurring Payments' extension or have never configured your subscription products before, please take into consideration that, by default, products are unavailable for subscription and might be properly configured. The most efficient way to turn your regular products into subscription products is to configure global subscription settings and apply it to all your products in bulk by going to Catalog and executing 'Make Selected Products Available via Subscription' action from the dropdown menu. Contrary, you can manually review your products and configure custom subscription settings for them individually (this will override global configuration).

Subscription only [website]

No

Select 'No' to make products available as either regular purchase or subscription.
Select 'Yes' to make products subscription only.

Subscription Plans Available to Customers [website]

Daily
Weekly
Monthly
Annual
Daily with trial and fixed initial fee
Weekly with trial and fixed initial fee
Monthly with trial and fixed initial fee
Annual with trial and fixed initial fee
Every 90 days with trial and fixed discount
Every 90 days with trial and fixed initial fee and percentage discount

Select one or multiple plans your customers would be able to choose from when subscribing to products. If you need to add more plans or modify existing ones, please visit Sales > Amasty Subscriptions > Subscription Plans

Subscription only - select *No* to make products available as either regular purchase or subscription. Select *Yes* if you want to make products available for purchase via subscription only.

Subscription Plans Available to Customers - choose the subscription plans that will be visible on the frontend.

In case you upgrading the **Amasty Subscriptions and Recurring Payments** module to **1.6.0** or higher, the previous subscription settings will be migrated and displayed in this section.

If you are installing the module for the first time, the extension will create several default subscription options like *Daily, Weekly, Monthly, Annual*.

You can add as many subscription plans as you'd like. To do that, please go to **Sales → Amasty Subscriptions → Subscription Plans**. Then, on the **Subscription Plans** grid, you can manage existing plans and add new ones according to your business needs.

Labels & Comments

In this tab, you can customize labels to make them more catching or understandable. The labels are displayed next to the radio button for adding a product to the cart as a single purchase (displayed on the subscription product page).

Set the label for the **Single Purchase Option** and the **Recurring Purchase Option**.

Email Notifications

Adjust this tab if you want to notify your Admins and Customers upon important events concerning their subscriptions.

Customer Notifications:

⊙ Customer Notifications

Send Emails as [store view]	General Contact ▼
Notify Customers When Subscription Is Purchased [store view]	Yes ▼
Email Template [store view]	Purchase of Subscription (Default) ▼
Notify Customers When Trial Period Ends [store view]	Yes ▼
Email Template [store view]	End of Trial Period (Default) ▼
Send the Notification About Remaining Trial Period (days) [store view]	1

For Trial Periods initiated with Offline payment methods (such as Cash on Delivery) only. Online payment methods' notifications should be configured at payment gateway's side.

Notify Customers When Subscription Is Canceled [store view]	Yes ▼
Email Template [store view]	Subscription Cancellation (Default) ▼
3D Secure Authentication Email Template [store view]	Authentication is Required (Default) ▼
Send PayPal Subscription Completion Notification [store view]	No ▼
PayPal Subscription Terms Change Email Template [store view]	Your Subscription Needs Attention (Default) ▼ ❷

Send Emails as - choose the email from which the notifications will be sent.

You can enable the following notifications:

- When a **subscription is purchased**;
- When the **trial period ends**;
- When a **subscription is canceled**;
- About the **Remaining Trial Period (days)**;
- when **3D Secure Authentication** required;
- With **PayPal Subscription Completion** (the email will be sent to the customer within 30 minutes) ;
- When **PayPal Subscription Terms** Changed.

In the **Email Template** tabs select the suitable templates for the emails.

Admin Notifications:

Admin Notifications

Send a Payment System Transaction Failure Alert [store view]

Yes ▾

To ensure the correct operation of notifications regarding issues with PayPal transactions, please make sure the "Billing subscription payment failed" event is enabled in your PayPal Developer Dashboard.

Email Template [store view]

Payment System Transaction Failure Admin ▾

Send a Transaction Failed Due to Item Unavailability Notification [store view]

Yes ▾

Email Template [store view]

New Pickup Order ▾

Send Notification of Subscription Change by Customer [store view]

Yes ▾

Email Template [store view]

Subscription Changed by Customer (Defaul ▾

Admin Email Address [store view]

email@example.com ×

Use a comma or press Enter to input or separate email addresses.

Email Sender [store view]

General Contact ▾

Send a Payment System Transaction Failure Alert - when this setting is enabled, the administrator will receive a newsletter, based on the selected template, whenever a subscription transaction fails on the payment system's side.

If a transaction fails due to payment provider issues, its status will be recorded as "Failure" in the **Transaction Log** grid. (Sales → Amasty Subscriptions → Transaction Log). Orders can also be filtered by status:

The functionality of **Send a Payment System Transaction Failure Alert** is available as part of an active product subscription or support subscription.

Email Template - choose the template that will be used for **Send a Payment System Transaction Failure Alert**.

Send a Transaction Failed Due to Item Unavailability Notification - If this setting is enabled, the admin will be notified that the subscription remains open and needs to be closed, along with contacting the customer (the customer will not be informed about the subscription closure).

If the item is out of stock, disabled, or deleted, the order will not be created, *and no error will appear* in the **Transaction Log**. The customer's payment will be debited but immediately refunded, with a **"Failed"** status recorded in the **Transaction log**.
The functionality of **Send a Transaction Failed Due to Item Unavailability Notification** is available as part of an active product subscription or support subscription.

Send Notification of Subscription Change by Customer - If this setting is enabled, any changes to the subscription information will trigger an email notification to the admin, using the designated *email template*, and sent to the address specified in the *Admin Email Address* field.

Save the configuration.

Subscription Plans

The extension allows store owners to create an unlimited number of custom subscription plans based on one's needs. You can flexibly adjust plans, and create a highly tailored plan with unique subscription terms for a specific product.

To manage subscription plans, please go to **Sales → Amasty Subscriptions → Subscription Plans**. After that, you'll get to see a **Subscription Plans** grid. An example of such grid is presented on the screenshot below.

Subscription Plans

admin ▾

Add New Plan

👁 Default View ▾

10 records found

20 ▾ per page   ‹   1   of 1   ›

ID	Plan Name	Billing Cycle	Trial Period	Initial Fee	Discount	Status	Action
1	Daily	Once a day	Disable	No	No	Active	Edit
2	Weekly	Once a week	Disable	No	No	Active	Edit
3	Monthly	Once a month	Disable	No	No	Active	Edit
4	Annual	Once a year	Disable	No	No	Active	Edit
5	Daily with trial and fixed initial fee	Once a day	Enable	Yes	No	Active	Edit
6	Weekly with trial and fixed initial fee	Once a week	Enable	Yes	No	Active	Edit
7	Monthly with trial and fixed initial fee	Once a month	Enable	Yes	No	Active	Edit
8	Annual with trial and fixed initial fee	Once a year	Enable	Yes	No	Active	Edit
9	Every 90 days with trial and fixed discount	Every 90 days	Enable	No	Yes	Active	Edit
10	Every 90 days with trial and fixed initial fee and percentage discount	Every 90 days	Enable	Yes	Yes	Active	Edit

To manage an existing subscription plan, click on the **Edit** action for a selected plan in the **Actions** column.

To create a new subscription plan, click the **Add New Plan** button in the top-left corner.

How to create new subscription plan

After pressing the **Add New Plan** button, the extension allows admin to adjust options for new subscription plan.

Plan Settings

Subscription Plan Name * `Daily with trial and fixed initial fee`

Name your plan to easily identify it among other plans. Your customers won't see it. Only you will see this plan name.

Status * `Active ▼`
`Suspended`
`Active`

Billing Frequency * `1`

Positive integers only. Required for billing your customers every N days/weeks/months/years depending on the selected frequency unit.

Billing Frequency Unit * `Day ▼`
`Day`
`Week`
`Month`
`Year`

This is used in combination with billing frequency to define the interval of time from the end of one billing, or invoice, statement date to the next billing statement date.

Enable Free Trials `Enable ▼`

Enable this option if you want your customers to test the product for free prior charging them a normal subscription price.

Number of Trial Days * `15`

Positive integers only. Your customer will not be charged a regular subscription fee for using the product in a matter of first N days from the subscription start date.

Subscription Plan Name - Set the name for the subscription option. Kindly note that it is for internal use only, and customers won't see it. The best practice is to name a new plan in an easy-to-read manner so that later you could easily find needed plans on the grid.

Status - choose if this plan will be **Active** or **Suspended**. If set to **Active**, customers will be able to see it on the frontend.

Billing Frequency - set the needed custom billing frequency. Billing will be made every N

days/weeks/months/years depending on the selected frequency unit.

Billing Frequency Unit - define the interval of time from the end of one billing, or invoice, statement date to the next billing statement date.

Enable Free Trials - enable this option if you want your customers to test your products and services for free prior charging them a normal subscription price.

Number of Trial Days - specify the number of days from the moment of order placement during which your customer will not be charged a subscription fee for using your product.

Charge Initial Fee - choose whether you want to charge your customers with initial subscription fee or not. This will be charged only once at the moment of first purchase not affecting future billing cycles.

Initial Fee Type - fee can be either a fixed amount in the base store currency or a percent of the regular price of the product.

Initial Fee Amount - specify the amount of the fee. If there are multiple different subscription products in a single order, the initial fee will be calculated as a sum of individual fees.

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Offer Discounted Prices to Subscribers - set to *Yes* to provide customers with discounts and stimulate them to subscribe.

If the **Offer Discounted Prices to Subscribers** is set to *Yes*, another section of configuration options will appear.

Discount Type - discount can be either a fixed amount in the base store currency or a percent of the regular price of the product.

Discount Amount - the specified amount will be deducted from the regular price of a subscription product.

Limit the Number of Discounted Cycles - with the extension you can choose whether to always apply a discount to the amount your customer pays for the subscription or limit the number of billing cycles with discounted pricing.

Number of Discounted Cycles - if you want to limit discounted cycles, set the number of cycles during which the price will be lower.

Subscriptions

Navigate to **Amasty > Subscriptions & Recurring Payments > Subscription Plans** in order to view the list of all subscriptions.

Subscriptions

Refresh Data

ℹ Please note: If some information is missing from the grid or is outdated, it is necessary to refresh the data.
You can update only the necessary records using mass actions, or refresh all the data at once; in this case, the process may take some time.

Filters | Default View ▾ | Columns ▾

Actions ▾   6 records found   20 ▾ per page   < 1 of 1 >

	Subscription ID	Customer	Email	Store View	Billing Cycle	Status	Created At	Start Date	Last Order	Next Billing Date	Next Billing Total	Subscription Product	Quantity	Revenue
☐	I-AL0ERM6R3MYB	Veronica Costello	roni_cost@example.com	Main Website / Main Website Store / Default Store View	Once a day	Active	Jul 12, 2022 1:10:07 PM	Jul 12, 2022 1:10:05 PM	000000017		$0.00	Pink Roses in Craft Wrap	1	$5.00
☐	I-C3D7W2AD4CYE	Veronica Costello	roni_cost@example.com	Main Website / Main Website Store / Default Store View	Once a day	Canceled	Apr 26, 2022 9:56:03 AM	Apr 27, 2022 9:56:01 AM	000000012		$0.00	Pink Roses in Craft Wrap	1	$5.00
☐	sub_1Kd9NEDWkhyLTw1nDgGKM6W	Veronica Costello	roni_cost@example.com	Main Website / Main Website Store / Default Store View	Once a day	Canceled	Apr 26, 2022 9:57:42 AM	Apr 27, 2022 9:57:37 AM	000000013		$0.00	Pink Roses in Craft Wrap	1	$5.00
☐	sub_1LKjpi4EDWkhyLTw1rRD5OeKp	Veronica Costello	roni_cost@example.com	Main Website / Main Website Store / Default Store View	Once a day	Active	Jul 12, 2022 1:08:19 PM	Jul 12, 2022 1:08:15 PM	000000016	Jul 27, 2022 1:08:15 PM	$29.23	Pink Roses in Craft Wrap	1	$5.00
☐	sub_1LUTHOEDWkhyLTw1vOGjqjr	Veronica Costello	roni_cost@example.com	Main Website / Main Website Store / Default Store View	Once a month	Active	Aug 8, 2022 10:33:51 AM	Aug 8, 2022 10:33:47 AM	000000018	Aug 23, 2022 10:33:47 AM	$29.23	Pink Roses in Craft Wrap	1	$5.00
☐	sub_6267c3698c2221.43600890	Veronica Costello	roni_cost@example.com	Main Website / Main Website Store / Default Store View	Once a week	Canceled	Apr 26, 2022 10:03:21 AM	Apr 28, 2022 10:03:21 AM	000000014		$0.00	Pink Roses in Craft Wrap	1	$5.00

Subscription ID - this column displays the values that are taken from the payment system.

Refresh Data - click on this button to update the data that is displayed in the subscription table.

Please note: If some information is missing from the grid or is outdated, it is necessary to refresh the data.You can update only the necessary records using mass actions, or refresh all the data at once; in this case, the process may take some time.

Subscription products

If you've just installed 'Subscriptions & Recurring Payments' extension or have never configured your subscription products before, please take into consideration that, by default, **products are unavailable for subscription and need to be properly configured**.

To make products available via subscription, go to **Admin Panel → Catalog → Products**.

Mass Actions

To apply global subscription settings to products, just tick the necessary items and **Make Selected Products Available via Subscription** in the *Actions* dropdown menu. Use the same algorithm to make them unavailable via subscriptions.

Products

demouser ▾

Add Product ▼

🔻 Filters   👁 Default View ▾   ⚙ Columns ▾

Search by keyword 🔍

| Actions | ▲ | :ords found (4) | 20 | ▼ per page | < | 1 | of 103 | > |

Delete

Change status

Assign Inventory Source

Unassign Inventory Source

Transfer Inventory To Source

Make Selected Products Available via Subscription

Make Selected Products Unavailable via Subscription

			Name	Type	Attribute Set	Subscription Product	SKU	Price	Status	Action
			Joust Duffle Bag	Simple Product	Bag	No	24-MB01	$34.00	Enabled	Edit
			Strive Shoulder Pack	Simple Product	Bag	No	24-MB04	$32.00	Enabled	Edit
			Crown Summit Backpack	Simple Product	Bag	No	24-MB03	$38.00	Enabled	Edit
			Wayfarer Messenger Bag	Simple Product	Bag	No	24-MB05	$45.00	Enabled	Edit
☑	5		Rival Field Messenger	Simple Product	Bag	No	24-MB06	$45.00	Enabled	Edit
☑	6		Fusion Backpack	Simple Product	Bag	No	24-MB02	$59.00	Enabled	Edit
☑	7		Impulse Duffle	Simple Product	Bag	No	24-UB02	$74.00	Enabled	Edit

Use the **Filters** to find the products you need faster.

Subscription Customization

With the extension, it is possible to configure subscription settings for particular products separately.

Find the necessary product and click the **Edit** button.

Go to **Subscriptions Settings** tab.

Joust Duffle Bag

👤 demouser ▾

Store View: All Store Views ▾   ❓   ←   Back   **Add Attribute**   **Save**   ▾

Subscription Settings ✏️   ⌃

Available by Subscription
[website]

Yes, use custom subscription settings ▾

No
Yes, use global subscription settings
Yes, use custom subscription settings

Go to Stores > Configuration to check other subscription settings.

Subscription only
[website]

No ▾

Select 'No' to make this product available as either regular purchase or subscription. Select 'Yes' to make this product subscription only.

Subscription Plans Available to Customers
[website]

Daily

Weekly

Monthly

Annual

Daily with trial and fixed initial fee

Weekly with trial and fixed initial fee

Monthly with trial and fixed initial fee

Annual with trial and fixed initial fee

Every 90 days with trial and fixed discount

Select one or multiple plans your customers would be able to choose from when subscribing to the product. If you need to add more plans or modify existing ones, please visit Sales > Amasty Subscriptions > Subscription Plans.

In the **Available by Subscription** field you may apply the global configuration to the product or create a custom one. In case of customization, set all subscription settings manually according to your needs.

Subscription Only - set to *Yes*, if you want to sell this product via recurring payments.

Subscription Plans Available for Customers - choose the subscription plans that will be displayed on the frontend. This setting overrides the options set in *Global* settings.

Create custom subscription plans with special terms for certain goods to motivate users to buy this product. For example, offer a bigger discount to subscription products from a certain brand. This way, buyers will see that this offer is more valuable and will be much more likely to purchase an advertised product.

After the changes are made, hit the **Save** button.

Additional packages (provided in composer suggestions)

To make additional functionality available, please install the suggested packages you may need.

Available as a part of an active product **subscription** or support subscription:

* `amasty/module-recurring-payments-subscription-functionality` - Install this package:

1. For Subscription Plans grid compatibility;
2. To use payment System Transaction Failure notification functionality;
3. To view subscriptions in a customer account(Action = View);
4. To enable Send Notification of Subscription Change by Customer feature.

* `amasty/module-subscriptions-and-recurring-payments-hyva` - Install this package to insure Amasty Subscriptions & Recurring Payments extension works with Hyva Theme.

* `amasty/module-subscriptions-and-recurring-payments-hyva-checkout` - Install this package to insure Amasty Subscriptions & Recurring Payments extension works with Hyva Checkout.

Frontend View

Let customers choose the billing cycle suitable for them. Apply free trials and initial fees to products.

LUMA

What's New   Women ⌄   Men ⌄   Gear ⌄   Training ⌄   Sale

Home > Affirm Water Bottle

Affirm Water Bottle

★★★☆☆   1 Review   Add Your Review

$7.00

IN STOCK
SKU#: 24-UG06

○ **Purchase only once**

● **Subscribe to this product**

Billing Cycle & Delivery

○ Once a day	● Once a week
○ Once a month	○ Once a year

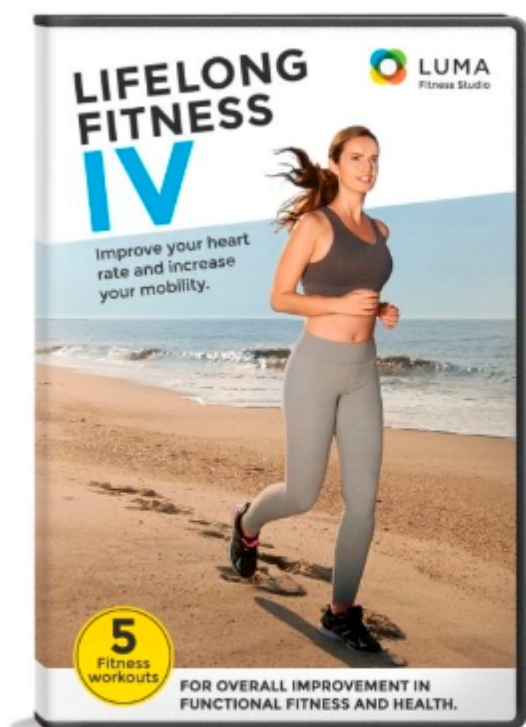|	
Free Trials	✓
Number of Trial Days	15
Initial Fee (excl. tax)	$5.00
Free Shipping on This Product	✓
Subscription Start Date	2019-08-06
Subscription End Date	Until failed or canceled

Qty

1

Add to Cart

If you enable the 'Allow for Specifying Subscription Start and End' option, shoppers can also select the subscription period convenient for them. They may choose the date to start subscriptions and specify the necessary end time.

There are 3 available variants to end a subscription:

- set it as **Infinite** - in this case subscription can be closed manually by a customer;
- end by a **date**;
- end by a **cycle** - user can choose the amount of repeated times to close the subscription.
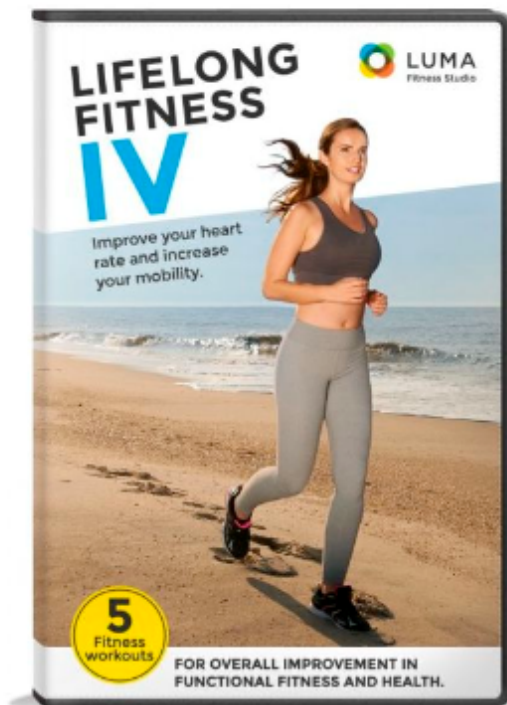

Set custom subscription options for particular products according to your business needs. Provide customers with tempting discounts.

Display all customer's subscription in a separate account tab.

What's New   Women ⌄   Men ⌄   Gear ⌄   Training ⌄   Sale

My Account
My Orders
My Downloadable Products
My Wish List

Address Book
Account Information
Stored Payment Methods
Billing Agreements

My Product Reviews
Newsletter Subscriptions
My Subscriptions

My Subscriptions

Please mind that we do not store some of the subscriptions data (i.e., Trial Start Date, Trial End Date, etc). It's being dynamically retrieved from the payment gateways you made your payments with, such as PayPal and others. If you notice some sort of data discrepancy, simply try to refresh this page.

Order #	Subscription	Delivery	Last Billing Date	Amount Billed	Next Billing Date ❓	Amount to Bill	Status	Actions
000000011	Pink Roses in Craft Wrap ▼	Once a day			May 29, 2020, 8:47:17 AM	$7.58	Active	Cancel

Improve your checkout page with advanced **Magento 2 One Step Checkout** extension.

FAQ

- What payment methods can I use in my store to offer subscriptions to my customers?
- I added a subscription product to the cart, but there are no payment methods, what is wrong?
- How to create flexible subscription plans?
- How can we pause/edit a subscription?
- How can we pause/edit a subscription?
- How can we pause/edit a subscription?
- Can I apply catalog/cart price rules to subscriptions?
- Customer placed a subscription. How do I track it further?
- If there are multiple subscription products in the order, how many orders will be created with the next billing cycle?
- There is no information in the 'Last Billing Date' and 'Amount Billed' in the customer account. How do I fix it?
- What triggers the recurring payments?
- What types of products does the Subscriptions & Recurring Payments extension support?
- What happens if the cart contains both subscription and regular products?
- A customer bought an item with a subscription Start Date in the future and was charged immediately. Is it a bug?

Find out how to install the **Subscriptions & Recurring Payments** extension via Composer.

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From:
https://amasty.com/docs/ - **Amasty Extensions FAQ**

Permanent link: $\quad$ ☒
https://amasty.com/docs/doku.php?id=magento_2:subscriptions-recurring-payments

Last update: **2025/03/11 13:59**