

Errors Log



Magento Extension User Guide

Official extension page: [Errors Log](#)



User Guide: [Errors Log](#)

Support: <http://amasty.com/contacts/>

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1. Enable logging of errors

Developer

Save Config

First of all please go to admin panel -> System -> Configuration -> Developer. There please expand 'Log Settings' section.

Please make sure that 'Enabled' option is set to 'Yes'.

Log Settings		
Enabled	Yes	[STORE VIEW]
System Log File Name	system.log	[STORE VIEW]
	▲ Logging from Mage::log(). File is located in {{base_dir}}/var/log	
Exceptions Log File Name	exception.log	[STORE VIEW]
	▲ Logging from Mage::logException(). File is located in {{base_dir}}/var/log	

Also please check if you have 'var/log' folder in your Magento file system and system.log and exception.log files in the folder. If you don't, please create the folder and the files - empty text files, but instead of system.txt and exception.txt call them system.log and exception.log . Put the files inside the 'var/log' folder.



2. 404 page errors settings

Current Configuration Scope:
Default Config

[Manage Stores](#)

Configuration

- GENERAL
 - General
 - Web
 - Design
 - Currency Setup
- AMASTY EXTENSIONS
 - Errors Detector**
 - General

Errors Detector

Save Config

Not Found Pages

Skip if IP is one of [STORE VIEW]
▲ Comma-separated list, e.g.: 123.23.7.8, 220.1.1.27, ...

Skip if Referrer Contains [STORE VIEW]
▲ Comma-separated list, e.g.: site.com, example.com/example/, ...

Skip if URL Contains [STORE VIEW]
▲ Comma-separated list, e.g.: /images/, /some-old-link.html, .swf, ...

System Errors

- Login Attempts
- Notifications

Here you can indicate IPs, for which 404 errors should not be recorded.

It is possible to specify referrer sites, incorrect links from which should be ignored.

If an incorrect url contains fragment specified here, the url will not be listed among 404 errors (this can be useful if you would like to skip some minor 404 errors).

Please go to admin panel -> System -> Configuration -> Errors Detector to configure the extension.



3. System errors settings

Errors Detector ✔ Save Config

Not Found Pages ▼

System Errors ▲

Skip if Message Contains [GLOBAL]
▲ Comma-separated list, e.g.: headers, memory limit

Login Attempts ▼

Notifications ▼

If needed, you can skip some system errors by indicating a word that is used in the errors' messages.



4. Failed login settings

Errors Detector

Save Config

Not Found Pages

System Errors

Login Attempts

Maximum of Allowed Login Attempts within Timeframe

2

▲ A report will be generated and IP will be added to the blacklist (optionally) if the limit is exceeded

Timeframe (seconds)

120

Of course, you can specify the time period for which the login attempts are counted – in seconds.

Count Attempts per IP

Yes

[GLOBAL]

Add to Black List

Yes

[GLOBAL]

IP Blacklist

127.0.0.1

[GLOBAL]

▲ Comma-separated list, e.g.: 123.23.7.8, 220.1.1.27, ...

IP Whitelist

127.0.0.2

[GLOBAL]

▲ Comma-separated list, e.g.: 127.0.0.0, 220.66.52.27, ...

If you set 'Add to Black List' setting to 'Yes', IPs of people, who exceed the number of allowed login attempts, will be automatically added to IP Blacklist.

Also you can manually add IPs to IP Blacklist and to IP Whitelist. People with IPs from the whitelist will have unlimited number of login attempts.

You can set quite a lot of parameters for failed login attempts. One of them is maximal number of allowed attempts within a time period. Once the limit is exceeded, the admin panel page will not be displayed to the person until the time period elapses.



5. Error notification settings

Errors Detector

Save Config

It is possible to indicate how often the extension should check if there are new errors and send the notification. The notification will be sent only if there are new errors. If you indicate 3 like here, error checks will be done (and notification emailed, if there are errors) every 3 hours.

You can specify the email address, to which the notifications should be sent.

Not Found Pages			▼
System Errors			▼
Login Attempts			▼
Notifications			▲
Send Errors Summary Each (hours)	3	[GLOBAL]	
E-mail to Send	example@example.com	[GLOBAL]	
Notify about Not Found Pages	Yes	[GLOBAL]	▼
Notify about System Errors	Yes	[GLOBAL]	▼
Notify about Violations of Failed Login Attempts Limit	Yes	[GLOBAL]	▼

You can choose about what types of errors the extension should notify you. Even if you choose to receive emails about all types of errors, you will get just 1 notification, which will contain information about all types of errors, you won't get spammed.



6. 404 pages errors overview

Dashboard Sales Catalog Mobile Customers **Reports** System Get help for this page

Not Found Pages

Page 1 of 1 pages | View 20 per page | Total 8 records found

Clear Log

Filter Search

Client IP

Store	Date	Page	Error	Client IP
Main Website Main Store English	Sep 21, 2011 10:37:03 AM	electronics/cell-phdddis.html		
Main Website Main Store	Sep 21, 2011 10:36:53 AM	/images/cell-phodsnes.html		
Main Website Main Store English	Sep 5, 2011 5:56:38 AM	/images/cell-phodsnes.html		22.252.227.22
Main Website Main Store English	Sep 4, 2011 4:23:...	...html	http://multiple-coupons.amasty.com/about-magento-demo-store	27.252.227.27

To see information about errors, please go to Reports -> Errors Detector and then choose the type of errors you would like to view.

Also for 404 errors you can create redirects to valid pages. Click on the error line to create a redirect for this page.

If a customer was linked to 404 page from some website, you will see the website here. So you will be able to contact your affiliates or advertisers and ask them to correct the link.

For 'not found' (404 error) pages you can see the url a customer tried to open.

Also you can see IP of the customer who tried to open the 404 page.

Not Found Pages
System Errors
Failed Login Attempts
Settings



Create Redirect Back Save

General Information

From electronics/cell-phdddis.html

To*
▲ e.g. the-right-page.html

Indicate to which url a customer should be directed once he or she got on 404 page.



7. System errors overview

System Errors

Clear Log

The extension divides system errors into three types: logged error, page crash and failed login. You can filter the list of errors by the type.

Page 1 of 1 pages | View per page | Total 3 records found

Reset Filter Search

Date	Type	Error Description
From: <input type="text"/>	<input type="text"/>	<input type="text"/>
To: <input type="text"/>		
Sep 25, 2011 1:00:42 PM	Logged Error	Warning: date() expects parameter 2 to be long, string given in .../www/app/code/local/Abstract.php on line 27
Sep 24, 2011 1:34:42 PM	Logged Error	Maximum for failed login attempts has been reached from the IP87.252.227.56, last username used: badmin
Sep 24, 2011 1:00:42 PM	Logged Error	Warning: date() expects parameter 2 to be long, string given in .../www/app/code/local/Abstract.php on line 23

For system errors you can see the type of error and the error message, which you can pass to your developers, so that they fix it.



User Guide: [Errors Log](#)

Support: <http://amasty.com/contacts/>

8. Failed logins overview



Failed Login Attempts

 Clear Log

Page of 1 pages | View per page | Total 15 records found

 Reset Filter

 Search

Date	Username	IP Address
From:  <input type="text"/>	<input type="text"/>	<input type="text"/>
To:  <input type="text"/>		
Sep 21, 2011 1:34:36 PM	werwrw	52.227.227.52
Sep 21, 2011 1:34:30 PM	dsfdsf	25.252.227.27
Sep 21, 2011 1:31:29 PM	sdfdsf	52.227.227.52
Sep 21, 2011 1:31:18 PM	sfsdf	25.252.227.27
Sep 14, 2011 7:06:16 PM	admin	52.227.227.52
Sep 5, 2011 8:14:56 AM	admin	25.252.227.27
Sep 5, 2011 8:14:51 AM	admin	52.227.227.52

For failed login attempts you will see the username with which the person tried to login.

Also you can see IP of the person that failed to login and if necessary add it to the whitelist or to the blacklist.



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Thank you!

Should you have any questions or feature suggestions, please contact us at:

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Your feedback is absolutely welcome!



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