

**A**masty

For more details see the [Shipping Restrictions for Magento 2](#) extension page.

# Shipping Restrictions for Magento 2

- Apply restrictions depending on a customer shipping address
- Display different shipping methods based Subtotal or customer attributes
- Set up restrictions based on products in the cart
- Use customers purchase history to decide which shipping methods they can have access to

## Troubleshooting checklist

If the rule you've just set up doesn't seem to work please check the information below first.

### Make sure there are no other rules active at the same time

Restrictions from different rules can work simultaneously. It means that, for example, if you have two shipping methods - **Method One** and **Method Two** - and you want to block the **Method One** with a restriction rule **A**, and the **Method Two** with a restriction rule **B** and activate both rules at the same time, then **Method One** and **Method Two** will be restricted at the same time as well.

### Make sure conditions are set correctly

If a rule is configured with conditions but doesn't work, please try removing conditions you've set up. If that helped it would be a good idea to revise the conditions configuration. Please check [this article](#) to see which mistakes are made more often Conditions configuration and find out how they can be fixed.

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## Usage examples

### Block Free Shipping for certain regions

For example, we offer a Free Shipping method for purchases on our store, but we want this offer to be available only for customers shipping their orders to 48 contiguous states. Therefore Free Shipping to Alaska and Hawaii won't be available.

To do this we would need to create a simple restriction rule in two steps. [Step 1: block Free Shipping](#)

**SHIPPING RESTRICTIONS OPTIONS**

- Shipping Methods
- Conditions
- Coupons
- Stores & Customer Groups
- Days and Time

**General**

Name \*

Status

Restrict Shipping Methods

One method name per line, e.g Next Day Air

Restrict ALL METHODS from Carriers

- DHL [dhl]
- Federal Express [fedex]
- Flat Rate [flatrate]
- Best Way [tabletrate]
- Free Shipping [freeshipping]**
- United Parcel Service [ups]
- United States Postal Service [usps]

Select if you want to restrict ALL methods from the given carriers

Error Message

Step 2: set a condition to activate the rule only when Alaska or Hawaii selected as a destination

**SHIPPING RESTRICTIONS OPTIONS**

- Shipping Methods
- Conditions**
- Coupons
- Stores & Customer Groups
- Days and Time

Apply the rule only if the following conditions are met (leave blank for all products).

If ANY of these conditions are TRUE :

Shipping State/Province is Alaska

Shipping State/Province is Hawaii



**Backorders**

Apply the rule to

And it's done! Now when a customers try to ship the order to Alaska or Hawaii the Free Shipping method won't be available for them.

# Extension settings overview

Extension settings are located at [Stores > Configuration > Amasty Extensions > Shipping Restrictions](#)

## General

**Include tax in subtotal** [store view]  ▼

**Use subtotal after discount** [store view]  ▼

**Always show error message** [store view]  ▼

- **Include tax in subtotal** - controls, whether the Tax value will be included in the Subtotal condition or not.
- **Use subtotal after discount** - works the same as the setting above, but for Discount values.
- **Always show error message** - when disabled, the error message will be shown only when there is no shipping method available.

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## Restriction rule settings

Rules can be created at [Sales > Operations > Shipping Restrictions](#)

## Restrictions

## General

Name \*

Status

Restrict Shipping Methods

One method name per line, e.g Next Day Air

Restrict ALL METHODS from Carriers

Select if you want to restrict ALL methods from the given carriers

Error Message


- **Name** - the name of a restriction rule. Won't be displayed anywhere except for Shipping Restrictions menus in the admin area.
- **Status** - a rule can be enabled or disabled here.
- **Restrict Shipping Methods** - here you can list names of methods you want to restrict. Please note that a Shipping Method and a Shipping Carrier are different things: one Shipping Carrier can have a set of Shipping Methods. Shipping Methods are not independent.
- **Restrict ALL METHODS from Carriers** - here you select Shipping Carriers to block. When a specific carrier is selected, all its methods will be blocked.
- **Error Message** - an error message which will be displayed instead of the blocked shipping method.

## Conditions

Apply the rule only if the following conditions are met (leave blank for all products).

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If **ANY** of these conditions are **TRUE** :

Shipping State/Province is **Alaska** 


Shipping State/Province is **Hawaii** 



## Backorders

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Apply the rule to

- **Condition tree** - if there are some conditions, the rule will be applied only when the conditions are met. If there are no conditions set, the rule will be active all the time.
- **Backorders** - the option controls how the rule will work if there are Backorder items in the cart. When it's set to **Backorders only** the rule will work when there are only Backorder items in the cart. With the **Non backorders** the rule will be applied when there are no Backorder items. **All orders** will work regardless if there are Backorder items in the cart or not.

## Coupons

## Apply Rules Only With

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Coupon Code

Apply this rule with coupon only. You should configure coupon in [Promotions / Shopping Cart Rules](#) area first.

Shopping Cart Rule (discount)

\$4 Luma water bottle (save 70%)

Buy 3 tee shirts and get the 4th free

Spend \$50 or more - shipping is free!

20% OFF Ever \$200-plus purchase!\*

Apply this rule with ANY coupon from specified discount rule. You should configure the rule in [Promotions / Shopping Cart Price Rules](#) area first. Useful when you have MULTIPLE coupons in one rule.

## Do NOT Apply Rules With

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Coupon code

Not apply this rule with coupon. You should configure coupon in [Promotions / Shopping Cart Rules](#) area first.

Shopping Cart Rule (discount)

\$4 Luma water bottle (save 70%)

Buy 3 tee shirts and get the 4th free

Spend \$50 or more - shipping is free!

20% OFF Ever \$200-plus purchase!\*

Not apply this rule with ANY coupon from specified discount rule. You should configure the rule in [Promotions / Shopping Cart Price Rules](#) area first. Useful when you have MULTIPLE coupons in one rule.

- **Apply Rules Only With - Coupon Code** - when a coupon is provided here, the rule will work only when this coupon is entered.
- **Apply Rules Only With - Shopping Cart Rule (discount)** - works the same as the setting above, but it uses the list of coupons in the selected rules instead of a single coupon.
- **Do NOT Apply Rules With - Coupon Code** - when a coupon is provided here, the rule will be canceled if the specified coupon is entered.
- **Do NOT Apply Rules With - Shopping Cart Rule (discount)** - works the same as the setting

above, but uses the list of coupons in the selected rules instead of a single coupon.

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## Stores & Customer Groups

### Apply In

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Admin Area

No



Stores

Main Website

Main Website Store

Default Store View

Leave empty or select all to apply the rule to any store

### Apply For

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Customer Groups

NOT LOGGED IN

General

Wholesale

Retailer

Leave empty or select all to apply the rule to any group

- **Admin Area** - controls, whether the rule will be applied in admin area or not.
- **Stores** - limits the stores where the rule will be applied. If nothing is selected, rule will be applied to all stores.
- **Customer Groups** - controls on which customer groups the rule will be applied. If nothing is selected, rule will be applied to all groups.

## Days & Time

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## Days and Time

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Days of the Week

- Sunday
- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday

Leave empty or select all to apply the rule every day

Time From:

Time To:

- **Days of the Week** - Specify the days of the week when the rule should be activated.
- **Time From - Time To** - Specify a certain time interval during which the rule should be active.

## Advanced conditions

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### Customer attributes

Associate to Website  
Create In  
Created At  
Created From  
Date of Birth  
Disable Automatic Group Change Based on VAT ID  
Email  
First Name  
Gender  
Is Confirmed  
Last Name  
Middle Name/Initial  
Name Prefix  
Name Suffix  
Tax/VAT Number  
Updated At

### Purchases history

Number of Completed Orders  
Total Sales Amount  
Orders Subselection

- **Customer attributes**- the section contains customer attributes which can be used as conditions. Attributes created by **Customer Attributes** extension are also supported.
- **Purchases history - Number of Completed Orders** - this condition will check the number of orders a customer placed with the 'Completed' status.
- **Purchases history - Total Sales Amount** - this one will summarize Grand Total from all Completed orders and compare it to the value provided in the condition.
- **Orders Subselection** - this advanced condition will allow you to filter orders by status and the number of days after order placement.

Find out how to install the Shipping Restrictions for Magento 2 via [Composer](#).