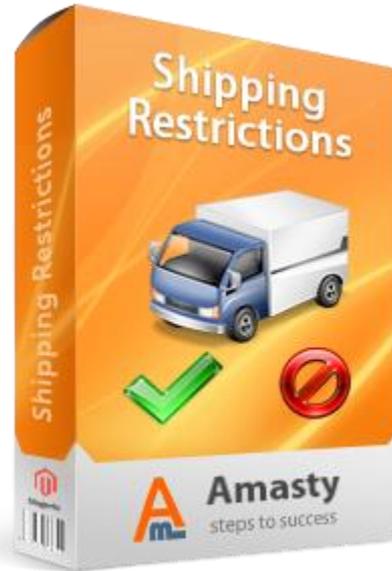


# Shipping Restrictions



## Magento Extension User Guide

**Official extension page:** [Shipping Restrictions](#)



User Guide: [Shipping Restrictions](#)

Support: <http://amasty.com/contacts/>

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# 1. Where to create shipping restrictions

**To add a new rule please click 'Add Rule' button.**

**To create rules for Shipping Restrictions please go to admin panel -> Sales -> Shipping Restrictions.**

Dashboard **Sales** Catalog Mobile Customers Promotions Newsletter CMS Reports System Help for this page

**Rules**

Page 1 per page | Total 2 records found

Select All | Unselected Visible | 0 items selected

Actions Submit

ID	Carriers	Methods	Customer Groups	Store Views	Action
<input type="checkbox"/>	restriction Federal Express United States Postal Service	Any	NOT LOGGED IN General Wholesale Retailer QAAAA	Main Website Main Store French German	<a href="#">Duplicate</a>
<input type="checkbox"/>	1 Active Flat restriction	Allows All 10% method	NOT LOGGED IN General	Main Website Main Store English	<a href="#">Duplicate</a>



## 2. Choose carriers and methods to restrict

Edit Rule `Payment`

### Rule Configuration

#### Shipping Methods

Conditions

Coupons

Stores & Customer Groups

Days and Time

#### General

Name \*

Payment

Status

Active

Restrict Shipping Methods

ups:: Ground  
fedex:: Next Day

▲ One method name per line, e.g Next Day Air

Restrict ALL METHODS from Carriers

Home Delivery [flatrate]  
Free Shipping [freeshipping]  
Best Way [tablerate]  
DHL (Deprecated) [dhl]  
Federal Express [fedex]  
United Parcel Service [ups]  
United States Postal Service [usps]

▲ Select if you want to restrict ALL methods from the given carriers

Error Message

Sorry, we don't ship internationally for brand X

If you would like to limit only certain shipping methods, please do not select any carriers. Instead, specify the shipping methods to restrict here. In this field you can specify which particular method for which particular carrier you want to restrict - carrier::method.

Please select Shipping Carriers, which you would like to block with this rule. The restriction rule will apply to all methods of the selected shipping carriers.

You can specify the error message, which is displayed to customers when no shipping methods are available.  
NOTE: In case you have enabled methods that are not restricted for a particular rule, this message won't be displayed to a customer.



### 3. Specify conditions for rule application

#### Rule Configuration

- Shipping Methods
- Conditions**
- Coupons
- Stores & Customer Groups
- Days and Time

At the conditions tab you can specify a number of parameters, by which the rule is applied. See the next page for more details.

**New Rule**           

Apply the rule only if the following conditions are met (leave blank for all products)

If **ALL** of these conditions are **TRUE** :

Please choose a condition to add...  
Please choose a condition to add...  
Products subselection  
Conditions combination  
**Cart Attribute**  
Subtotal  
Total Items Quantity  
Total Weight  
Payment Method  
Shipping Postcode  
Shipping Region  
Shipping State/Province  
Shipping Country  
Address Line  
City  
Shipping Area  
**Customer attributes**  
Associate to Website  
Create In  
Created At  
Created From  
Customer Group  
Date Of Birth  
Default Billing Address

**Backorders**

Apply the rule to  



## 4. Restrictions for backorders

### Rule Configuration

Shipping Methods

#### Conditions

Coupons

Stores & Customer Groups

Days and Time

New Rule

Back

Reset

Save

Save and Continue Edit

Apply the rule only if the following conditions are met (leave blank for all products)

If **ALL** of these conditions are **TRUE** :

Please choose a condition to add...

Please choose a condition to add...

Products subselection

Conditions combination

#### Cart Attribute

Subtotal

Total Items Quantity

Total Weight

Payment Method

Shipping Postcode

Shipping Region

Shipping State/Province

Shipping Country

Address Line

City

Shipping Area

#### Customer attributes

Associate to Website

Create In

Created At

Created From

Customer Group

Date Of Birth

Default Billing Address

Enabling this option for background orders background orders may be used to restrict next day or express delivery methods, when you don't have some products in stock.

#### Backorders

Apply the rule to

Non backorders

All orders

Backorders only

Non backorders



## Rule Configuration

Shipping Methods

Conditions 

Coupons

Stores & Customer Groups

Days and Time

### Edit Rule `Restrictions for CIS`

 Back

Reset

 Delete

 Save

 Save and Continue Edit

Apply the rule only if the following conditions are met (leave blank for all products)

If **ALL** of these conditions are **TRUE** :

Shipping Area **is** **CIS** 

Address Line **contains** **PO Box** 



With the option you can set address-based limitations, e.g. for orders from certain streets or with PO Boxes. (See page 13 to find out how to create shipping areas).

### Backorders

Apply the rule to

All orders 



## 6. Example of rule conditions

### Rule Configuration

Shipping Methods

#### Conditions

Coupons

Stores & Customer Groups

Days and Time

For example you can set the rule to apply when order subtotal is less than 100, weight is more than 50, delivery state is Hawaii or Alaska. You can specify SKUs, categories and other product attributes to limit delivery options for particular products.

### New Rule

Back

Reset

Save

Save and Continue Edit

Apply the rule only if the following conditions are met (leave blank for all products)

If **ALL** of these conditions are **TRUE** :

Subtotal **equals or less than 100** ✖

Total Weight **equals or greater than 50** ✖

Shipping State/Province **is Yukon Territory** ✖

If **total quantity equals or greater than 5** for a subselection of items in cart matching **ALL** of these conditions:

✖

Category **is one of 8, 12** ✖

SKU **is one of MM-A900M, 8525PDA, sw810i** ✖

+

+



## 7. Restrict or allow shipping with a coupon

### Rule Configuration

Shipping Methods

Conditions

Coupons

Stores & Customer Groups

You can specify restrictions that will apply when coupons are used. Please, notice that you should configure the rule in Promotions/Shopping Cart Price Rules first. Otherwise this option will not be available.

You can also define situations when restrictions won't be applied when coupons are used. Please, notice that the rule should be configured in Promotions or Shopping Cart Price Rules first. Otherwise this option will not be available.

### Edit Rule `Payment`

#### Apply Restrictions Only With

Coupon Code

WW43569QI

▲ Apply this restriction with coupon only. You should configure coupon in [Promotions / Shopping Cart Rules](#) area first.

Shopping Cart Rule (discount)

Promo1

▲ Apply this restriction with ANY coupon from specified discount rule. You should configure the rule in [Promotions / Shopping Cart Price Rules](#) area first. Useful when you have MULTIPLE coupons in one rule.

#### Do NOT Apply Restrictions With

Coupon code

WW4456499QI

▲ Not apply this restriction with coupon. You should configure coupon in [Promotions / Shopping Cart Rules](#) area first.

Shopping Cart Rule (discount)

Promo2

▲ Not apply this restriction with ANY coupon from specified discount rule. You should configure the rule in [Promotions / Shopping Cart Price Rules](#) area first. Useful when you have MULTIPLE coupons in one rule.



## 8. Choose store views and customer groups

### Rule Configuration

- Shipping Methods
- Conditions
- Coupons
- Stores & Customer Groups**
- Days and Time

### New Rule

#### Apply In

Admin Area

No

Stores

Main Website

Main Store

English

French

German

New

New

New2

New3

▲ Leave empty or select all to apply the rule to any

Choose to which store views and customer groups the restriction should apply.

You can choose whether to apply the restriction only on front end or in admin panel as well. Individual setting for each rule.

#### Apply For

Customer Groups

NOT LOGGED IN

General

Wholesale

Retailer

QAAAA

▲ Leave empty or select all to apply the rule to any group

Specify customer groups to which the restriction should be applied.



## 9. Choose days of the week to restrict

### Rule Configuration

Shipping Methods

Conditions

Coupons

Stores & Customer Groups

Days and Time

### Edit Rule `Payment`

#### Days and Time

Days of the Week

Sunday

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Here you can specify particular days of the week to restrict shipping on these days with the rule.

▲ Leave empty or select all to apply the rule every day

Time From:

08:00

Time To:

16:00

Here you can specify particular time and days of the week when shipping is restricted.



# 10. Create shipping areas

Click 'Add new' to create an area; click edit to view and change existing ones.

+ Add New

Reset Filter Search

Submit

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**Shipping**

Orders  
Invoices  
Shipments  
Credit Memos  
Transactions  
Recurring Profiles (beta)  
Billing Agreements  
Terms and conditions  
Tax  
Shipping Restrictions  
Shipping Areas

Page 1 per page | Total 3 records found

Select All | Unselected | Visible | 0 items selected

ID	Countries	Action
1	Andorra, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Liechtenstein, Lithuania, ...	<a href="#">Edit</a>
2	Armenia, Azerbaijan, Belarus, Kazakhstan, Kyrgyzstan, Moldova, Russia, Tajikistan, Turkmenistan	<a href="#">Edit</a>
3	Brazil, China, India, Russia, South Africa	<a href="#">Edit</a>

Shipping areas option allows to restrict particular shipping methods for a custom group of countries.



# 10. Create shipping areas

## Edit Shipping Area `Europe`

Back

Reset

Delete

Save

Save and Continue Edit

### Information

Shipping Area Title \*

Europe

Name your new shipping area.

### Countries

- Estonia
- Ethiopia
- Falkland Islands
- Faroe Islands
- Fiji
- Finland
- France
- French Guiana
- French Polynesia
- French Southern Territories
- Gabon

Check all the countries you'd like to include into the area.



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### Rule Configuration

- Shipping Methods
- Conditions
- Coupons
- Stores & Customer Groups
- Days and Time

### Edit Rule 'Restrictions for CIS'

[Back](#) [Reset](#) [Delete](#) [Save](#) [Save and Continue Edit](#)

Apply the rule only if the following conditions are met (leave blank for all products)

If **ALL** of these conditions are **TRUE** :

Shipping Area **is**   

- Europe
- CIS
- BRICS

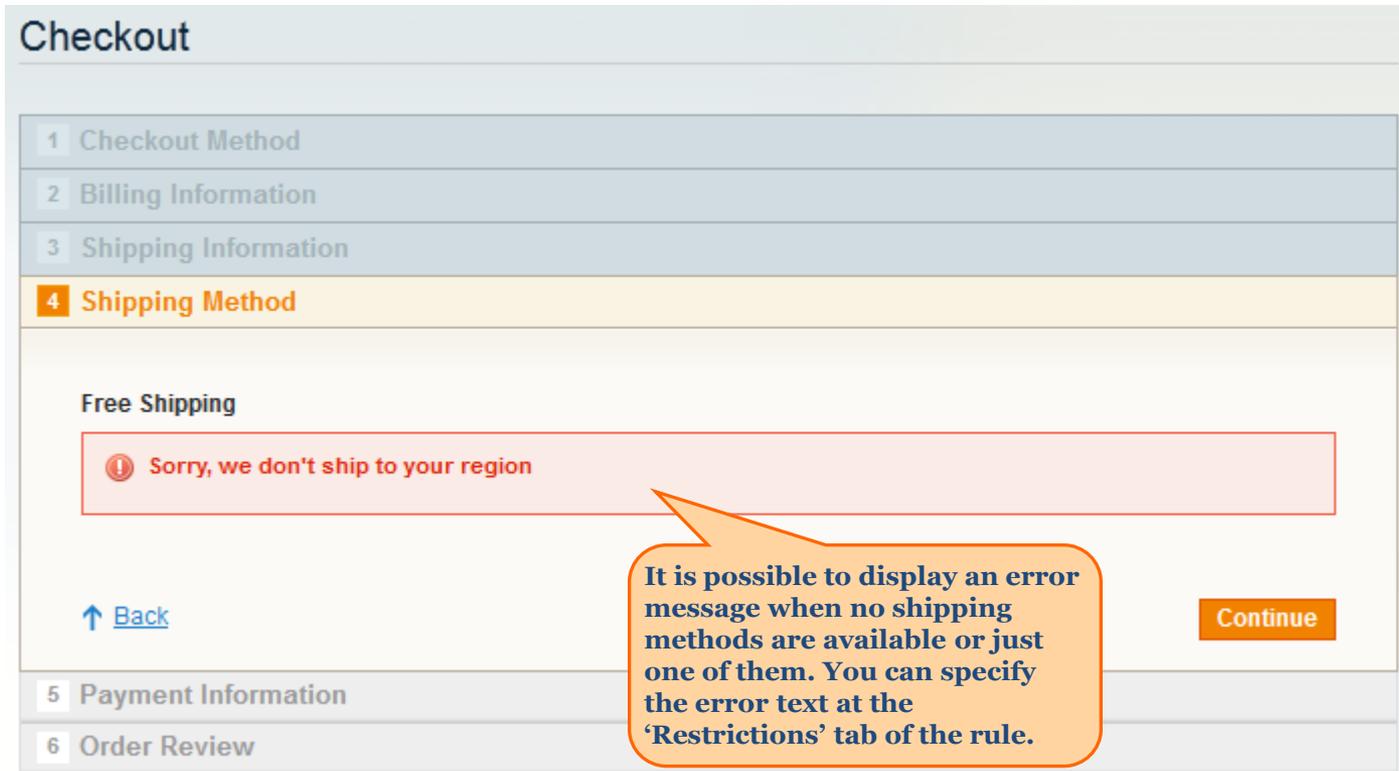
When a shipping area is created, it's possible to set rules and restrictions for all countries included in the area.

### Backorders

Apply the rule to



# 11. Message for clients when shipping method isn't available



The screenshot shows a checkout process with six steps: 1. Checkout Method, 2. Billing Information, 3. Shipping Information, 4. Shipping Method (highlighted in orange), 5. Payment Information, and 6. Order Review. Under the 'Shipping Method' step, there is a section for 'Free Shipping' which contains a red error message: 'Sorry, we don't ship to your region'. Below the error message is a 'Continue' button. A callout box points to the error message with the text: 'It is possible to display an error message when no shipping methods are available or just one of them. You can specify the error text at the 'Restrictions' tab of the rule.' There is also a 'Back' link with an upward arrow.



# 11. Message for clients when shipping method isn't available

**Shipping Restriction** Save Config

**General**

Include tax in subtotal	<input type="text" value="Yes"/>	[STORE VIEW]
Use subtotal after discount	<input type="text" value="Yes"/>	[STORE VIEW]
Always show error message	<input type="text" value="Yes"/>	[STORE VIEW]

**Set this option to 'Yes' if you want always to show error message in case one of shipping methods isn't available. So, if other methods are available, they will be shown together with error message.**



## 12. How to combine Amasty shipping extensions

Read [our article](#) to learn how to combine Amasty shipping extensions for advanced tasks.  
You will find out:

1. Shipping Discount for your own methods
2. Free shipping for the chosen products
3. Block a certain shipping method for shoppers using a promotion
4. A special shipping method for those who have a coupon
5. Different shipping options for various customer groups
6. A promotion, which blocks one method and gives the discount for the other one



# Thank you!

Should you have any questions or feature suggestions, please contact us at:

<http://amasty.com/contacts/>

Your feedback is absolutely welcome!

