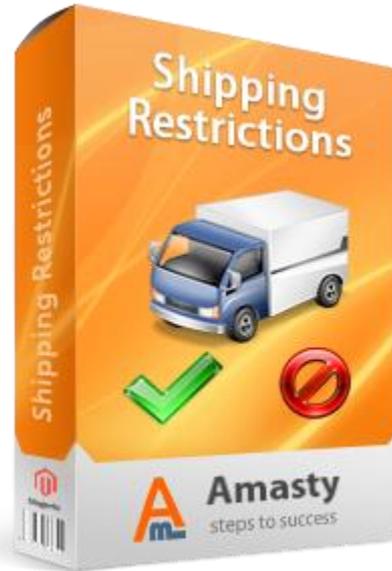


Shipping Restrictions



Magento Extension User Guide

Official extension page: [Shipping Restrictions](#)



User Guide: [Shipping Restrictions](#)

Support: <http://amasty.com/contacts/>

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1. Where to create shipping restrictions

To add a new rule please click 'Add Rule' button.

To create rules for Shipping Restrictions please go to admin panel -> Sales -> Shipping Restrictions.

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Rules

Page 1 per page | Total 2 records found

Reset Filter Search

Select All | Unselected Visible | 0 items selected

Actions Submit

ID	Carriers	Methods	Customer Groups	Store Views	Action
<input type="checkbox"/>	restriction	Federal Express United States Postal Service	Any	NOT LOGGED IN General Wholesale Retailer QAAAA	Main Website Main Store French German Duplicate
<input type="checkbox"/>	1 Active	Flat restriction	Allows All	10% method	NOT LOGGED IN General Main Website Main Store English Duplicate



2. Choose carriers and methods to restrict

Edit Rule `Payment`

Rule Configuration

Shipping Methods

Conditions

Coupons

Stores & Customer Groups

Days and Time

General

Name *

Payment

Status

Active

Restrict Shipping Methods

ups:: Ground
fedex:: Next Day

▲ One method name per line, e.g Next Day Air

Restrict ALL METHODS from Carriers

Home Delivery [flatrate]
Free Shipping [freeshipping]
Best Way [tablerate]
DHL (Deprecated) [dhl]
Federal Express [fedex]
United Parcel Service [ups]
United States Postal Service [usps]

▲ Select if you want to restrict ALL methods from the given carriers

Error Message

Sorry, we don't ship internationally for brand X

If you would like to limit only certain shipping methods, please do not select any carriers. Instead, specify the shipping methods to restrict here. In this field you can specify which particular method for which particular carrier you want to restrict - carrier::method.

Please select Shipping Carriers, which you would like to block with this rule. The restriction rule will apply to all methods of the selected shipping carriers.

You can specify the error message, which is displayed to customers when no shipping methods are available.
NOTE: In case you have enabled methods that are not restricted for a particular rule, this message won't be displayed to a customer.



3. Specify conditions for rule application

Rule Configuration

- Shipping Methods
- Conditions**
- Coupons
- Stores & Customer Groups
- Days and Time

At the conditions tab you can specify a number of parameters, by which the rule is applied. See the next page for more details.

New Rule

Apply the rule only if the following conditions are met (leave blank for all products)

If **ALL** of these conditions are **TRUE** :

Please choose a condition to add...
Please choose a condition to add...
Products subselection
Conditions combination
Cart Attribute
Subtotal
Total Items Quantity
Total Weight
Payment Method
Shipping Postcode
Shipping Region
Shipping State/Province
Shipping Country
Address Line
City
Shipping Area
Customer attributes
Associate to Website
Create In
Created At
Created From
Customer Group
Date Of Birth
Default Billing Address

Backorders

Apply the rule to



4. Restrictions for backorders

Rule Configuration

Shipping Methods

Conditions

Coupons

Stores & Customer Groups

Days and Time

New Rule

Back

Reset

Save

Save and Continue Edit

Apply the rule only if the following conditions are met (leave blank for all products)

If **ALL** of these conditions are **TRUE** :

Please choose a condition to add...

Please choose a condition to add...

Products subselection

Conditions combination

Cart Attribute

Subtotal

Total Items Quantity

Total Weight

Payment Method

Shipping Postcode

Shipping Region

Shipping State/Province

Shipping Country

Address Line

City

Shipping Area

Customer attributes

Associate to Website

Create In

Created At

Created From

Customer Group

Date Of Birth

Default Billing Address

Enabling this option for background orders background orders may be used to restrict next day or express delivery methods, when you don't have some products in stock.

Backorders

Apply the rule to

Non backorders

All orders

Backorders only

Non backorders



Rule Configuration

- Shipping Methods
- Conditions**
- Coupons
- Stores & Customer Groups
- Days and Time

Edit Rule `Restrictions for CIS`

Back Reset Delete Save Save and Continue Edit

Apply the rule only if the following conditions are met (leave blank for all products)

If **ALL** of these conditions are **TRUE** :

- Shipping Area **is** **CIS**
- Address Line **contains** **PO Box**

With the option you can set address-based limitations, e.g. for orders from certain streets or with PO Boxes. (See page 13 to find out how to create shipping areas).

Backorders

Apply the rule to



6. Example of rule conditions

Rule Configuration

Shipping Methods

Conditions

Coupons

Stores & Customer Groups

Days and Time

For example you can set the rule to apply when order subtotal is less than 100, weight is more than 50, delivery state is Hawaii or Alaska. You can specify SKUs, categories and other product attributes to limit delivery options for particular products.

New Rule

Back

Reset

Save

Save and Continue Edit

Apply the rule only if the following conditions are met (leave blank for all products)

If **ALL** of these conditions are **TRUE** :

Subtotal **equals or less than 100** ✖

Total Weight **equals or greater than 50** ✖

Shipping State/Province **is Yukon Territory** ✖

If **total quantity equals or greater than 5** for a subselection of items in cart matching **ALL** of these conditions:

✖

Category **is one of 8, 12** ✖

SKU **is one of MM-A900M, 8525PDA, sw810i** ✖

+

+



7. Restrict or allow shipping with a coupon

Rule Configuration

Shipping Methods

Conditions

Coupons

Stores & Customer Groups

You can specify restrictions that will apply when coupons are used. Please, notice that you should configure the rule in Promotions/Shopping Cart Price Rules first. Otherwise this option will not be available.

You can also define situations when restrictions won't be applied when coupons are used. Please, notice that the rule should be configured in Promotions or Shopping Cart Price Rules first. Otherwise this option will not be available.

Edit Rule `Payment`

Apply Restrictions Only With

Coupon Code

WW43569QI

▲ Apply this restriction with coupon only. You should configure coupon in [Promotions / Shopping Cart Rules](#) area first.

Shopping Cart Rule (discount)

Promo1

▲ Apply this restriction with ANY coupon from specified discount rule. You should configure the rule in [Promotions / Shopping Cart Price Rules](#) area first. Useful when you have MULTIPLE coupons in one rule.

Do NOT Apply Restrictions With

Coupon code

WW4456499QI

▲ Not apply this restriction with coupon. You should configure coupon in [Promotions / Shopping Cart Rules](#) area first.

Shopping Cart Rule (discount)

Promo2

▲ Not apply this restriction with ANY coupon from specified discount rule. You should configure the rule in [Promotions / Shopping Cart Price Rules](#) area first. Useful when you have MULTIPLE coupons in one rule.



8. Choose store views and customer groups

Rule Configuration

- Shipping Methods
- Conditions
- Coupons
- Stores & Customer Groups**
- Days and Time

New Rule

Apply In

Admin Area

No

Stores

Main Website

Main Store

English

French

German

New

New

New2

New3

▲ Leave empty or select all to apply the rule to any

Choose to which store views and customer groups the restriction should apply.

You can choose whether to apply the restriction only on front end or in admin panel as well. Individual setting for each rule.

Apply For

Customer Groups

NOT LOGGED IN

General

Wholesale

Retailer

QAAAA

▲ Leave empty or select all to apply the rule to any group

Specify customer groups to which the restriction should be applied.



9. Choose days of the week to restrict

Rule Configuration

Shipping Methods

Conditions

Coupons

Stores & Customer Groups

Days and Time

Edit Rule `Payment`

Days and Time

Days of the Week

Sunday

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Here you can specify particular days of the week to restrict shipping on these days with the rule.

▲ Leave empty or select all to apply the rule every day

Time From:

08:00

Time To:

16:00

Here you can specify particular time and days of the week when shipping is restricted.



10. Create shipping areas

Click 'Add new' to create an area; click edit to view and change existing ones.

+ Add New

Dashboard Sales Catalog Mobile Customers Promotions Newsletter CMS Reports System

Shipping / Orders / Invoices / Shipments / Credit Memos / Transactions / Recurring Profiles (beta) / Billing Agreements / Terms and conditions / Tax / Shipping Restrictions / Shipping Areas

Page 1 per page | Total 3 records found

Select All | Unselected | Visible | 0 items selected

Reset Filter Search

Actions Submit

ID	Countries	Action
1	Andorra, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Liechtenstein, Lithuania, ...	Edit
2	Armenia, Azerbaijan, Belarus, Kazakhstan, Kyrgyzstan, Moldova, Russia, Tajikistan, Turkmenistan	Edit
3	Brazil, China, India, Russia, South Africa	Edit

Shipping areas option allows to restrict particular shipping methods for a custom group of countries.



10. Create shipping areas

Edit Shipping Area `Europe`

[Back](#) [Reset](#) [Delete](#) [Save](#) [Save and Continue Edit](#)

Information

Shipping Area Title *

Europe

Name your new shipping area.

Countries

- Estonia
- Ethiopia
- Falkland Islands
- Faroe Islands
- Fiji
- Finland
- France
- French Guiana
- French Polynesia
- French Southern Territories
- Gabon

Check all the countries you'd like to include into the area.



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Rule Configuration

- Shipping Methods
- Conditions
- Coupons
- Stores & Customer Groups
- Days and Time

Edit Rule 'Restrictions for CIS'

[Back](#) [Reset](#) [Delete](#) [Save](#) [Save and Continue Edit](#)

Apply the rule only if the following conditions are met (leave blank for all products)

If **ALL** of these conditions are **TRUE** :

Shipping Area **is**  

- Europe
- CIS
- BRICS

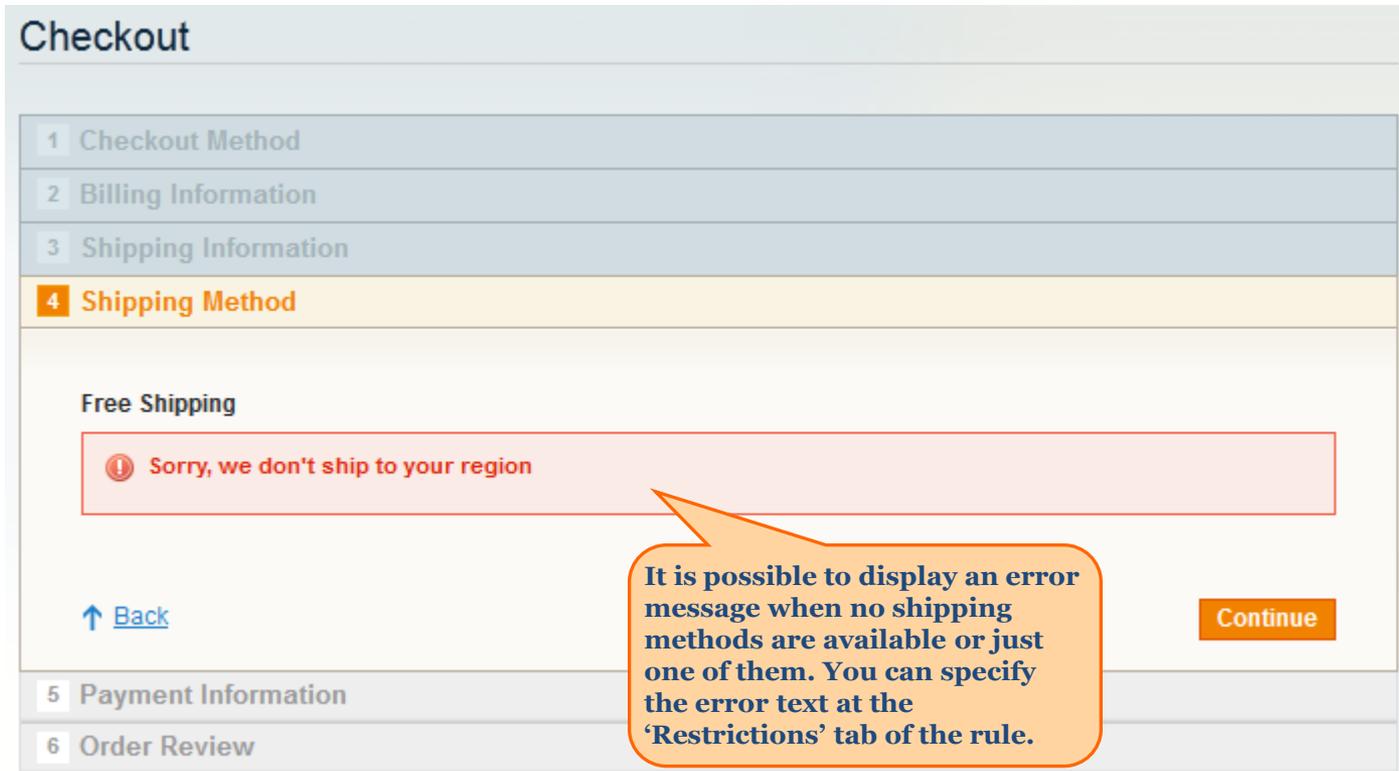
When a shipping area is created, it's possible to set rules and restrictions for all countries included in the area.

Backorders

Apply the rule to



11. Message for clients when shipping method isn't available



The screenshot shows a checkout process with six steps: 1. Checkout Method, 2. Billing Information, 3. Shipping Information, 4. Shipping Method (highlighted in orange), 5. Payment Information, and 6. Order Review. Under the 'Shipping Method' step, there is a section for 'Free Shipping' which contains a red error message: 'Sorry, we don't ship to your region'. Below the error message is a 'Continue' button. A blue 'Back' link is also visible. An orange callout box points to the error message with the text: 'It is possible to display an error message when no shipping methods are available or just one of them. You can specify the error text at the 'Restrictions' tab of the rule.'



11. Message for clients when shipping method isn't available

Shipping Restriction Save Config

General

Include tax in subtotal	<input type="text" value="Yes"/>	[STORE VIEW]
Use subtotal after discount	<input type="text" value="Yes"/>	[STORE VIEW]
Always show error message	<input type="text" value="Yes"/>	[STORE VIEW]

Set this option to 'Yes' if you want always to show error message in case one of shipping methods isn't available. So, if other methods are available, they will be shown together with error message.



12. How to combine Amasty shipping extensions

Read [our article](#) to learn how to combine Amasty shipping extensions for advanced tasks.
You will find out:

1. Shipping Discount for your own methods
2. Free shipping for the chosen products
3. Block a certain shipping method for shoppers using a promotion
4. A special shipping method for those who have a coupon
5. Different shipping options for various customer groups
6. A promotion, which blocks one method and gives the discount for the other one



Thank you!

Should you have any questions or feature suggestions, please contact us at:

<http://amasty.com/contacts/>

Your feedback is absolutely welcome!

