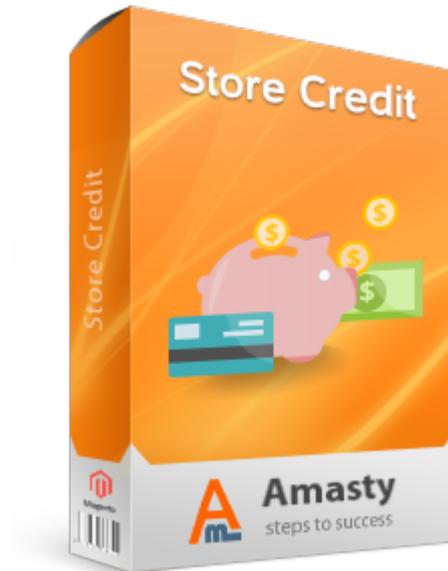


Store Credit



Magento Extension User Guide

Official extension page: [Store Credit](#)



User Guide: [Store Credit](#)

Support: <http://amasty.com/contacts/>

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To specify general extension settings please go to System > Configuration > Store Credit

Store Credit

Configuration

AMASTY EXTENSIONS

Store Credit

General	
Enabled	Yes
Product Types, Which Can Be Bought With Store Credit	<ul style="list-style-type: none">Simple ProductGrouped ProductConfigurable ProductVirtual ProductBundle ProductDownloadable ProductStore Credit
Email Options	
Email Sender	General Contact
Template Update Store Credit	Update Store Credit (Default Template from Local
Template Send Store Credit to Friend	Send Store Credit to Friend (Default Template fr
Automatically Subscribe New Customers to Balance Updates	Yes

Specify which product types it will be possible to purchase using store credit

Choose email sender address and templates for customer notifications

Enable auto subscription



To specify store email addresses from which you want to send store credit notifications please go to **System > Configuration > Store Email Addresses**

Current Configuration Scope:
 [Manage Stores](#)

Configuration

GENERAL

General

Web

Design

Currency Setup

Store Email Addresses

Contacts

Reports

Content Management

CATALOG

Catalog

Configurable Swatches

Inventory

Google Sitemap

RSS Feeds

Store Email Addresses

[Save Config](#)

General Contact		
Sender Name	<input type="text" value="Madison Island"/>	[STORE VIEW]
Sender Email	<input type="text" value="owner@example.com"/>	[STORE VIEW]

Sales Representative		
Sender Name	<input type="text" value="Madison Island"/>	[STORE VIEW]
Sender Email	<input type="text" value="sales@example.com"/>	[STORE VIEW]

Customer Support		
Sender Name	<input type="text" value="CustomerSupport"/>	[STORE VIEW]
Sender Email	<input type="text" value="support@example.com"/>	[STORE VIEW]

Custom Email 1		
Sender Name	<input type="text" value="Custom 1"/>	[STORE VIEW]
Sender Email	<input type="text" value="custom1@example.com"/>	[STORE VIEW]



To create a Store credit product please go to Catalog > Manage Products and click on the Add Product button

Dashboard Sales **Catalog** Customers Promotions Newsletter CMS Reports System [Get help for this page](#)

Product Information

Settings

New Product

[Back](#)

[Reset](#)

Create Product Settings

Attribute Set

Default

Product Type

Simple Product

- Simple Product
- Grouped Product
- Configurable Product
- Virtual Product
- Bundle Product
- Downloadable Product
- Gift Card
- Store Credit**

Choose the Store Credit product type



3. Product Price Settings

Dashboard Sales **Catalog** Customers Promotions Newsletter CMS Reports System

Choose Store View:
Default Values

Product Information

- General
- Prices**
- Meta Information
- Images
- Design
- Gift Options
- Inventory
- Websites
- Categories
- Related Products
- Up-sells
- Cross-sells
- Product Reviews
- Product Tags
- Customers Tagged Product
- Custom Options

Store Credit with a Discount (Default) [Back] [Reset] [Delete] [Duplicate] [Save]

Prices [Create New Attribute]

Amounts	Action
Allow Open Amount *	<input type="checkbox"/> Yes [WEBSITE]
Open Amount Min Value	<input type="text" value="100.00"/> [GLOBAL]
	[USD]
Open Amount Max Value	<input type="text" value="3000.00"/> [GLOBAL]
	[USD]
Price equal to *	<input type="text" value="percent of credit value"/> [WEBSITE]
Specify percent	<input type="text" value="90.0000"/>
Tax Class *	<input type="text" value="-- Please Select --"/> [WEBSITE]

[Add Amount]

Set the option to 'yes' to enable customers specify their own store credit value

Specify min and max value limits allowed for the Open Amount price type

Choose the right variant for including or excluding taxes from store credit price



3. Product Price Settings

Dashboard Sales **Catalog** Customers Promotions Newsletter CMS Reports System [Get help for this page](#)

Choose Store View:
Default Values

Product Information

- General
- Prices**
- Meta Information
- Images
- Design
- Gift Options
- Inventory
- Websites
- Categories
- Product Tags
- Customers Tagged Product

Store Credit with Discount (Default)

Back Reset Delete Duplicate Save Save and Continue Edit

Prices Create New Attribute

Website	Amount *	Action
All Websites [USD]	100	Delete
All Websites [USD]	200	Delete
All Websites [USD]	300	Delete

Add Amount

Allow Open Amount * Yes [WEBSITE]

Open Amount Min Value 100.00 [USD]

Open Amount Max Value 5000.00 [USD]

Price equal to * percent of credit value

Specify percent 25 [WEBSITE]

Specify whether the product price will be equal to:

- the whole credit value;
- a particular percent of the credit value;

Specify the percent of the credit value. E.g. If the credit value is 500 and you specify 25 percent in this tab, the credit product price will be equal to \$125 (see page 20)



4. Transactions History

Credit Transactions History

To view detailed transactions history please go to Reports > Credit Transactions History

Page 1 of 4 pages | View 20 per page | Total 67 records found

Search

ID	Operation Name	Comment	Name	Email	Operation Value	Remaining Credit	Operation Date	Website
From: <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	From: <input type="text"/>	From: <input type="text"/>	From: <input type="text"/>	<input type="text"/>
To: <input type="text"/>					To: <input type="text"/>	To: <input type="text"/>	To: <input type="text"/>	
					In: <input type="text"/> USD	In: <input type="text"/> USD		
240	Refund of order 145000037		Nigel Wood	nigel.wood@example.com	\$90.24	\$5,502.57	Jun 3, 2015 6:43:55 AM	Main Website
239	Payment for order 145000036		John Doe	john.doe@example.com	-\$154.39	\$5,412.33	Jun 3, 2015 6:38:33 AM	Main Website
238	Balance update by admin		Peter Parker	demo@example.com	\$123.00	\$423.00	Jun 3, 2015 1:15:22 AM	Main Website
237	Credit purchase, order 145000035		Jane Peterson	jane.peterson@example.com	\$300.00	\$5,566.72	Jun 3, 2015 12:58:04 AM	Main Website
236	Refund of order 145000034		Peter Parker	demo@example.com	\$295.00	\$300.00	Jun 2, 2015 7:39:10 AM	Main Website
235	Payment for order 145000034		Peter Parker	demo@example.com	-\$295.00	\$5.00	Jun 2, 2015 7:34:42 AM	Main Website
234	Credit purchase, order 145000033		Peter Parker	demo@example.com	\$300.00	\$300.00	Jun 2, 2015 7:08:13 AM	Main Website
233	Payment for order 145000032		Tom Cage	tom.cage@example.com	-\$204.28	\$5,266.72	Jun 2, 2015 4:51:29 AM	Main Website
232	Balance update by admin		Jack Fitz	jack@example.com	\$123.00	\$123.00	Jun 2, 2015 3:09:30 AM	Main Website
230	Send to friend wfeewrgf		Linda Applegate	linda.demo@example.com	-\$123.00	\$5,225.00	Jun 2, 2015 1:33:03 AM	Main Website
231	Received from friend Nikolas Sumrak		John Smith	john.smith@example.com	\$123.00	\$5,471.00	Jun 2, 2015 1:33:03 AM	Main Website

Click here to get redirected to The corresponding order view page



5. Credit Balance Update for Individual Customers

Dashboard Sales Catalog **Customers** Promotions Newsletter CMS Reports System [Get help for this page](#)

Customer Information

- Customer View
- Account Information
- Addresses
- Orders
- Billing Agreements
- Recurring Profiles (beta)
- Shopping Cart
- Wishlist
- Store Credit**
- Newsletter
- Product Reviews
- Product Tags

Peter Parker

[Back](#) [Reset](#) [+ Create Order](#) [✖ Delete Customer](#) [✔ Save Customer](#) [✔ Save and Continue Edit](#)

Credit Information

Balance	Website
\$423.00	Main Website

Update Balance

Website:

Send Email from the Following Store View:

Add or Deduct Credit:

▲ Enter positive numbers, e.g. '100' to add credit. Enter negative numbers, e.g. '-100' to deduct balance. Click 'Save Customer' or 'Save and Continue Edit' to update credit.

Comment:

Transaction History

Page of 1 pages | View per page | Total 4 records found [Reset Filter](#) [Search](#)

ID	Operation Name	Comment	Operation Value	Remaining Credit	Operation Date
From: <input type="text"/>	<input type="text"/>	<input type="text"/>	From: <input type="text"/>	From: <input type="text"/>	From: <input type="text"/>
To: <input type="text"/>			To: <input type="text"/>	To: <input type="text"/>	To: <input type="text"/>
			In: <input type="text" value="USD"/>	In: <input type="text" value="USD"/>	

To update credit balance for individual customers please go to Customers > Manage Customers > choose the particular customer > open Store Credit tab



5. Credit Balance Update for Individual Customers

Dashboard Sales Catalog **Customers** Promotions Newsletter CMS Reports System [Get help for this page](#)

Customer Information

- Customer View
- Account Information
- Addresses
- Orders
- Billing Agreements
- Recurring Profiles (beta)
- Shopping Cart
- Wishlist
- Store Credit**
- Newsletter
- Product Reviews
- Product Tags

Peter Parker

[Back](#) [Reset](#) [+ Create Order](#) [✖ Delete Customer](#) [✔ Save Customer](#) [✔ Save and Continue Edit](#)

Credit Information

Balance	Website
\$423.00	Main Website

Update Balance

Website:

Send Email from the Following Store View:

Add or Deduct Credit:

▲ Enter positive numbers, e.g. '100' to add credit. Enter negative numbers, e.g. '-100' to deduct balance. Click 'Save Customer' or 'Save and Continue Edit' to update credit.

Comment:

Transaction History

Page 1 of 1 pages | View 20 per page | Total 4 records found [Reset Filter](#) [Search](#)

ID	Operation Name	Comment	Operation Value	Remaining Credit	Operation Date
From:			From:	From:	From:
To:			To:	To:	To:
In:			In: USD	In: USD	

Write a comment when updating customer balance if necessary.

To manually increase customer balance specify necessary amount here. To decrease the credit amount enter negative numbers e.g. -200.



5. Credit Balance Update for Individual Customers

Send Email from the Following Store View

Add or Deduct Credit
▲ Enter positive numbers, e.g. '100' to add credit. Enter negative numbers, e.g. '-100' to deduct balance. Click 'Save Customer' or 'Save and Continue Edit' to update credit.

Comment

Transaction History

Page of 1 pages | View per page | Total 4 records found

[Reset Filter](#) [Search](#)

ID	Operation Name	Comment	Operation Value	Remaining Credit	Operation Date	Website
From: <input type="text"/>	<input type="text"/>	<input type="text"/>	From: <input type="text"/>	From: <input type="text"/>	From: <input type="text"/>	<input type="text"/>
To: <input type="text"/>			To: <input type="text"/>	To: <input type="text"/>	To: <input type="text"/>	
			In: <input type="text" value="USD"/>	In: <input type="text" value="USD"/>		
238	Balance update by admin		\$123.00	\$423.00	Jun 3, 2015 1:15:22 AM	Main Website
236	Refund of order 145000034		\$295.00	\$300.00	Jun 2, 2015 7:39:10 AM	Main Website
235	Payment for order 145000034		-\$295.00	\$5.00	Jun 2, 2015 7:34:42 AM	Main Website
234	Credit purchase, order 145000033		\$300.00	\$300.00	Jun 2, 2015 7:08:13 AM	Main Website

In the store credit tab on the Customer View page you can view the transactions history of each particular client.



To update product balance in bulk please go to Customers > Manage Customers

is | View 20 per page | Total 58 records found

Export to: CSV Export

Reset Filter

Select Visible | Unselect Visible | 0 items selected

Actions

Name	Email	Group	Telephone	ZIP	Country	State/Province	Customer Since	Website	Store Credit
					All Count		From:		From: To : In : USD
Peter Parker	demo@example.com	General	4445757	57578768	United Kingdom				\$423.00
John Smith	john.smith@example.com	General					May 25, 2015 7:32:06 AM	Main Website	\$0.00
Linda Berton	linda.berton@example.com	General					May 25, 2015 7:14:25 AM	Main Website	\$0.00

On the Customer grid you'll find the Store Credit column with the current customer credit balance info.



6. Mass Update of Credit Balance

3 | View per page | Total 58 records found

Export to:

Select Visible | Unselect Visible | 3 items selected

Actions

Name	Email	Group	Telephone	ZIP	Country	State/Province	Customer Since	
					All Count		From: <input type="text"/>	Delete
							To: <input type="text"/>	Subscribe to Newsletter
								Unsubscribe from Newsletter
								Assign a Customer Group
								Update Credit
Peter Parker	demo@example.com	General	4445757	57578768	United Kingdom		Feb	\$423.00
John Smith	john.smith@example.com	General					Ma	\$0.00
Linda Berton	linda.berton@example.com	General					May	\$0.00

Choose the customers whose balance you want to update and click on the Update Credit action in the drop-down.



6. Mass Update of Credit Balance

View 20 per page | Total 58 records found

Export to: CSV Export

Reset Filter

Select Visible | Unselect Visible | 3 items selected

Actions Update Credit By 200 Store English

Submit

Name	Email	Group	Telephone	ZIP			Website	Store Credit
								From: <input type="text"/> To: <input type="text"/> In: USD
Peter Parker	demo@example.com	General	4445757	57578768	United Kingdom	Feb 6, 2015 12:23:47 AM	Main Website	\$423.00
John Smith	john.smith@example.com	General				May 25, 2015 7:32:06 AM	Main Website	\$0.00
Linda	linda.berton@example.com	General				May 25, 2015 7:14:25	Main	\$0.00

Add our deduct the particular amount e.g. 200 (to add), -200 (to deduct). And click the Submit button.



New Email Template

Back

Reset

Convert to Plain Text

Preview Template

Save Template

Load default template

Template *

Locale *

New account confirmed
 Newsletter subscription confirmation
 Newsletter subscription success
 Newsletter unsubscription success
 Order Update
 Order Update for Guest
 Payment Failed
 Product alerts Cron error
 Product price alert
 Product stock alert
 Remind Password
 Send Store Credit to Friend
 Send gift card
 Send product to a friend
 Share Wishlist
 Shipment Update
 Shipment Update for Guest
 Sitemap generate Warnings
 Token Status Change
 Update Store Credit

Template Information

Template Name *

Template Subject *

Template Content *

Choose the necessary email template and click the Load Template button.

NOTE: If a customer shares credit balance with a friend, the friend will be notified via email automatically. In case customers want to receive credit balance update via email – they need to subscribe to the notifications on their account page (see page 21).



New Email Template

[Back](#) [Reset](#) [Convert to Plain Text](#) [Preview Template](#) [Save Template](#)

Load default template

Template *

Locale *

[Load Template](#)

Click here to preview the template layout.

Template Information

Used as Default For System -> [Configuration](#) -> [Store Credit](#) -> Email Options -> Template Update Store Credit (GLOBAL)

Template Name *

Template Subject *

[Insert Variable...](#)

Template Content *

```
<body style="background:#F6F6F6; font-family:Verdana, Arial, Helvetica, sans-serif, font-size:12px; margin:0; padding:0;">
<div style="background:#F6F6F6; font-family:Verdana, Arial, Helvetica, sans-serif, font-size:12px; margin:0; padding:0;">
<table cellspacing="0" cellpadding="0" border="0" height="100%" width="100%">
<tr>
<td align="center" valign="top" style="padding:20px 0 20px 0">
<!-- [ header starts here] -->
<table bgcolor="FFFFFF" cellspacing="0" cellpadding="10" border="0" width="650" style="border:1px solid #E0E0E0;">
<tr>
<td valign="top">
<a href="{{store url=""}}" style="color:#1E7EC8;"></a>
</td>
</tr>
</table>
</td>
</tr>
</table>
</div>
</body>
```

Edit the template content according to your needs.



8. Store Credit Products on the Frontend

HOME / SEARCH RESULTS FOR: 'STORE'

SHOP BY

CATEGORY

Women (1)

Men (1)

POPULAR TAGS

grey shirt suit white

[View All Tags](#)

SEARCH RESULTS FOR 'STORE'

SORT BY: Relevance ▾ ↓



2 Item(s) SHOW: 12 ▾



STORE CREDIT

From \$10.00

[VIEW DETAILS](#)

[Add to Wishlist](#)

[Add to Compare](#)



STORE CREDIT WITH DISCOUNT

From \$25.00

[VIEW DETAILS](#)

[Add to Wishlist](#)

[Add to Compare](#)

SORT BY: Relevance ▾ ↓



2 Item(s) SHOW: 12 ▾

RECENTLY VIEWED PRODUCTS



STORE CREDIT WITH DISCOUNT



STORE CREDIT



LINEN BLAZER



LAFAYETTE CONVERTIBLE DRESS

COMPARE PRODUCTS

You have no items to compare.

COMMUNITY POLL

What is your favorite color

- Green
- Red
- Black
- Magenta

Display Store Credit products on category pages and in search results.



User Guide: Store Credit

Support: <http://amasty.com/contacts/>

See the example of a Store Credit product on the product page.

WOMEN MEN ACCESSORIES HOME & DECOR SALE VIP

HOME / MEN / NEW ARRIVALS / STORE CREDIT

STORE CREDIT

From \$300.00

Purchase store credit to spend the balance on any items you need or easily share the balance with friends.

Choose one of predefined credit amounts or specify your own amount!

Buy Store Credit

MORE VIEWS

Custom amount option is enabled.

AVAILABILITY: IN STOCK

Store Credit Value in USD *

Custom Amount

300

Minimum: \$10.00 Maximum: \$5,000.00

* Required Fields



8. Store Credit Products on the Frontend

WOMEN MEN ACCESSORIES HOME & DECOR SALE VIP

See the example of a Store Credit product with the 'percent of credit value' enabled (page 8).

HOME / STORE CREDIT WITH DISCOUNT



STORE CREDIT WITH DISCOUNT

From \$125.00

Purchase store credit to spend the balance on any items you need or easily share the balance with friends.

Choose one of predefined credit amounts or specify your own amount!

MORE VIEWS



As soon as we specified 25% for the 'percent credit value' option customers need to pay only \$125 to get \$500 on their balance, it means that customers purchase store credit with a 75% discount.

AVAILABILITY: IN STOCK

Store Credit Value in USD *

* Required Fields

500

Minimum: \$100.00 Maximum: \$5,000.00

Qty:

1

ADD TO CART



9. Possibility to Share Credit Balance with

WOMEN

MEN

ACCESSORIES

HOME & DECOR

SALE

VIP

MY ACCOUNT

ACCOUNT DASHBOARD

ACCOUNT INFORMATION

ADDRESS BOOK

MY ORDERS

BILLING AGREEMENTS

RECURRING PROFILES

MY PRODUCT REVIEWS

MY TAGS

MY WISHLIST

MY APPLICATIONS

NEWSLETTER SUBSCRIPTIONS

MY DOWNLOADABLE PRODUCTS

GIFT CARDS

STORE CREDIT

COMPARE PRODUCTS

You have no items to compare.

MY ORDERS

Last Ordered Items

STORE CREDIT

BALANCE

Your current balance is: **\$423.00**

Subscribe to balance updates [SAVE](#)

See the current balance and subscribe to balance updates (email notifications).

SEND CREDIT TO FRIEND

Friend Name *

Jane Peterson

Email *

jane.peterson@example.com

Amount *

200

Message

Hello Jane,

I'm glad to share my balance with you. Keep on shopping!

To share the balance with friends customers need to specify:

- Friend's name;
- Email;
- Amount;
- Message (the message will be sent to credit receiver automatically).



10. Transactions History Display on the Customer Account Page

Last Ordered Items

AVIATOR SUNGLASSES

[View All](#)

Customers can see the detailed transactions history on their account page in the Store Credit tab.

CREDIT TRANSACTIONS

4 Item(s) SHOW: 10 ▾

ID	OPERATION NAME	OPERATION VALUE	BALANCE	DATE
238	Balance update by admin	\$123.00	\$423.00	6/3/2015 1:15 AM
236	Refund of order 145000034	\$295.00	\$300.00	6/2/2015 7:39 AM
235	Payment for order 145000034	-\$295.00	\$5.00	6/2/2015 7:34 AM
234	Credit purchase, order 145000033	\$300.00	\$300.00	6/2/2015 7:08 AM

NEWSLETTER

COMPANY

- [ABOUT US](#)
- [CONTACT US](#)
- [CUSTOMER SERVICE](#)
- [PRIVACY POLICY](#)

QUICK LINKS

- [SITE MAP](#)
- [SEARCH TERMS](#)
- [ADVANCED SEARCH](#)

ACCOUNT

- [MY ACCOUNT](#)

CONNECT WITH US

- [f FACEBOOK](#)
- [t TWITTER](#)
- [v YOUTUBE](#)
- [p PINTEREST](#)
- [RSS](#)



11. Possibility to Apply Store Credit on the Checkout Page

Madison Island

ACCOUNT  CART (1)

Search entire store here... 

WOMEN MEN ACCESSORIES HOME & DECOR SALE VIP

CHECKOUT

- 1 BILLING INFORMATION [Edit](#)
- 2 SHIPPING INFORMATION [Edit](#)
- 3 SHIPPING METHOD [Edit](#)
- 4 PAYMENT INFORMATION [Edit](#)

Use Store Credit (\$423.00 available)
Cash On Delivery

[CONTINUE](#) [← Back](#)

- 5 ORDER REVIEW

YOUR CHECKOUT PROGRESS

BILLING ADDRESS | [CHANGE](#)
*Peter Parker
Best Flowers
Green St. 123
London, 57578768
United Kingdom
T: 4445757*

SHIPPING ADDRESS | [CHANGE](#)
*Peter Parker
Best Flowers
Green St. 123
London, 57578768
United Kingdom
T: 4445757*

SHIPPING METHOD | [CHANGE](#)
Free Shipping - Free \$0.00

PAYMENT METHOD

Customers can apply store credit on the checkout page.



11. Possibility to Apply Store Credit

on the Checkout Page

[WOMEN](#) [MEN](#) [ACCESSORIES](#) [HOME & DECOR](#) [SALE](#) [VIP](#)

CHECKOUT

- 1 BILLING INFORMATION [Edit](#)
- 2 SHIPPING INFORMATION [Edit](#)
- 3 SHIPPING METHOD [Edit](#)
- 4 PAYMENT INFORMATION [Edit](#)
- 5 ORDER REVIEW

PRODUCT	PRICE	QTY	SUBTOTAL
JACKIE O ROUND SUNGLASSES	\$225.00	1	\$225.00
Subtotal			\$225.00
Shipping & Handling (Free Shipping - Free)			\$0.00
<input checked="" type="checkbox"/> Store Credit			-\$225.00
Grand Total			\$0.00

PLACE ORDER

YOUR CHECKOUT PROGRESS

BILLING ADDRESS | [CHANGE](#)

*Peter Parker
Best Flowers
Green St. 123
London, 57578768
United Kingdom
T: 4445757*

SHIPPING ADDRESS | [CHANGE](#)

*Peter Parker
Best Flowers
Green St. 123
London, 57578768
United Kingdom
T: 4445757*

SHIPPING METHOD | [CHANGE](#)

Free Shipping - Free \$0.00

PAYMENT METHOD | [CHANGE](#)

No Payment Information Required

Applied store credit on the Order View step.



Thank you!

Should you have any questions or feature suggestions, please contact us at:
<http://amasty.com/contacts/>

Your feedback is absolutely welcome!



User Guide: [Store Credit](#)

Support: <http://amasty.com/contacts/>